

# BARTLETT

## COMMUNITY SURVEY



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**TABLE OF CONTENTS**

<b>INTRODUCTION</b>	<b>2</b>
<b>PART I: DEMOGRAPHICS</b>	<b>4</b>
<b>PART II: COMMUNICATIONS/CONNECTIVITY</b>	<b>8</b>
<b>PART III: ECONOMIC DEVELOPMENT</b>	<b>43</b>
<b>PART IV: INFRASTRUCTURE</b>	<b>52</b>
<b>PART V: PUBLIC SAFETY</b>	<b>63</b>
<b>PART VI: OTHER QUESTIONS</b>	<b>70</b>
<b>APPENDIX: SAMPLE SURVEY</b>	<b>128</b>

## INTRODUCTION

### **Background:**

A key component of the village's strategic planning process, is obtaining resident feedback, and incorporating that feedback into the village's goals and vision. The strategic planning process has included input from surveys, in person focus groups. The Village's Strategic Plan includes the goals of examining service delivery methods and approaches, enhancing village standards for service delivery and to enhance public awareness to increase resident awareness of village services and activities. A community-wide survey is a very useful tool in addressing these goals, as such, the Village Board authorized a survey to be developed and conducted using in-house resources.

### **Implementation:**

The community survey was implemented in a variety of ways, to help reach the greatest number of households. Primarily, the survey was available digitally through the village's website. To advertise the survey, staff promoted the survey through sandwich boards and postcards given out at village events, social media, the Bartletter, water bills and existing email blast lists. Staff also had a dedicated laptop available at the main office service desk for walk-in residents. Staff also mailed postcards to a random sample of 250 residents.

In 2019, staff completed a senior survey from all those on the villages senior water bill discount. Through that survey, nearly half indicated that they do not use a computer on a regular basis. To help still reach these residents, staff also mailed out paper surveys to all seniors included on the village's senior water billing discount list.

### **Analysis:**

Our GIS/IT staff built the survey in-house using ArcGIS Survey123. The analytics of the survey responses were captured with this software. Using the results included in this document staff is completing a full analysis in-house with the goal to collect data that will be useful in the strategic planning process. The survey respondents were identified by where a resident lives, their age, and other key demographics to try to best understand residents' perceptions of the community, the level of services provided and recommendations for future growth.

### **Results:**

This report encompasses the entirety of the results of the community survey. All statistical responses have been captured into the appropriate charts and graphs, and all valid short answer responses have been modified for grammar, spelling, and uniformity; however, the content was kept fully intact.

This survey generated 1,075 responses from village residents, representing roughly 8% of households in the Village of Bartlett. Keeping the demographics of the respondents in mind, the highest percentage of respondents came from residents who have lived in Bartlett for over 20 years and responses were evenly distributed throughout residential areas in the village (54%). Also, 46% of respondents indicated that they were over 65 years of age, and 52% of respondents indicated that someone 65 and older lived in the household. 27% stated that they did not have any children under 17.

Questions were focused around communication, economic development, infrastructure, public safety, and general quality of life. Overall the results show that respondents feel Bartlett is a great place to raise a family. One of the common responses was “I love my town”.

In terms of the effectiveness of village communications and connection to the overall community, residents indicated overall satisfaction. The top ways residents ranked their received communications from the village were the Bartletter (bimonthly newsletter mailed to their homes), the village’s website and social media, in that order. Throughout the overall comments on communication, the most desired improvements requested included a text message alert system, and overall reminders of village services. Residents also were positive about attending major events within the village and would recommend attending to others.

Regarding economic development, residents indicated that their top priority was to increase shopping, dining and entertainment options. They also looked to development as a source of revenue that can reduce the tax burden on residents as the secondary priority. Respondents also indicated that they do most of their shopping outside of Bartlett. When shopping in Bartlett, it was indicated that downtown (33%) was the most visited area, followed by the Route 59 corridor.

When asked thoughts on infrastructure and utilities, respondents indicated overall satisfaction with all of their options. However, when asked to explain any below average scores, residents cited sidewalk and bike path maintenance, tree trimming and yard waste/brush collection.

Not surprisingly, in regard to public safety, residents indicated a high overall satisfaction with police programs and overall police presence. In addition to when residents were later asked to justify positive ratings of their quality of life, many cited feelings of safety as the prevailing factor in that response.

The vast majority of responding residents regarding overall quality of life on a scale of 1-10 (10 being excellent) was 8, and the average score was 8.1. When asked why they ranked that way, many indicated enjoying the small-town feel and the safety aspect previously mentioned.

In reading the comment section, it is important to note that several survey questions additionally asked for specific responses to “fair or poor” scores, to better understand resident concerns. Notably, a lack of retail, grocery and restaurant choices as well as not enough entertainment options. Other comments also spoke to concerns about services and development on the west side of Rt. 59, trains and traffic. These comments are listed in the survey data as well as overall trends.

### **Next Steps:**

The primary use of this survey will be to bring the results, as well as more in depth analysis to the Village Board as a part of the strategic planning process. Many suggestions raised are items that are already a priority to the Village Board’s existing strategic plan goals or are addressed in other recently adopted plans such as the TOD and technology plans. This document as well as an interactive web page will be made available on the village website for residents to view the results.

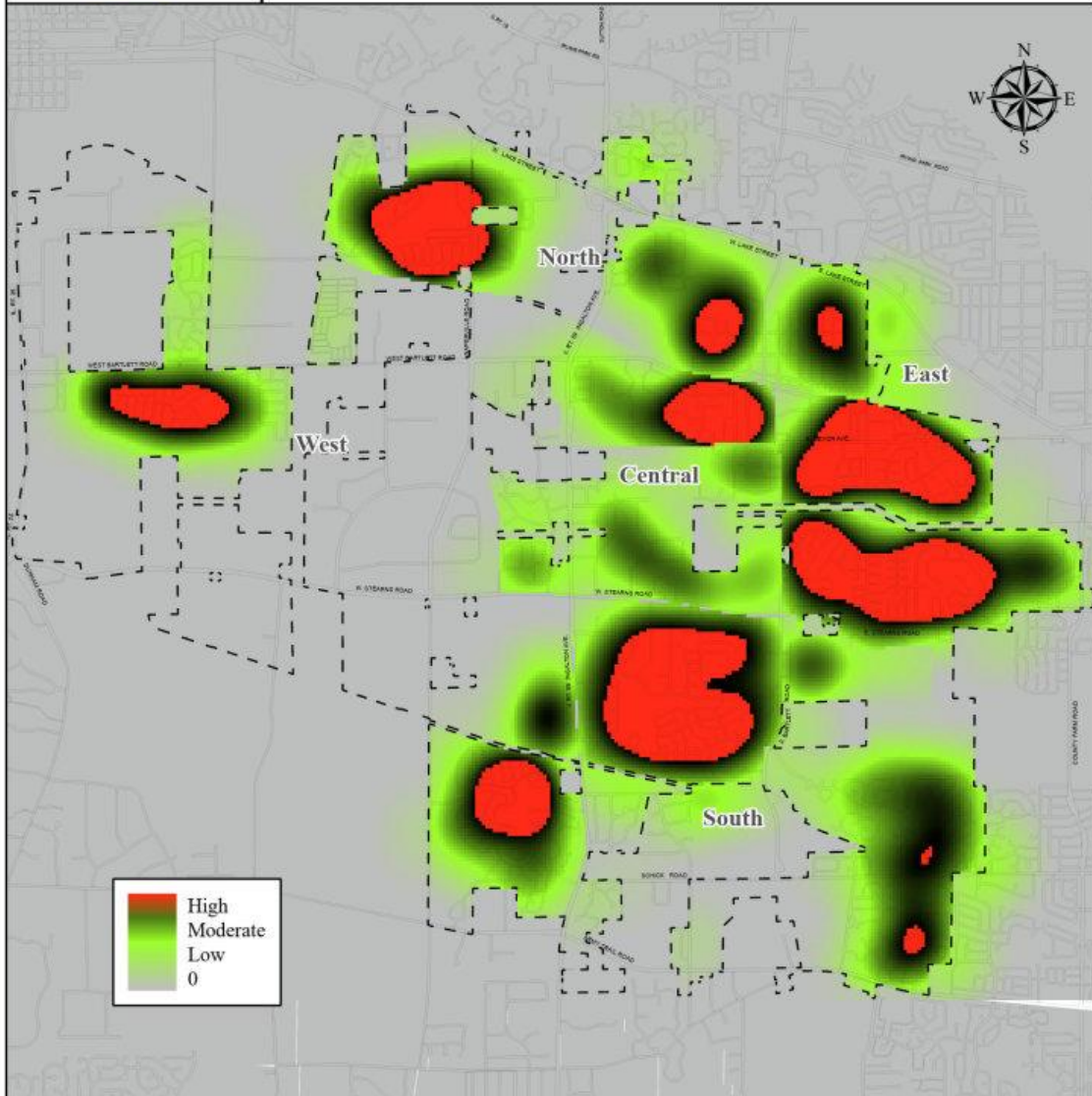
Many comments received were regarding other taxing bodies, such as U-46, the townships, park and library districts. We plan to share the survey results with other taxing bodies, so that they are aware of comments and concerns raised by residents that pertained to them.

# **PART I: DEMOGRAPHICS**



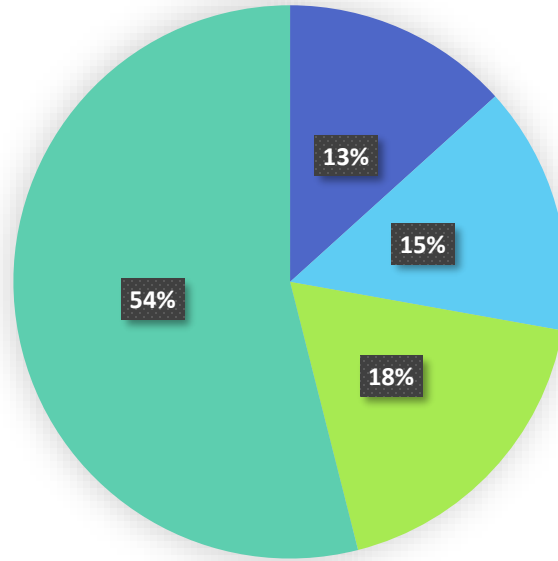
# Q.1 What street in Bartlett do you live on?

This map was prepared by: Village GIS Staff  
Data driven from the community survey taken July through October of 2022



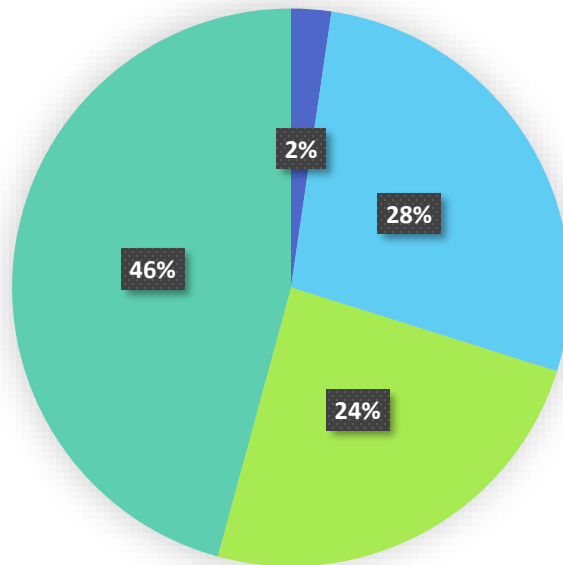
**Kernel Density map:** calculates the density of features in a neighborhood around those features. In this instance, the neighborhood used for this calculation consists of geographical areas. These geographical areas divide the village into five sections: North, South, East, West, and Central.

### Q2. How long have you lived in Bartlett?



■ 0-4 Years   ■ 5-10 Years   ■ 11-20 Years   ■ More than 20 years

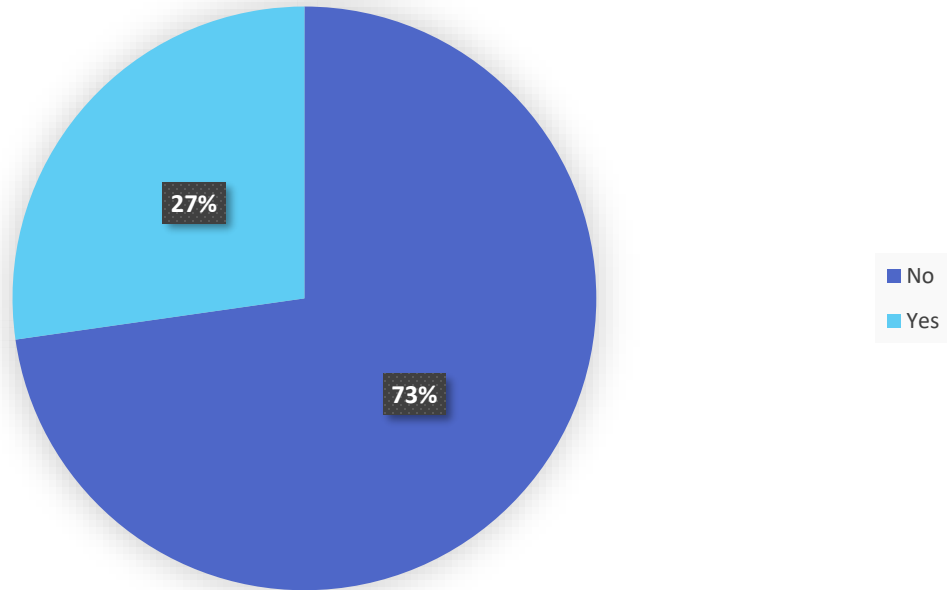
### Q3. What is your age?



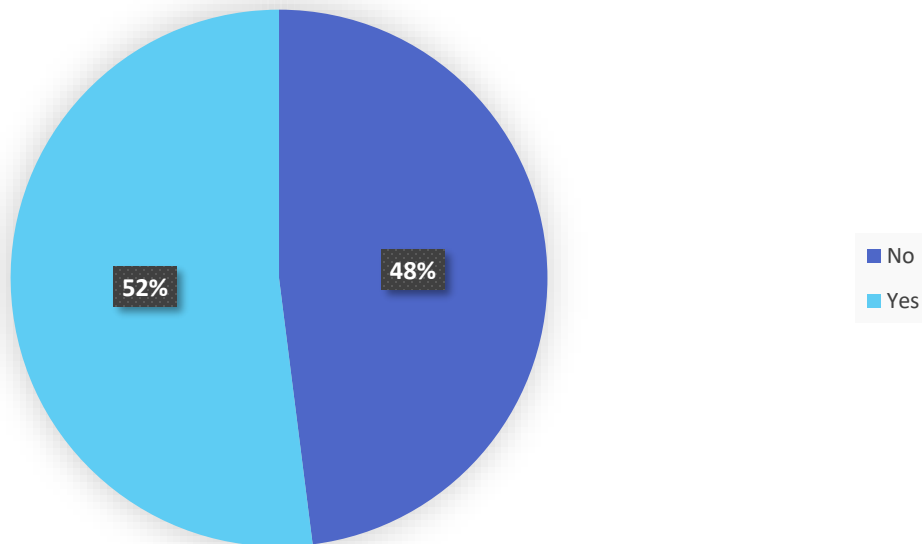
■ 18-29   ■ 30-49   ■ 50-64   ■ 65+



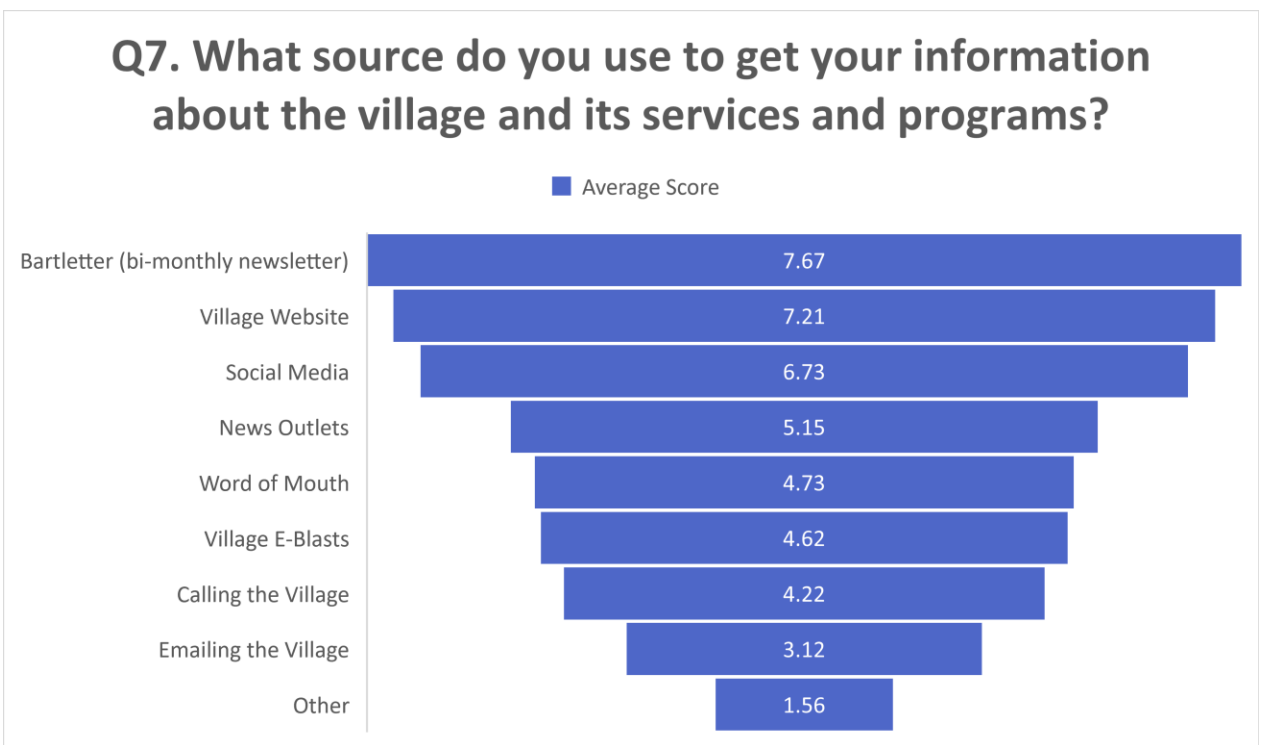
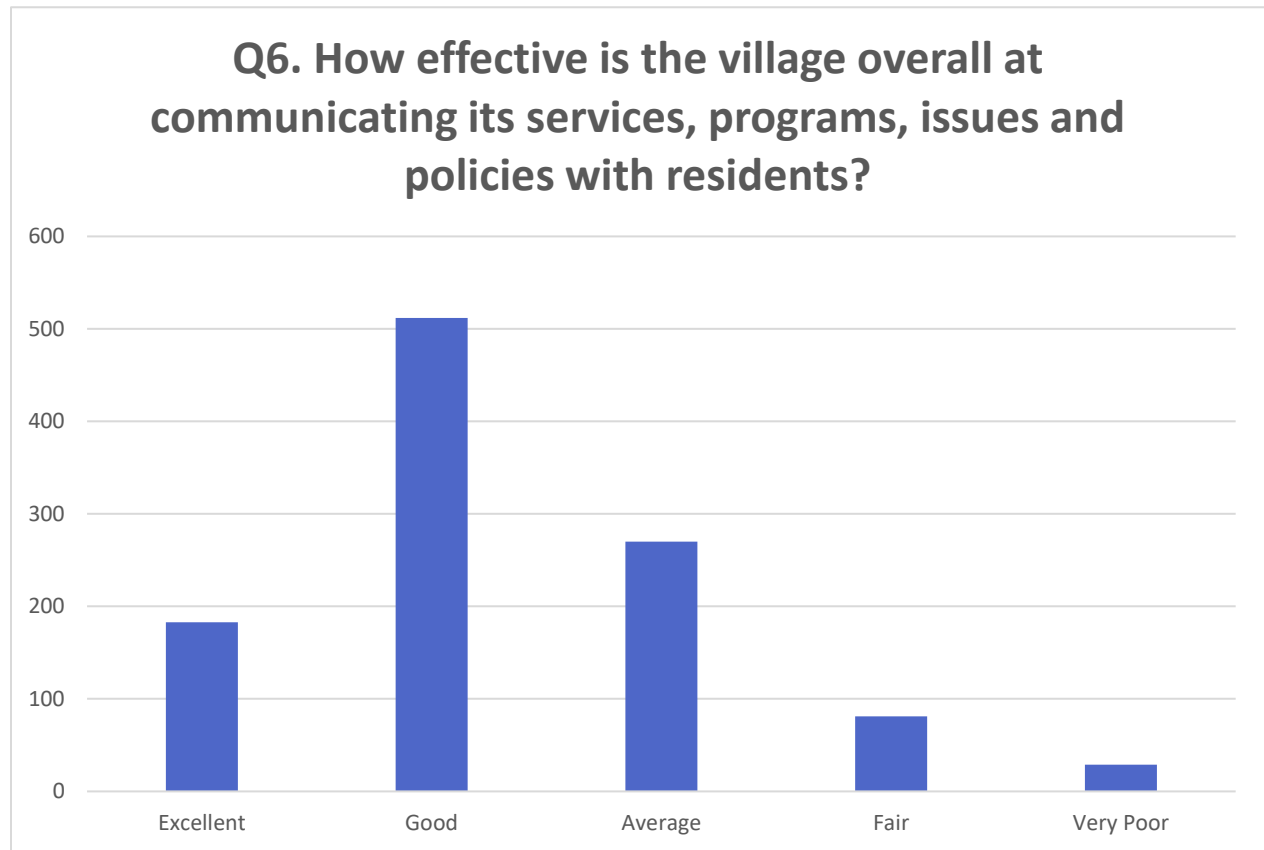
**Q4. Do any children 17 and under live in your household?**



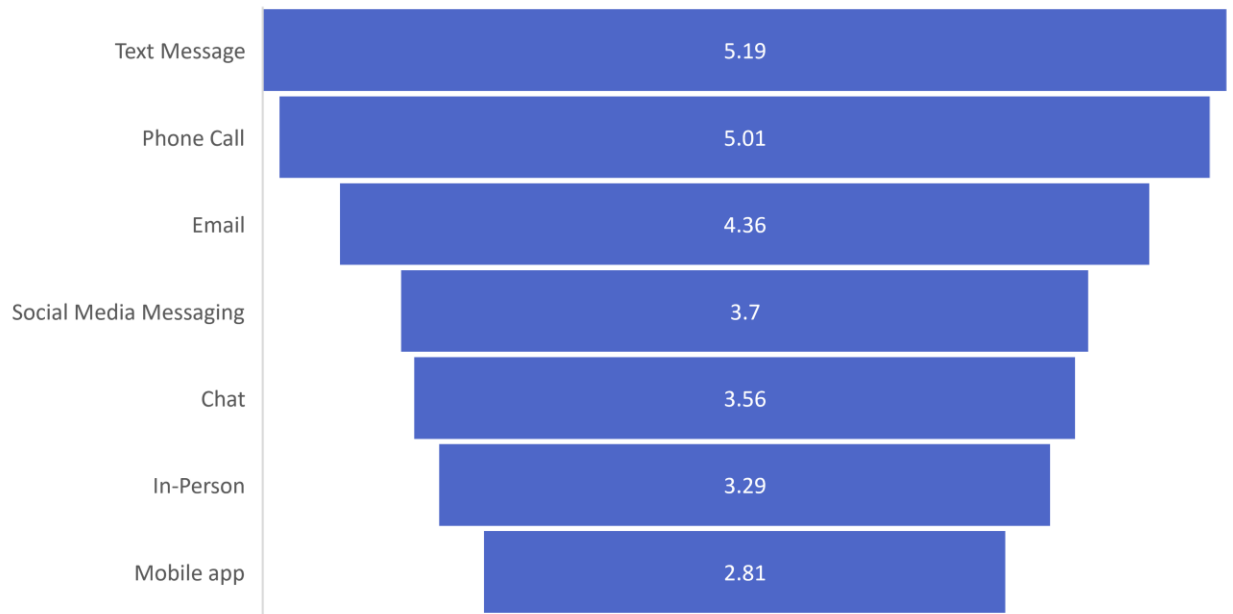
**Q5. Are you or anyone in your household 65 or older?**



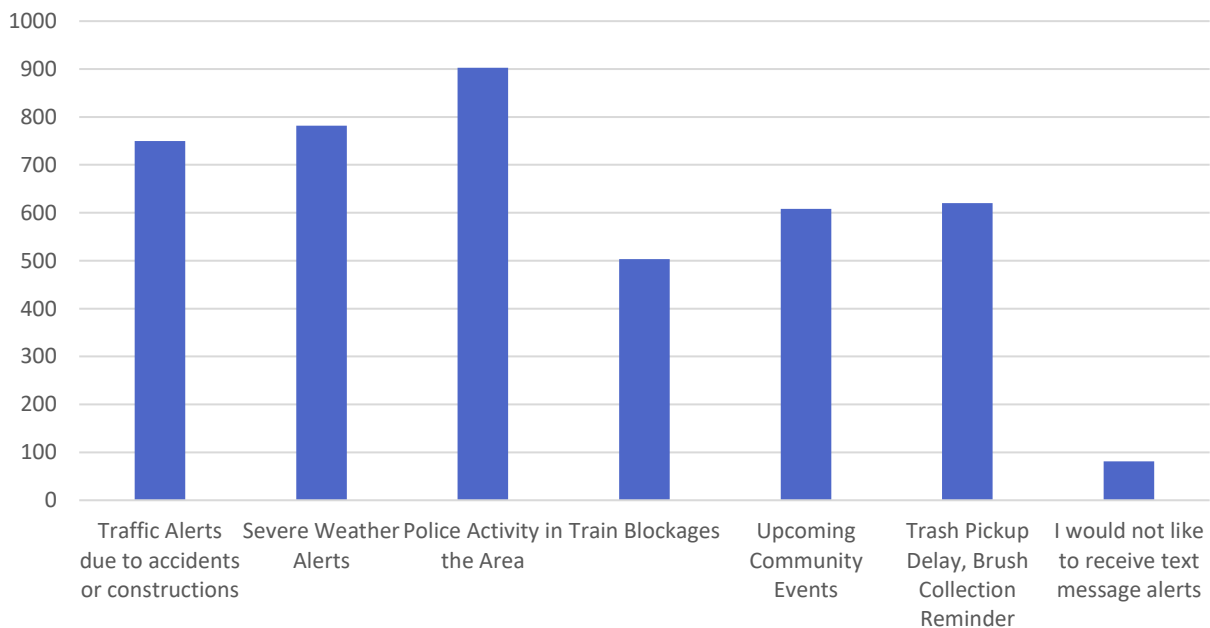
# **PART II: COMMUNICATIONS/ CONNECTIVITY**



### Q8. When you need information, how do you prefer to get that information? (Average Score)



### Q9. If you could sign up for alerts via text messaging, which alert would you like to receive?



**Q9. If you answered “other” for alerts via text messaging, which alert would you like to receive?**

- Anything urgent - something that would put my life or home or family in danger. Such as a loose gunman, a school lockdown, an exploded toxic train.
- Brush collection reminder NOT trash day change.
- Community events.
- E-mail.
- I don't have a cell phone.
- Major businesses coming into the area. Often, we find out when we see the new construction going up or a passing mention in the Bartlett Examiner.
- Other emergency situations.
- Positive news where residents, businesses or officials are making a positive difference.
- Referendums, business zoning/ordinance requests, new businesses moving in.
- School closing due to weather.
- Water main breaks.

**Q10. How could the village improve communications with residents?**

- Be transparent in their communications
- 1. Improve the website with search functionality. (not to articles or past meeting minutes.) “Archive” old / obsolete stuff. 2. Clearly identify downtown parking rules. Hearsay and that won't help me if I get a ticket. 3. Better social media.
- A Bartlett app but I don't want it if you're going to raise my taxes! I spent 8,000 - grand for a 1400 square-foot duplex 1 bed with A loft bath and a half absurd taxes we pay in Bartlett/DuPage.
- A better safety alert system, or if there is one make it more available or accessible.
- A better way to communicate through texts/emails.
- A monthly newsletter sent out via email.
- A monthly or special occasion e-mail would be really good. Perhaps providing regular updates on village council meetings, zoning board decisions, or other official business that is usually embedded in the Village web site.
- A phone alert or voice mail message left. Or text when we need to stay indoors because a subject is armed and dangerous. Epic fail. We found out from a friend in California. You alerted when a child was missing. Very effective then.
- A reminder of communication, alert options in each newsletter. People will forget unless reminded. I would like to believe that every household receiving the Bartletter will look at it when it arrives.
- A text message app would be great.
- A weekly email with information.
- A weekly newsletter.
- Actually, Scott Skyrcki is doing a fabulous job on Facebook on communication. He is very informative and helpful.
- Add a county (Cook, DuPage, Kane) specific section to the Bartletter. Include in the Bartletter, any community information regarding the Hanover Township Senior Center & the Wayne Township Senior Center and Chamber of commerce events like European travel.
- Add the above items via text.
- Advertise and push text messages to residents.
- Advise of upcoming issues, not reporting after the fact. Consideration the older neighborhoods and the aging population when making decisions. One example is the police never driving through these neighborhoods has not served these neighborhoods well.
- After hearing about school lockdowns/shooters in the area, I believe the communication with residents should not only come from the schools but the village needs to do a better job at making it known to all residents via SMS Emergency Alerts.
- Alerts (email or text). Email updates on upcoming events.
- Alerts on timely basis.
- Alerts via text would be helpful.
- Alerts would be a great idea!
- All is good - no issues.
- Already doing a great job.
- Already doing a pretty good job communicating in different ways.
- Already doing great job.
- Already doing well.
- Already excellent.
- An app similar to the go request for events and happenings would be nice. For immediate communication needs like traffic accident, police activity etc. I'd prefer text.
- An app would be a great way to send out info.
- An easy text message system that you could sign up for.
- An email instead of printed out letter.
- Any and all ways.
- App and alerts via text message.
- App.
- Appreciate voice messages.
- Are village meetings streamed online?
- Auto calls.
- Automated text messaging for information.
- Automatic robot calls, town meetings.
- Automatic text messages for train delays and alternative routes.
- Availability of a monthly e-Bartletter with links to services. I do not need the paper copy and for some reason I receive it twice every month.
- Bartlett appointment.
- Bartlett does well in the communications. We can call or walk in to the village hall/police dept with questions and be helped. Following the Village of Bartlett page on Facebook is a great way to be updated on what's new, road closures.
- Bartlett television channel.

**Q10. How could the village improve communications with residents?**

- Bartlett used to take pride in the way it looked and did business. Now downtown is the only focus and balance they do minimal. New water is no better than old and cost is way too high! I would take old back.
- Bartletter.
- Bartletter more often.
- Be a bit better on Facebook and social media.
- Be all encompassing with communication. IE: I just received a post card to do this survey and it only had a QR code on it. Nowhere on the post card is a web address to go to, a phone number to call or any other way to find out information on this survey.
- Be more active on social media.
- Be more active on social media.
- Be more present socially. In person and social media.
- Be more transparent. Board seems to know more and their family and friends while rest of Bartlett is not aware.
- Be more visible I guess. All that goes on, I really don't see alerts or postings.
- Be open and honest, less rhetoric and words that mean nothing.
- Been in Bartlett for 10 years, and overall, I think that Bartlett does an excellent job of communicating with residents.
- Being able to sign up for text messages would be great!
- Best way is by e-mail or regular mail.
- Better at communicating. Maybe an app.
- Better Bartletter
- Better communications and updates.
- Better descriptions on the web site.
- Better email layout. Mobile version of the website that's easier to navigate.
- Better response via text for weather and police activity.
- Better social media or a Bartlett app
- Better way to communicate when arise for instance snow plowing, landscaping.
- Better weather alert information. We heard the storm alarms go off about a month ago and didn't know where to go for details about why they were going off.
- Better website. I believe that the website is not user friendly, especially for senior citizens over 75 years old. Once someone is out of the workforce the technology changes too rapidly. Hence, the website has to be dumbed down!
- Blasts and texts.
- Blogging/vlogging relevant events news and other info.
- Board meetings should be available in real time through video so residents actually know what is being discussed and how decisions about our town and money are reached.
- Broadcast communication options more and provide opt in opportunities
- Broadcast village hall meetings thru the village website or other means. If you're already doing this I am unaware.
- Build a viaduct for train tracks on Route 59.
- Build another good grocery store in town. Not Aldi.
- By actively inviting residents to meetings to share information.
- By communicating via text, email or a nice app. As a busy working mom, it is the most convenient and efficient way to get ahold of me.
- By email.
- By emailing a monthly newsletter to residents.
- By emails.
- By following their own rules.
- By mail.
- By phone call, Gmail, text.
- By posting in website.
- By responding to residents when they call the village regarding fixing their sidewalks. I've lived here for 16 years and it's never been repaired. Thanks.
- By sending text alerts and placing info on the web-site! We so love living here in Bartlett!
- By texting or phone call blasts. There was a criminal in the area last month and we heard nothing from the village!
- Call, Text or email.
- Calling.
- Calling tree or text on emergencies.
- Cannot think of a thing.
- Can't think of anything.
- Cellphone app.
- Channel 17 isn't utilized as much as it could be. Metra parking has been the only posting forever.
- Chat, personal invitations in mail.

**Q10. How could the village improve communications with residents?**

- Code red doesn't always work.
- Come door to door to communicate issues or upcoming events.
- Communicate more.
- Communicate! Currently we don't have any.
- Communicating all of the above more frequently.
- Communication is aligned with transparency. I feel like I don't know anything about my community. The newsletter is poor, maybe an app would be more robust. Our leaders don't say much either.
- Communication is fine.
- Communication is good.
- Communication is good.
- Communication is OK, but I mostly felt info because I signed up for it.
- Communication is pretty good on social media.
- Communication on the app is slow. Sometimes it takes a week to get a response to a question.
- communications are good.
- Communications are fine.
- Communications work for my purposes. I am a member of the Bartlett Lions and 4th of July Committee, so I receive a lot of information as a member of those groups.
- Consistency.
- Continue & improve use of technology.
- Continue email updates, profiles of staff members and law enforcement staff.
- Continue great social media.
- Continue pushing information out in various ways
- Continue to keep updating ways to improve communicating.
- Continue to keep with the times and use the technology at your fingertips.
- Continue to use and develop electronic media.
- Continue with banners/signage & more of it for community events all around Bartlett. I've noticed an uptick in banners and signs and I think it's a great idea.
- Posting more info in the Bartletter or the Examiner.
- Create a phone/tablet app for both android and apple devices.
- Create a Bartlett mobile app in google play store in addition to allowing the registering to receive texts you sign up for. We do NOT use any social media platforms. Those all have major security and privacy issues.
- Create and App.
- Current communication is good.
- Deliver the Bartlett newspaper to all residents free of charge.
- Develop an app that is easier to navigate than the website.
- Did not know we could receive informational text messages. Actually, still don't know.
- Direct mail but Bartletter already does this pretty well.
- Direct mailing.
- Direct text message in case of emergency.
- Do a better job communicating via social media. Bring the website up to 21st century.
- Do everything you can to retain your amusing communication team. Their witty social media posts are enjoyable and communicate the messages well.
- Do more social meeting posts. Post videos about services people can watch later on website make the website more user friendly.
- Do more!
- Do not over-communicate. You may call me or text me or email me, but if you do call, do not call both my landline and my cellphone.
- Do they engage with the clowns on social media?
- Does a pretty good job, but there are elderly people in the community that don't have internet/social media accounts. All they know about the village is what they get in the mail, include flyers about events that are not listed in village newsletter
- Does Bartlett have or use an app?
- Doing a good job. I should look into text alerts.
- Doing an excellent job as is.
- Doing good in this area!
- Doing very well right now.
- Doing well so far
- Don't see as an issue.
- Don't think improvement is needed.
- Don't assume people read the Examiner as a news and information source.
- Door to door.
- Easier access on the Villages website.



**Q10. How could the village improve communications with residents?**

- Easier navigation on social media, better search feature. Hard to find a post about an upcoming event after you've already seen in the feed.
- Easier to navigate web site or app
- Easy opt in text messaging. I tried to sign up Code Red and it could not find my address.
- Electronic signage in heavily visited areas.
- Email.
- Email, text, social media.
- Email alerts.
- Email blast.
- Email blast/newsletter.
- Email blasts
- Email blasts daily
- Email latest budgets and construction projects police activity community crime
- Email notice option and text message for urgent situations.
- Email notifications
- Email notifications regarding events, services, updates.
- Email or text.
- Email or texts.
- Email the Bartletter.
- Email things going on in the community.
- Email to residents who want information.
- Email updates, more surveys of residential opinion.
- Email, text, social media.
- Emails.
- Emails or texts to residents about various things going on in Bartlett, especially the possibility of bad weather or any possible dangerous situation.
- Emails to residents. More timely distribution of the Bartlett newsletter.
- Emails.
- Emails.
- Emergency alert system.
- Emergency situations should be alerts on phones.
- Encourage more people to sign up to follow the Village on social media.
- Enough mail or news Bartletter.
- Ensure affected residents for issues such as water being turned off are notified promptly. Our water was shut off for at least 10 hours with zero communication.
- Establish email communications
- Everyone carries a phone. Texting, email, or social media.
- Excellent already.
- Excellent as it is now; but texts are quick and efficient.
- Expand the Bartletter with more information that can be picked up around town.
- Expand the use of social media and texts.
- Facebook.
- Facebook group is how I get my information: More park district / community center activity communication would be great on Facebook- Ex: for Easter I had a hard time finding info on events in the area. Also, more info on summer camps at the community center.
- Facebook page activity, Weekly email. Facebook page with news.
- Facebook posts, text messages.
- First off it should have been easier to find this survey link instead of having to type it in. The website really needs to be updated. Also, it would have been nice to have more room for comments at the end.
- Fix the water bill problem! Landlords are charged for their renter's last bill, even when that renter gets a new water hookup with Bartlett, with the same water department! This is terrible, and must change! Follow thru with important things like that terrible toxic smell on Washington St.
- For major village events we like the signs at major intersections that are informational.
- For us it's great.
- Frequency is the key. Sometimes its crickets.
- Frequent flyer reminders - posted or in mailbox.
- Friendly office and people participation.
- Friendly reminders of services offered. Maybe feature a service every so often.
- General email.
- Get right to the point, stop the yada yada yada. If there is not a current answer, just say so.
- Getting messages via texts would be great.
- Getting new trustees and a new mayor focused on the real issues we face, Poor expensive water, over bloated budget for police who are ineffective bigots
- Giving more information.
- Good as is.
- Good communication channels in place.

**Q10. How could the village improve communications with residents?**

- Good enough.
- Good everyone says Hi when they pass by your house.
- Good idea to text people or letters out.
- Good job so far. Leverage technology.
- Have a 311 system where I can report problems via web, text, app or phone.
- Have a direct text line?
- Have a mobile app or Instagram/Facebook
- Have a revolving community tv station on all providers. Not everyone has social media or access to websites or newspapers.
- Have an alert via text messaging option for residents.
- Have more important news in the Examiner and not just U-46 or sports. Things relevant to older citizens.
- Have more information about the village on social media, email, and text messages.
- Have more on the Facebook village site or send out more frequent mail newsletters.
- Have people who take calls be friendlier and more concerned. They're there to serve the community. Some should be reminded of that.
- Have some consistency in the manner and circumstances in which information is shared with the community. I have received numerous paper communications regarding parades and parking restrictions but received no communication about scheduled water turn-off.
- Having an app or text alerts would be amazing!
- Higher utilization of social media. Increased visibility on village website of upcoming events or alerts.
- The village does a good job communicating.
- I actually think the Bartletter is very informative and useful. I know it is probably expensive, but it stands out as a paper publication. Publish more often.
- I am unaware of an app. That would be fantastic. Otherwise texts would be good.
- I appreciate these surveys, the newsletter, and the social media posts on FB. Please continue those.
- I believe the current level of communication is sufficient.
- I believe the Village does a fine job of communicating with the community.
- I believe the village does a good job of communications with the residents.
- Maybe use sky writing! Ha!
- I don't even know what communication options the village has.
- I don't have any issue with communication from the Village.
- I don't have any problems at this time.
- I don't know any other ways to communicate other than what you are already doing.
- I don't know how the Village could improve its communication today.
- I don't know what more you could do.
- I don't like hearing about major police situations hours later because I missed a Facebook post. I have small children and it would be nice to be alerted to major crimes in the area as soon as possible.
- I feel communication is adequate if you go to the right places.
- I feel like the Village is good at disseminating information.
- I feel pretty informed; however, text notification would be useful.
- I feel that the local paper provides more detail information regarding our town than the information I receive on social media or the newsletters.
- I feel the current options are pretty solid.
- I feel the village does a good job.
- I feel very informed about village information, but I subscribe to phone calls, emails, texts and social media pages. I think getting the word out on how people can sign up for this information would help; maybe a 1-page that is stuck on our doors.
- I feel well informed but am always surprised by my neighbors who are not. Unsure what needs to be done differently.
- I find the Bartletter to be informational, I do read the Daily Herald daily, I have gotten a police warning on the phone, so really do not have any other ideas.
- I find the community signs at the park district and the lions club sign useful for reminders and community events.
- I have found the Village to be absolutely wonderful regarding communication. Anyone I have ever needed to speak to has given me

**Q10. How could the village improve communications with residents?**

- friendly and informative one-on-one help, answered all of my questions, and often gone beyond. Alerts are a great idea!
- I have lived in Bartlett on Taylor Ave for 48 years I have never had a problem.
  - I haven't been here a year yet, but I didn't know there was a newsletter.
  - I just found out that you can call the fire department to get our smoke detector batteries changed, this is important information.
  - I like getting text alerts and phone calls. Add another tornado horn near Liberty Elementary.
  - I like the Facebook page and the Bartletter, keep those up.
  - I like the idea of a mobile app.
  - I like the phone alerts that notify of a potentially bad situation.
  - I like the text messaging idea.
  - I like the Village's Facebook page and the Bartletter. Please continue!
  - I like what you have now but I had no clue about the industrial park that was proposed for Naperville road and West Bartlett Road right by Liberty School. Can't something else be built there?
  - I love the Facebook updates - the creativity used is very informational and entertaining. The Village has definitely done a great job in this endeavor. Thank you!
  - I mostly receive community information from Twitter. So, I would like to see more information posted there and at a higher frequency.
  - I prefer text messages and social media.
  - I prefer text with links, Twitter, sometimes Facebook and the village web site with a social media embedded on the homepage would be nice addition. Maybe an all call for emergencies. A sign up/ opt out options for emergency calls.
  - I primarily look at social media posts, so keep those going.
  - I really am not sure, I usually find out through newsletter.
  - I really don't know how communications can be improved for those of us who don't use social media. Perhaps text messaging or phone calls for people who sign up that would convey important information such as emergency situations.
  - I rely on the Bartletter, but text messages for emergencies would be good.
  - I see many people guessing on Facebook page when it appears that business is closing or moving in. Up to date info would be nice.
  - I sometimes can't find what I am looking for on the website.
  - I suppose getting the word out about a few different ways people can receive the info (social, texts, email) and then sending out the same info at the same time.
  - I think a better quality of a local newspaper would help. The Examiner is mostly crime reports.
  - I think a good job is done with the Bartletter and the Examiner newspaper.
  - I think a text program would be nice.
  - I think Bartlett does okay with communication. I assume the website & social media work well, although I don't use them. I prefer the Examiner, Daily Herald newspapers & bi-monthly newsletter to keep on an all things Bartlett.
  - I think communication is adequate.
  - I think communication is above par- I like all of the signage around town as well
  - I think communication is fine.
  - I think communication is good but sometimes I miss events or hear about them the day of when it's too late to participate. I think more social media presence and emails would be great!
  - I think if meetings were promoted better, you would see more community participation. I don't ever hear about them.
  - I think it's been okay so far
  - I think it's fine
  - I think it's fine.
  - I think it's done pretty well now.
  - I think it's pretty good the way it is
  - I think it's pretty good.
  - I think overall, they do a pretty good job communicating.
  - I think overall, they do well. I actually like the well-placed signage for NNO etc. to help remind residents of events.
  - I think text messages is a great idea
  - I think that communications are adequate.
  - I think that the village is doing fine for my age group however I have a lot of older neighbors who are not on social media and do not go out much so

**Q10. How could the village improve communications with residents?**

their only form of village communication is via regular mail.

- I think the Bartletter could be expanded to include more info if needed.
- I think the phone app and Bartletter do an excellent job of communicating
- I think the village does a good job communicating, I think they can improve by offering other ways of communicating with good accuracy. I usually see updates first on social media but sometimes it is a few hours after the announcement.
- I think the village does a good job of communicating with its residents.
- I think the Village does a good job of reaching out to the residents. People don't take the time to look for what is out there.
- I think the Village does a great job communicating with residents.
- I think the village does a pretty good job, but I prefer emailed newsletters to the printed version. News more often and text updates about train blocking roadways would be awesome.
- I think the village does a really good job at communications.
- I think the village does a very good job at communicating.
- I think the village does a very good job with communications. The Bartletter, signage and web page give great info as to what is happening in our village.
- I think the village does great.
- I think the Village has done a great job with communication. They are constantly working at getting info to people. Short of Going door to door I don't honestly know what else they could do.
- I think the village is doing a good job of communicating.
- I think the village is doing a good job.
- I think the Village is doing a pretty good in this area already.
- I think the village is doing an excellent job of keeping us informed.
- I think they are doing a good job right now.
- I think they are doing a good job.
- I think they are doing a great job. Love the Facebook updates.
- I think they do a fine job.
- I think they do a good job.
- I think they do a good job and adapt well with communicating.
- I think they do a good job now.
- I think they do a good job.
- I think they do a great job.
- I think they do a great job already.
- I think they do an excellent job.
- I think you all are doing a great job!
- I think you are doing a fine job.
- I think you do a good job currently.
- I think you do a good job on social media, but your text alert systems are inconsistent.
- I think you do a great job on social media. Sometimes it might be personal settings that folks don't see things timely, so editing or commenting may bring it to the top faster. (Especially for super timely events like police activity, road closures etc.)
- I think you're doing a great job with this. Social media posts are very useful.
- I use the signage at the Park District property and at the major intersections to learn information. The Bartletter is efficient. The Examiner is a source of information, although I don't like most of the content.
- I will leave this to the experts.
- I would actually appreciate a call or text alerting current situations taking place.
- I would like to have a village alert system. If it exists I don't know about it.
- I would like to see enforcement of the ordinance for overnight parking on the street and sidewalks. Despite several emails and f/u calls it seems like all I get is lip service!
- I would like to see more text messages sent out for event and festivals.
- I would like to see tons more emails. Detailing the Village Board Meetings.
- I would love text messages about what is going on.
- I would prefer more electronic methods of communication – emails/texts.
- I would prefer texts for quick, important updates, since I'm not always on social media or seeking out information.

**Q10. How could the village improve communications with residents?**

- I would say I am guilty of complaining about things. But then I have to say that I have not until very recently started to look at the village site to get information. This attitude of mine is now changing.
- I'm a new resident but don't know how to get involved. Is there a way the village can get a list of new residents and send out a sign up of some sort?
- I'm happy with the communication from the village.
- I'm satisfied with village communications.
- I'm find with the communications provided
- I'm happy with the Village communication methods.
- I'm not aware of email blasts. That's the only thing that I could suggest.
- I'm not sure it could be any better. You always share updates on Facebook, event reminders, etc. It's great!
- Improve content on website.
- Improve the website to be modern.
- Improve the website. Information isn't easy to find.
- Improve use of website making it simpler to find needed details.
- Improve website usability.
- Improved digital presence.
- Improved website.
- In my opinion it is good.
- Include all relative information in Bartletter, as all residents are not subscribers to the newspaper.
- Include contact information with the water/sewer bill.
- Increase frequency of information.
- Increase social media presence, text alerts.
- Inform us on construction and street lights being out.
- Information about village meetings (discussions and outcome) - either on web site or in monthly newsletter.
- Is there an eblast?
- It communicates fine already.
- It is decent already.
- It seems like you covered this above.
- It would be helpful to know one dedicated resource to provide info to residents. I do not feel the website easily conveys pertinent info.
- It's been great. No suggestions.
- It's fine the way it is.
- It's hard to know where to look for current information. Website, social media, Bartletter, all should be updated at the same time so no matter where you look, you get accurate information.
- It's ok.
- It's doing fine.
- It's fine as far as we are concerned.
- It's good the way it is.
- I've never been to a community/board meeting. Not sure if they even have them. This might be nice to get the community involved in person on different topics.
- Just be aware of varying preferences of communication. Sometimes people are so quick to make everything electronic, which is the fastest, but not everyone is comfortable with text or social media.
- Just continue with the Bartletter.
- Just keep communicating in any way possible.
- Just keep doing what you are doing.
- Just keep up with the newsletter.
- Just making sure that their web sites and social media are up to date
- Keep doing what you are doing.
- Keep doing what you're doing.
- Keep posting updates on the Facebook page
- Keep the newsletter - good info.
- Keep the website more up to date.
- Keep up the good work.
- Keep up the great Facebook posts.
- Let people know of more upcoming events instead of just plastic banner on a corner.
- Let residents know the various ways the Village is able to communicate with residents.
- Let us know about planned changes that are approved but never completed. For example, what happened to the Buckeyes planned for 59 and Stearns.
- Letters or emails.
- Like getting phone and email notices about info and weather/safety concerns.
- Like the site what's happening in Bartlett. Think this site is viewed more than newsletter, etc. so concentrate more on this venue.
- List more events online

**Q10. How could the village improve communications with residents?**

- Listen to the residents, use more frequent surveys like this one.
- Listen to their needs.
- Looks like you have all the ways young people want, but what about the elderly who do not have their nose in the phone 24/7.
- Lots of awesome family events are not sure broadcasted online. We've missed a few sadly.
- Love the idea of text alerts.
- Mail.
- Mail or email.
- Mailings.
- Make an easy web site to find current news and notifications without going through the main Bartlett site.
- Make Bartletter more often. Text info as above.
- Make it more streamlined.
- Make sure important issues are in the Bartletter.
- Make sure only during normal waking hours
- Make sure the people you call at the Village are informed. No one ever has an answer
- Make sure the website is up to date.
- Make the Bartletter free to all tax paying residents. I don't have a smart phone, I don't have text messaging I am not on social media. I don't get village paper b/c I don't have extra money to pay for it nor should I have to when other towns give free.
- Make the cable channel more informative. Less use of "Social Media".
- Make the website clearer for searching the correct department you are looking for. Have better survey answer options. Ex: When you need information, how do you prefer to get that information? \*Answer Option- Depends the info you need.
- Make the website easier to maneuver—it takes several clicks to find what I'm looking for.
- Make water bill and its payment method be available online.
- Make website navigation more intuitive or include a site map.
- Make your surveys accessible on mobile devices. I can't "drag & place" the questions above on my phone.
- Make your website is up to date with information.
- Making sure it's way that reaches all generations.
- Making the signup and other systems more user-friendly. Very confusing when I tried to sign up. So, I didn't.
- Mass Phone calls on critical events.
- Maybe a mobile app.
- Maybe a regular email either weekly or twice a month.
- Maybe have a question/answer event on Facebook like once a week/month at various hours so everyone has a chance to ask questions and participate. or people can send questions via FB and these can be answered like once a day/week.
- Maybe it's not the villages but info about electric work in the area or water being shut off. I had power surges about 4 in the past 2 months. More than I've had in a very long time. The last time water was shut off I couldn't find any info as to why or how long
- Maybe more blast calls or a scanner page on social media. better to hear direct than word of mouth.
- Maybe more texts/automated phone calls.
- Maybe on your website have a real time chat area where residents could go answers quick or direction to a resource for an answer. you could rotate personnel thru that "hotseat". I bet it would be great for training.
- Maybe through text messages or broad cast some meetings like the zoning committee etc.
- Memos at places like the depot and train station
- Message about upcoming family events
- messages sent on streaming services or flyers in mailboxes.
- Mobile alerts/app
- Mobile app communication or more communication about one of already available.
- Mobile app or text alerts.
- Mobile app w occasional push messages.
- Mobile app!
- Mobile application. Email.
- Monthly mail notice.
- Monthly newsletter.
- Monthly newsletter, better website updates.
- Monthly newsletter.
- Monthly Podcast with village happenings.
- More active on social media.
- More active through the mail.
- More advance notice of events. Signs along road, email newsletter.

**Q10. How could the village improve communications with residents?**

- More alerts and more information on where to get help if needed.
- More and accurate info.
- More articles in the Examiner. Better advertising and use of cable TV channels. better integration of civic activities.
- More centralized social media information.
- More communication in mail.
- More communication would be great!
- More detailed relevant news in Examiner.
- More electronic village signs like the one at Devon and Bartlett Road south (Main Street)
- More email or text alerts.
- More Email/Text Notifications.
- More emails.
- More emails about events and issues.
- More emails or texts.
- More Facebook posts on events.
- More flyers at popular locations, more tiny poster/billboard things like the Bartlett NNO that were all over town.
- More flyers/ mailers.
- More frequent communications via social media. I think it's great that you post on social media, but more frequent news and updates would be great.
- More frequent newsletter.
- More frequent reminders or ways to access communications.
- More frequent updates to social media accounts and the web site.
- More immediate social media messages about timely issues like unexpected road closures (flooding, stopped trains.) Anything to save us from having to use the BAMS groups!
- More info in the Examiner.
- More info/events/ happenings in newsletter.
- More information and interactive website.
- More information and links in the weekly emails.
- More information in real time.
- More information on the website. The website is not easy to navigate.
- More interactive website.
- More newsletters.
- More newsletters, possibly alternating email and mail.
- More notice on events - using more than Twitter for items such as police issues, etc. accommodate working people to be able to get to events.
- More notifications of the upcoming community events.
- More often.
- More options known.
- More personalized approach.
- More posts on social media. Create Facebook events for anything going on in community. News area on website. Texts for emergencies.
- More signs, Facebook, Instagram Twitter.
- More social media presence.
- More social media presence since that's how most people get information nowadays.
- More social media updates.
- More specific email blasts about events and services that are available.
- More technology options.
- More text.
- More texts & phone calls.
- More transparency with the costs to live in Bartlett.
- More tweets.
- More twitter posts.
- More updates.
- Neighborhood meetings.
- News received is usually too late to be effective.
- Newsletters - (notices via mail) phone calls, Examiner, Herald.
- Newspaper articles in the Herald.
- No need to do more that you already are
- No need to improve
- Not everyone has social media. I would like to receive an email or text. The water bill communication needs improvement. Let me go online instead of having to call every time I have a question.
- Not sure there is a better way without increasing costs. The Bartletter is great, but perhaps getting it sooner - mine arrives a few days into the month.
- Not sure, I think they do a great job with the communication.
- Not sure, I use the website for my needs and it's adequate.
- Not sure. I like the signs on the street corners for upcoming events. I read the Bartletter and get the Examiner (although Examiner gets smaller every week).
- Not sure. How do other villages communicate with their residents?

**Q10. How could the village improve communications with residents?**

- Notification of trains would be amazing!
- Offer an app.
- Offer text message alerts.
- Offer text services.
- OK As is (Newsletter, Examiner etc.)
- OK as is.
- On web site.
- Online signup for water bill vs bringing form to the office with voided check.
- Only complaint is when the Bartletter comes out sometimes the events have already passed before I even read about it.
- Opt-in for email and text alerts.
- Opt-in for text message alerts.
- Optional text messaging would be a great feature.
- Organize the website and make it easier to find information and forms.
- Our village is doing a fine job.
- Outreach to senior residents who are not internet, texting, email savvy.
- Overall its very good. More about growth, new businesses, businesses leaving, new development is exciting news
- Overall, they do a great job.
- Overall, I think the Village does a good job.
- Parcels of land for sale: iSign could list the sq. ft, zoning class, a description of the kind of structures allowed for the zoning class so residents have an idea of what will fill that space.
- Perhaps an App that provides alerts.
- Periodic newsletter on law changes, upcoming events and include methods to contact with questions.
- Phone alerts of danger or major road closures.
- Phone call, Email.
- Please trust electronic media. We need to have some updates in Bartlett downtown. May be consult Naperville, Streamwood how some good vendors can come here. Please hire young people with some good ideas. We are not in 1970s any more.
- Police website.
- Post alerts on village website front page
- Post important information in newsletter given to residents via mail which I believe we do get.
- Post in Examiner.
- Post more on Facebook.
- Post more on social media.
- Post more on the Facebook page
- Post regularly on Sam and website.
- Posting about upcoming events is great, keep that up! Maybe posting more about decisions impacting residents — ex: why improvement projects were picked for investment such as the current construction next to the Hanover Township building.
- Practice makes perfect.
- Promote Village meetups more often through billboards text alerts, newsletters, etc. game events, get together
- Provide information on crimes in the village and if they were solved.
- Provide monthly email with upcoming events and utilities Facebook page to share those events.
- Provide more details in weekly emails.
- Provide more frequent news with a regular e-newsletter
- Provide more status on road/construction plans, any new services to be built in the village.
- Provide new residents with a booklet outlining all the services---like trash pickup rules and brush pickup rules.
- Provide text alerts or a chat feature in an app
- Provide updates via the Facebook page
- Publicize website info and encourage people to download and use an app, if one is available.
- Publish a newsletter more often and perhaps put in in the form of an email to help defray printing costs, and save paper.
- Publish town hall meetings more and allow people the option to Zoom into the meetings
- Put an alert banner on the village website advising residents regarding the alerts mentioned above.
- Put more information on the website.
- Receive text messages. I signed up for Code Red but didn't get anything recently.
- Reduce communication funding.
- Regular email.
- Regularly scheduled Town Hall Meetings
- Residents to pay attention to details. Association by us is now in St. Charles. How would they know about our needs? Gone through 3 Associations since moved here in 2000 in fact August 20th will be 22 years! Seen a lot.



**Q10. How could the village improve communications with residents?**

- Return their phone messages; texts and emails within a 2-3-day time frame! (my comment is mostly focused on the Park District office)
- Revamp the newsletter so that it's more interesting and has different points of interest.
- Same way they are.
- Seems ok.
- Send all senior services in a letter.
- Send announcements of upcoming planning or other board meetings with a way to see what is on the agenda.
- Send email text and Tweets
- Send emails.
- Send emails out to residents on important issues.
- Send emails.
- Send me a text message as indicated in No. 9
- Send meeting notes quarterly/semi-annually.
- Send more emails or texts of important or dangerous things going on.
- Send out a monthly email and or text regarding the town of Bartlett information.
- Send out mass emails or mass texts about activities.
- Send out more emails.
- Send out occasional emails to residents or send out Facebook messages targeting residents.
- Send out alerts for storms.
- Send out pamphlets.
- Send out the newsletter a little more often maybe.
- Send text and send email.
- Send texts.
- Send village meeting minutes to residents via email or text.
- Sending emails - we live on mobile devices and saves on postage and cutting trees. Most people don't read the mailed piece.
- Sending out texts when serious things are occurring.
- Sent text messages.
- Share the communication options in the Bartlett newsletter so people know the ways the village does communicate.
- Sign new residents up for email newsletters when they establish utility accounts.
- Sign up to be electronically contacted.
- Signing up for a text system would be great where you could opt in rather than looking on social media for answers. I do appreciate that the Bartlett police and fire department seem to put out press releases relatively quickly!
- Signs in heavy transit streets.
- Smartphone application.
- So far pretty good with communicating.
- So far so good.
- So far so good.
- Social media.
- Social media and text. Robust website that's easy to use.
- Social media Facebook sites aren't updated or used as they should be.
- Social Media Messaging.
- Something like Code Red, but not urgent or emergency status. A website that residents can sign up to receive. Some of us do not use Facebook or twitter to receive these postings.
- Sometimes we get information that is outdated sent to us via the US mail. Word of mouth is a very poor form of communication. Emails and text message would be a great form of communication.
- Spend more time listening.
- Stop waiting for BAMS to post on social media before sharing news with the community.
- Street closures due to major accident need to be communicated.
- Take a look at Kane County's weekly emails. The local paper does not get delivered anymore in WH.
- Take action on surveys like this!
- Telephone alerts work best for us.
- Tell us how to these text messages. The web page is very difficult to find stuff even when I know what to look for.
- Text.
- Text.
- Text alerts.
- Text alerts for high priority issues.
- Text alerts for things that appear in the Facebook feed.
- Text alerts would be great also monthly or quarterly emails of the Bartletter magazine would help.
- Text alerts.
- Text and call with important information.
- Text and email.
- Text blasts.

**Q10. How could the village improve communications with residents?**

- Text blasts might work.
- Text me.
- Text message.
- Text message.
- Text message alerts.
- Text message service.
- Text message updates and/or email updates would be great. I wish the website had more information on some of the events in Bartlett. Sometimes it's just a picture of a flyer, which doesn't have all the info, and the text isn't searchable.
- Text messages.
- Text messages.
- Text messages are great for quick notices that direct back to websites or social media. I think that sometimes we need to consider mailers for important changes or things that the village is focusing on.
- Text messages or an app.
- Text messages would be amazing.
- Text messages, Facebook more.
- Text messages.
- Text messaging.
- Text messaging.
- Text messaging or an app.
- Text more.
- Text notifications for emergency situations would be great.
- Text updates would be great.
- Text us for all the above.
- Texting.
- Texting and or email is best. Texting would be preferred for important immediate matters.
- Texting information about after storm cleanup. This past July's storm created a lot of chaos with not being informed in time for brush pick up!
- Texting is quickest.
- Texting village meeting schedules.
- Texting when there is an actual emergency.
- Texting would be great.
- Texts.
- Texts.
- Texts help.
- Texts would be great.
- Texts, social media, and email blasts.
- The Bartletter is fine.
- The Bartletter is very effective, but maybe a weekly, shorter version of it would be a nice way to get information.
- The communication is fine how it is.
- The idea of text messaging as mentioned in #9 would be good.
- The most effective way to improve communication would be if the Village educated themselves about the harm that commonly held beliefs cause to the environment. Perhaps they could then be able to convey that to others in the community.
- The newsletter is best because it would be in writing and can be kept for future reference.
- The police alert. When that guy from Elgin was on foot the only way we knew was from Facebook.
- The reverse 911 system is useful unless it continues to be abused by elected officials for non-emergency situations--using the system to call about the pending railroad merger was wrong and hopefully a violation of village policy on the use of the system.
- The text alerts are a terrific idea.
- The text messages would be nice.
- The text option idea sounds great.
- The village appears to be doing a good job.
- The village could send out text alerts regarding weather emergencies, or traffic alerts.
- The village does a good job overall. There was one recent instance where our water in the neighborhood was turned off most of the day without any notice. This is during the sewer construction down the road from me. This was bad.
- The village does a pretty good job of communicating other than water issues. Like flooding repair or why streets still fill with water sometimes.
- The village has good communication already. Perhaps a welcome packet for new residents that outlines some policies, services, and programs.
- The village is excellent with communications.
- The village should have the email of every resident and send out an email blast when something important happens.
- The Village should provide the appropriate training to all staff members that deal with the

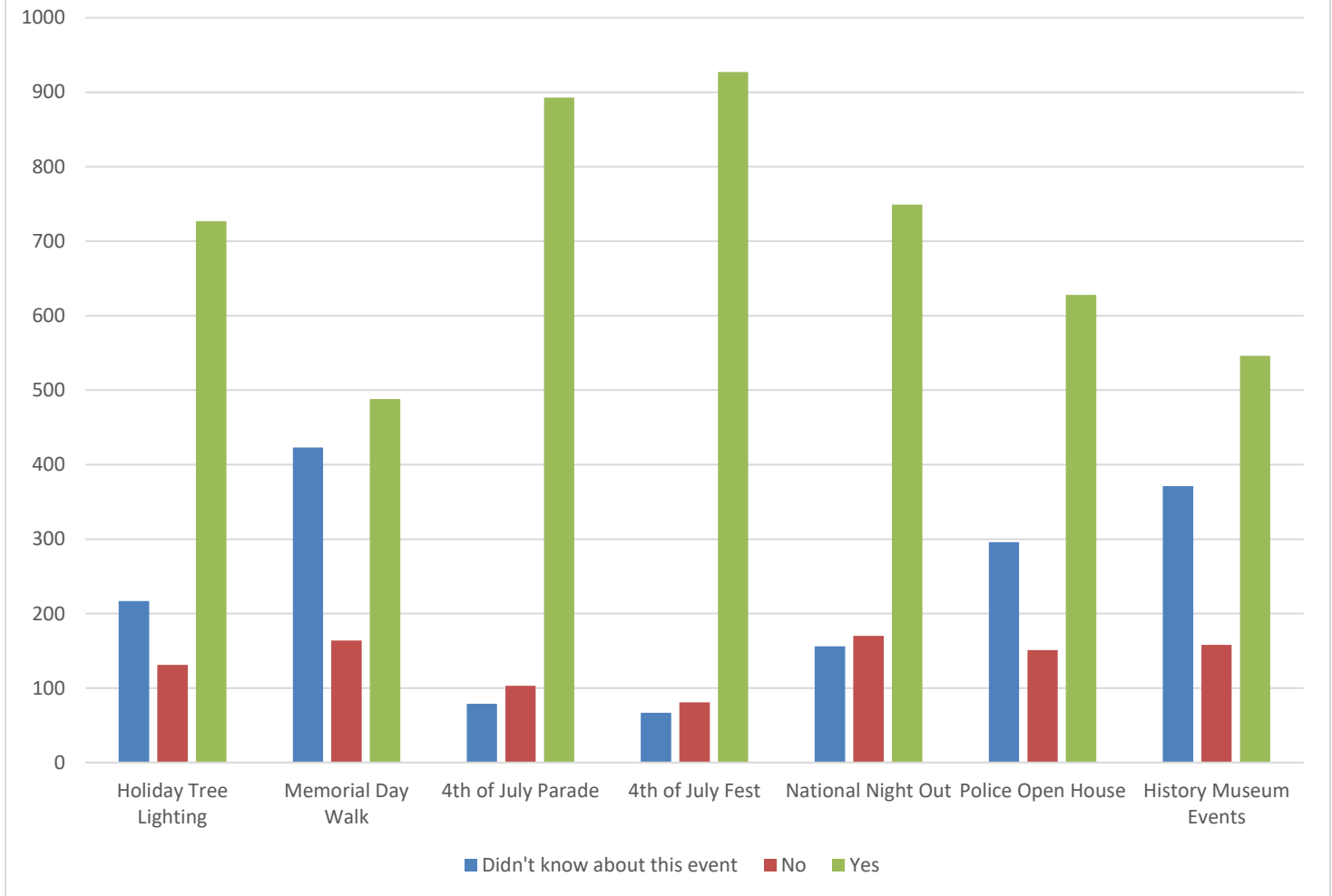
**Q10. How could the village improve communications with residents?**

- public. Often, staff members do not appropriately respond to the public.
- The Village Website and Bartletter should remain the primary means of communications with residents, however, urgent alerts should be sent out using the cell phone system if an emergency exists or mail/flyers if not of immediate concern.
  - The web site isn't always user friendly with the search function. The search function needs to be improved. Example looking up paint the fire hydrant, nothing came up.
  - There are perhaps some residents who don't have a smart phone or computer. Namely in the 80+ age. Participating in this survey using the QR code isn't possible. It would be useful to have other options to submit the survey on the postcard. Thank you.
  - There are so many options already. Just keep making people aware of their options.
  - There's plenty of people not on social media. Maybe flyers?
  - They do a good job now, maybe a big electric bill board downtown.
  - They do great on their Bartlett page on fb. I don't think they need to improve.
  - They do ok.
  - They don't communicate unless I contact them.
  - They need to make this town safer for the residents instead of letting this town be a cut through traffic town. They could narrow streets by the schools, parks and prevent trucks from making this a truck route.
  - They're pretty good now
  - This is tricky. There are so many ways to communicate these days. Stay active on social media. E-bulletins would be helpful.
  - This survey is a good first step.
  - thorough mailing community important actions to homeowners.
  - Through a monthly flyer.
  - Through an opt in text message or an app that you can get alerts.
  - Through texts or emails when there are updates to know about. The Bartletter isn't frequent enough.
  - Timely communication on the Police Department web site when there are crimes in the area.
  - Timely info on traffic incidents and public safety.
  - Too many pages to follow, Bartlett aquatic center, Bartlett park district, village of Bartlett, Bartlett 4th of July, simplify the news blasts or go to one page to find everything.
  - Tornado warning texts.
  - Town hall meetings.
  - Traffic due to accidents & train delays would be helpful.
  - Transparency is always important. Nobody likes surprises especially if it affects us economically and financially. Board meetings should be available for live streaming especially if someone is physically unable to attend.
  - Txt message alerts.
  - Updates on social media
  - Updating the website- When you click links to read more about certain things it just brings you back to the Bartlett website homepage (A specific example is when I clicked a link to read about our elected officials). Text alerts would be great, too.
  - Use email vs social media.
  - Use Facebook a lot more especially when they are accidents closing roads or heavy traffic or trains blocking roads.
  - Use surveys like this one.
  - Use text messaging system.
  - Use the answers to the above to make changes.
  - Using email or text alerts.
  - Using texts blasts would be nice. Continue to use Facebook. I like that.
  - Utilize technology more. Texting and emailing should be front and center.
  - Very Good.
  - Very hard to find anything on your website
  - Via Social Media the Village should post links to important pages from the Village website. The Community Calendar, approved vendors, brush pick updates, etc. I see people asking these questions all day long but they don't look for the answer themselves.
  - Via the Examiner, additional newsletters.
  - Video of board meetings on YouTube or similar. Ask Bartletter to cover village goings on without their clear extreme right-wing bias on the most mundane stories.
  - Village app with adequate and timely information.
  - Village app with notifications.

**Q10. How could the village improve communications with residents?**

- Village app or Text program.
- Village Board round tables for two-way discussion on a different subject once a quarter.
- Village communication is excellent.
- Village communication is just fine. Bartlett has so much potential. (Better restaurants would be helpful. We spend more money in other towns with better food. See LaGrange model for inspiration.)
- Village does a good job already
- Village is doing a great job. Still any improvements are always possible. With new Cell/smart phones taking over, updating residents' phone numbers could be quite useful.
- Village is doing ok.
- Village of Bartlett has been doing a remarkable job over the past 40 years.
- Virtual town halls.
- We already have Code Red but it's hardly used. I got an Amber Alert recently but it doesn't save it after viewing, so we are expected to memorize the car and license plate? An SMS would be better if we spot something that might match the description.
- We like the newsletters, perhaps expand the info to include more information targeting certain demographics. We are seniors, our daughter lives in Bartlett also and just had a baby, we have friends who have a special needs child living here, etc.
- We like to see your presence in our neighborhood. Chase and Oneida.
- We never receive the Bartletter in a timely fashion. By the time we receive it, 3/4 of the activities already happened.
- We often receive the Bartletter after certain events mentioned in it take place.
- We're perfectly satisfied.
- Web site Letting us know about events going on in village.
- Website chat.
- Website more user friendly plus all activities, upcoming events on first page.
- Weekly Email blasts should be branded with better formatting, pictures & videos.
- Weekly Email communications that include pertinent events happening within the village — Village board news, road closures and construction, ordinance updates, new businesses, etc.
- Weekly newsletter that could be picked up in public places, like the library, train station, police dept., park district, etc.
- Weekly or bi-weekly email communications of events, etc.
- Weekly progress reports every Friday by email, containing info that misses the newsletter for updates.
- Well when the cars were getting broken into our neighborhood it was word of mouth. Also, a burglary on Fairview, nobody knew anything.
- When a problem is communicated, a follow up to ask if it has been resolved would be nice.
- When I've tried to email the village, I had trouble finding the right email address for the department I was trying to reach. They could include those email addresses in the bi-monthly mailer.
- With more.
- With timely information, often by the receive mail the events already passed.
- Works for me.
- Would like an emergency text messaging program, a regularly updated and user-friendly website, announcements on social media, especially last-minute reminders.
- Would like more real time info on police activity.
- Would like to have an app or email available.
- You are doing a great job already!
- You are doing an excellent job!
- You communicate just fine.
- You do a good job on all platforms. Don't do information overload. You have a good balance.
- You're doing a great job!
- You're doing good.
- You're doing just fine on your Facebook page. Always up-to-date.
- You're doing ok right now.

### Q11. WOULD YOU RECOMMEND ATTENDING THE FOLLOWING COMMUNITY EVENTS TO A NEIGHBOR?



**Q12. If you answered “No” on any of the events above, please explain why (Holiday Tree Lighting):**

- Aware of them but not attended so can't recommend.
- Bartlett should do more for the environment like native plant restorations, rescues, and native gardening programs, Sierra Club, Cool Cities, etc. Let's clean up our creeks of all the invasive species and pollution. Notify residents about invasive species.
- Because we are old!
- Been living here for 30 yrs.
- Just don't feel comfortable in big crowds.
- Boring.
- COVID.
- Do not participate in them.
- Doesn't interest me.
- Don't go myself.
- Don't have interest in these events.
- Don't like crowds and at my age this does not interest me.
- Events are mediocre at best.
- Events in Bartlett are too geared to families with children.
- Have difficulty walking from parking lot to event.
- Haven't attended this event.
- Haven't been to most of them, so I don't know enough to recommend.

**Q12. If you answered “No” on any of the events above, please explain why (Holiday Tree Lighting):**

- I am disappointed in our Christmas decorating. We need a happier town at Christmas. We finally get lights on our street poles and then they put those bright cold ugly things. For a town of 41,000 people, we need more. A better 4th fest, better Christmas.
- I am on oxygen and am limited to the time necessary.
- I answered no because I did not have the option of indicating “No Opinion” since I have not been to some of the events.
- I didn't think they were that good.
- I don't participate in worlds holidays or political functions
- I don't attend any of these events.
- I don't go to any of these, so I couldn't recommend.
- I either have not attended or am not interested.
- I have never gone to any of them therefor I cannot recommend. I just don't like crowds (Nothing due to COVID)
- I have not attended the event so I could not recommend it.
- I haven't been to any of them.
- I haven't been to the events I said no to so I wouldn't recommend.
- I haven't attended, so I cannot recommend
- I no longer like the Village of Bartlett!
- I've never attended any of these events.
- I've never been to these events. Inconvenient times or dates or a traffic problem.
- If I answered No, it is because the event does not interest me and therefore I cannot recommend it to anyone else.
- I'm just not a doer this way.
- It's not that I wouldn't recommend, it's that I haven't attended so have no personal experience for recommendation. If you do this survey again, perhaps add this as one of the options. I was aware of such events.
- It's not very exciting.
- It's up to the neighbors to decide if they want to attend.
- I've seen it all, I've been here for 44 years. There's nothing for seniors.
- Just don't do events, not interested.
- Just not that good.
- Knew about them but never attended so how would I know to recommend.
- Lack of interest.
- Lack of interest. Although we have lived here over 40 years we still have not been that involved with community-based events. Our working lives were directed toward Chicago or other suburbs.
- Lack of parking.
- Life situation does not permit.
- My kids are older now. We use to attend these events.
- Never attended.
- Never attended due to scheduling and minimal notice.
- Never attended therefore couldn't recommend
- Never been to those events.
- No interest.
- No interest in any of them.
- No interest.
- No time.
- No value to attend.
- Not a recommending or participating individual.
- Not enough activities and attractions.
- Not fun, not convenient, busy
- Not impressed with the Bartlett tree lighting, we prefer the neighboring communities' festivities.
- Not interested.
- Not interested.
- Not interested, a lot of these events are geared towards kids and younger people.
- Not interested.
- Not interesting.
- Not interested.
- Not much at these events or sights kind of boring or train museum, fest was trashy overpriced National night out was nice as well as the parade
- Not of interest to me.
- Not part of our family tradition.
- Not really interested in these events.
- Not that interesting to me.
- Nothing personal it just doesn't interest me.
- Of no interest to me.
- Overcrowded and larger trees in the area to decorate. More kids' activities and a holiday-type fest would be nice to include.
- The neighbor should already be aware of these events.

**Q12. If you answered “No” on any of the events above, please explain why (Holiday Tree Lighting):**

- The no events above just do not interest me.
- The tree lighting is too slow of a process and overly crowded. I would suggest spreading out more in the park and getting two Santa's. We didn't even wait in line last year because it was too long.
- There wasn't a "I have never been to this event" option, I know about it, but never been.
- These are just activities that don't interest me. I just think police and firefighter activities are good learning experiences. I'm 72 and if I want to watch a parade I will watch it on TV.
- These events seem to only be geared toward younger families with children. Very little if anything for older adults. They are not bad, just not something I attend so I have no experience to recommend from.
- They don't interest me, I have never attended them, so I wouldn't recommend them to others.
- Those activities don't interest me.
- Tree is very small. But the Santa portion of the event is wonderful
- Tree Lighting - I have been always busy when it happened.
- Tree lighting is lovely but not everyone celebrates Christmas. I respect other religions and wish that the community offered more holiday celebrations for different religious residents.
- Tree lighting is not that nice anymore.
- Tree lighting is weather dependent. One-year I went and it was just no fun due to the weather, turnout was low.
- Tree lighting should be more festive extravagant advertise it more.
- Unable to walk at 81-year age.
- Unfortunately, we attended in the past and the lines are very long and either you have run out of food/items for children or waited and then we're told due to the time we were turned away. Please double up or reconsider what you plan for families.
- Usually too cold for tree lighting. I have no children for national night out.
- Walking difficulties.
- Walking issues and blind.
- We do not attend ourselves.
- We moved here from Elk Grove/Schaumburg. No need to say more.
- We went last year and it was nothing special.
- I've never attended, so can't recommend.

**Q12. If you answered “No” on any of the events above, please explain why (Memorial Day Walk):**

- Am 86 and walk using a walker.
- Aware of them but not attended so can't recommend.
- Bartlett should do more for the environment like native plant restorations, rescues, and native gardening programs, Sierra Club, Cool Cities, etc. Let's clean up our creeks of all the invasive species and pollution. Notify residents about invasive species.
- Because I only do the July 4 celebrations and have never been to the others.
- Because we are old!
- Been living here for 30 years, just don't feel comfortable in big crowds.
- Boring.
- Boring.
- COVID
- Depends on the age of the residents. If they have kids, National Night Out is nice. If not, would probably skip. Same with Police Open House. Memorial Day Walk was fine.
- Don't like parades.
- Don't bike or walk.
- Don't go myself.
- Don't have interest in these events.
- Don't know enough about the event.
- Don't like crowds and at my age this does not interest me.
- Events are mediocre at best.
- Events in Bartlett are too geared to families with children.
- Feel it's more family than seniors.
- For my “no” answers these events aren't fun enough to recommend nor are they general events.
- Have difficulty walking from parking lot to event.
- Have not participation “No's”.
- Haven't been to most of them, so I don't know enough to recommend.
- I am on oxygen and am limited to the time necessary.
- I didn't know about the Memorial Day walk - where it starts and when?
- I don't enjoy the events.
- I don't participate in worlds holidays or political functions.
- I don't attend any of these events.
- I don't go to any of these, so I couldn't recommend.
- I don't walk well & parades today lately emphasize some political side of which today is entirely one sided. It will not please everyone but what else is new.
- I either have not attended or am not interested.
- I have never gone to any of them therefor I cannot recommend. I just don't like crowds (Nothing due to COVID)
- I have not attended most of these events (in point of fact, only one), but the ones I said no to do no interest me at all.
- I have not attended the event so I could not recommend it.
- I have not attended them myself so I can't really recommend them.
- I haven't been to any of them.
- I haven't participated in this event.
- I haven't personal attended those events.
- I no longer like the Village of Bartlett!
- I wasn't that impressed with those events (years ago).
- I've never attended any of these events.
- I've never been to these events. Inconvenient times or dates or a traffic problem.
- If I answered No, it is because the event does not interest me and therefore I cannot recommend it to anyone else.
- I'm just not a doer this way.
- It's up to the neighbors to decide if they want to attend.
- I've done all of these in the past. Crowds are hard on seniors and parking is an issue. I hate the 4th fest! Traffic - parking at the library and Jewel is an issue.
- I've seen it all, I've been here for 44 years. There's nothing for seniors.
- Just don't do events, not interested.
- just not that good
- Knew about them but never attended so how would I know to recommend.
- Lack of interest.
- Lack of interest. Although we have lived here over 40 years we still have not been that involved with community-based events. Our working lives were directed toward Chicago or other suburbs.
- Lack of parking.
- Life situation does not permit.



**Q12. If you answered “No” on any of the events above, please explain why (Memorial Day Walk):**

- Memorial Day walk is understandably somber and not enjoyable with children.
- Mobility issue.
- My kids are older now. We use to attend these events.
- Never attended.
- Never attended therefore couldn't recommend.
- Never did Memorial Day Walk. National Night Out has become very difficult with the increase of residents, but not an increase in parking. The 4th of July fest, while great, also has the same problem with getting to the event without having to walk far.
- Never have we been on this walk.
- No interest in any of them.
- No interest.
- No time.
- No value to attend.
- Not a big fan of parades, or festivals.
- Not a recommending or participating individual.
- Not big on parades
- Not enough activities and attractions.
- Not familiar enough with it
- Not fun, not convenient, busy.
- Not interested.
- Not interested.
- Not interested in them.
- Not interested, a lot of these events are geared towards kids and younger people.
- Not interested.
- Not interesting.
- Not into those activities.
- not interested.
- Not much at these events or sights kind of boring or train museum, fest was trashy overpriced National night out was nice as well as the parade.
- Not of interest for me. Things change as kids get older and/or move out.
- Not of interest to me.
- Not really interested in these events.
- Not that interesting to me.
- Not that much of a deal.
- Not well organized.
- Nothing goes on during it? Would be better as a celebration near the aquatic center.
- Nothing personal it just doesn't interest me
- Of no interest to me.
- Out of town.
- Somewhat boring.
- The advertisements for these events have never fit my expectations of a worthwhile event or the schedule of the event doesn't fit my calendar.
- The carnival to me just smells of beer. I enjoy the smaller events which have been especially great.
- The neighbor should already be aware of these events.
- The No events above just do not interest me.
- There wasn't a "I have never been to this event" option, I know about it, but never been.
- These are just activities that don't interest me. I just think police and firefighter activities are good learning experiences. I'm 72 and if I want to watch a parade I will watch it on TV.
- These events are related to children.
- They are not bad, just not something I attend so I have no experience to recommend from.
- This does not interest me.
- Those activities don't interest me.
- Too old.
- Unable to walk at 81-year age.
- Usually out of town Memorial Day.
- Walking difficulties.
- Walking issues and blind.
- We are least likely to participate.
- We do not attend ourselves.
- We moved here from Elk Grove /Schaumburg. No need to say more.
- You didn't have a never attended option.
- You should have offered a 4th option. I've never attended, so can't recommend.

**Q12. If you answered “No” on any of the events above, please explain why (4<sup>th</sup> of July Parade):**

- 4th of July parade, it's always packed with people securing spots many hours before the parade actually starts. When you go without a secured spot it's difficult to see anything or even find a spot to stand to see well.
- 4th parade is small.
- ACAB.
- Am 86 and walk using a walker.
- Bartlett should do more for the environment like native plant restorations, rescues, and native gardening programs, Sierra Club, Cool Cities, etc. Let's clean up our creeks of all the invasive species and pollution. Notify residents about invasive species.
- Because we are old!
- Been living here for 30 years Just don't feel comfortable in big crowds.
- Boring.
- Boring, don't really like parades.
- COVID.
- Didn't know they exist.
- Don't like parades.
- Don't have interest in these events.
- Don't like crowds and at my age this does not interest me.
- Events are mediocre at best.
- Events are too crowded. Fests draw in many from other cities/villages.
- Events in Bartlett are too geared to families with children.
- Have difficulty walking from parking lot to event.
- Haven't been to most of them, so I don't know enough to recommend.
- I answered no to the parade and the police open house because I don't like parades and I don't have very much interest looking at the police house. That seems like a good event for kids maybe.
- I don't enjoy the events.
- I don't participate in worlds holidays or political functions.
- I don't really go to events like this. Maybe I would if my husband and I had kids. We don't so we end up more going out for date night and go downtown Chicago frequently.
- I don't attend any of these events.
- I don't go to any of these, so I couldn't recommend.
- I don't walk well & parades today lately emphasize some political side of which today is entirely one sided. It will not please everyone but what else is new.
- I either have not attended or am not interested.
- I have never gone to any of them therefor I cannot recommend. I just don't like crowds. (Nothing due to COVID)
- I haven't been to any of them.
- I never attended or on me went once never seemed like great events just average non-exciting as other villages.
- I no longer like the Village of Bartlett!
- I'm not a parade person so I wouldn't recommend them to anyone. I'm sure the police open house is great but I've never been to one. I'm just not sure about the history museum since I haven't been there.
- I've never attended any of these events.
- I've never been to these events. Inconvenient times or dates or a traffic problem.
- I'm just not a doer this way.
- Insufficient parking. Difficult to find places to watch which are close to parking.
- It's up to the neighbors to decide if they want to attend.
- Just don't do events, not interested.
- Just not that good.
- Knew about them but never attended so how would I know to recommend.
- Lack of interest.
- Life situation does not permit.
- Mobility issue.
- Mostly because I am too old and the heat of summer.
- My kids are older now. We use to attend these events.
- Never attended.
- Never been to these events but I know they exist. Unlike the other events I had no idea about.
- No interest in any of them.
- No interest.
- No value to attend.
- Not a big fan of parades, or festivals.
- Not a recommending or participating individual.
- Not big on parades.
- Not interested.
- Not interested.

**Q12. If you answered “No” on any of the events above, please explain why (4<sup>th</sup> of July Parade):**

- Not interested in them.
- Not interested.
- Not into those activities.
- Not interested.
- Not of interest to me.
- Not really interested in these events.
- Out of town.
- Parade doesn't have much to offer.
- Safety and crowds.
- The 4th of July parade should be earlier in the day. From one to three It's too hot to sit through a 2-hour parade.
- The neighbor should already be aware of these events.
- There is not a lot to the 4th of July parade. It isn't worth the time.
- These are just activities that don't interest me. I just think police and firefighter activities are good learning experiences. I'm 72 and if I want to watch a parade I will watch it on TV.
- Too old.
- Too many things are at Apple Orchard Park. There are other parks in Bartlett that are never used. I live in Apple Orchard subdivision & too much is focused there and at Sunrise Park (i.e. bicycle races) that load up Foster and I can't even drive out of my subdivision.
- Too much congestion of people and traffic. Too much noise.
- Unable to walk at 81-year age.
- We are least likely to participate.
- We do not attend ourselves.
- We enjoy the 4th of July fireworks from our driveway but don't attend the fest. Too crowded & too many people drinking too much beer. Most music is not my type. Years ago, my daughters marched in the parade with the HS Band, so we used to attend.
- We moved here from elk grove / Schaumburg. No need to say more.
- We used to love the 4th of July parade. So much fun to see the Jesse White Tumblers, the high school and middle school bands, even the Ricola guy was a staple and well loved! Now it's turned mostly political. Massive disappointment and embarrassment.

**Q12. If you answered “No” on any of the events above, please explain why (4<sup>th</sup> of July Fest):**

- 4th of July Fest doesn't appeal to us due to heavy crowds and what feels like an unappealing location. We brought our grandkids in the past, but they are older now and make their own choices.
- Because we are old!
- Been living here for 30 years.
- Just don't feel comfortable in big crowds.
- Boring.
- COVID.
- Creepy carnival workers. Police not controlling uncivil patrons. Not classy at all. Trashy!
- Don't have interest in these events.
- Don't like crowds and at my age this does not interest me.
- Events are mediocre at best.
- Events are too crowded. Fests draw in many from other cities/villages.
- Events in Bartlett are too geared to families with children.
- Have difficulty walking from parking lot to event.
- I don't really go to events like this. Maybe I would if my husband and I had kids. We don't so we end up more going out for date night and go downtown Chicago frequently.
- I don't attend any of these events.
- I don't care for it. Very few Bartlett vendors, prices ridiculous.
- I don't go to any of these, so I couldn't recommend.
- I don't like the 4th of July fest. I live across the street and it is too long, too loud, and too much congestion.
- I don't like the police open house because it is always on a Sunday morning and I cannot attend because I attend church on Sunday morning."
- I have never gone to any of them therefor I cannot recommend. I just don't like crowds (Nothing due to COVID)
- I haven't been to any of them.
- I no longer like the Village of Bartlett!
- I've never attended any of these events.
- I've never been to these events. Inconvenient times or dates or a traffic problem.
- It just is becoming nothing more than one huge gang activity.
- Just don't do events, not interested.
- Lack of interest.
- Lack of interest. Although we have lived here over 40 years we still have not been that involved with community-based events. Our working lives were directed toward Chicago or other suburbs.
- Lack of parking.
- Life situation does not permit.
- Mostly because I am too old and the heat of summer.
- Never been to these events but I know they exist. Unlike the other events I had no idea about.
- Never been to these events. Cannot recommend or advise either way.
- No interest in any of them.
- No interest.
- No value to attend.
- Not a big fan of parades, or festivals.
- Not a recommending or participating individual.
- Not interested.
- Not interested in them.
- Not interested, a lot of these events are geared towards kids and younger people.
- Not interested.
- Not interesting.
- Not into those activities.
- Not much at these events or sights kind of boring or train museum, fest was trashy overpriced National Night Out was nice as well as the parade
- Not of interest to me.
- Not that much of a deal.
- Of no interest to my husband and me.
- Personally, don't attend 4th of July fest(s) so would not recommend.
- Safety and crowds.
- The 4th of July Fest in the past has been little more than a drunken party with sketchy midway rides run by really sketchy people.
- The carnival to me just smells of beer. I enjoy the smaller events which have been especially great.
- The festival costs are too expensive.
- The neighbor should already be aware of these events.
- There is not much for Millennials and other young people to do at the events. I am usually out of town on the 4th of July Parade and 4th of July Fest weekend so I have never attended those events that Bartlett has had.
- Too old.
- Too crowded.

**Q12. If you answered “No” on any of the events above, please explain why (4<sup>th</sup> of July Fest):**

- Too many things are at Apple Orchard Park. There are other parks in Bartlett that are never used. I live in Apple Orchard subdivision & too much is focused there and at Sunrise Park (i.e. bicycle races) that load up Foster and I can't even drive out of my subdivision.
- I've done all of these in the past. Crowds are hard on seniors and parking is an issue. I hate the 4th fest! Traffic - parking at the library and Jewel is an issue.
- Too much congestion of people and traffic. Too much noise.
- Unable to walk at 81-year age.
- These events seem to only be geared toward younger families with children. Very little if anything for older adults. And while the Museum staff seem dedicated, it is not very interesting.
- Walking issues and blind.
- We do not attend ourselves.
- We enjoy the 4th of July fireworks from our driveway but don't attend the fest. Too crowded & too many people drinking too much beer. Most music is not my type. Years ago, my daughters marched in the parade with the HS Band, so we used to attend.

**Q12. If you answered “No” on any of the events above, please explain why (National Night Out):**

- Attended/participated in the two No items in the past.
- Aware of them but not attended so can't recommend.
- Bartlett should do more for the environment like native plant restorations, rescues, and native gardening programs, Sierra Club, Cool Cities, etc. Let's clean up our creeks of all the invasive species and pollution. Notify residents about invasive species.
- Because I only do the July 4 celebrations and have never been to the others.
- Because we are old!
- Been living here for 30 years Just don't feel comfortable in big crowds.
- Boring.
- Boring.
- COVID.
- Creepy carnival workers. Police not controlling uncivil patrons. Not classy at all. Trashy!
- Depends on the age of the residents. If they have kids, National Night Out is nice. If not, would probably skip. Same with Police Open House. Memorial Day Walk was fine.
- Do not feel it is cost effective.
- Do not look forward to NNO - We cannot leave our house as fireworks, bike show, etc. Blocks our driveway.
- Do not participate in them.
- Doesn't interest me.
- Don't know about them.
- Don't know much about them.
- Don't have interest in these events.
- Don't like crowds and at my age this does not interest me.
- Don't really get the purpose of this.
- Events are mediocre at best.
- Events are too crowded. Fests draw in many from other cities/villages.
- Events in Bartlett are too geared to families with children.
- Feel it's more family than seniors.
- Have difficulty walking from parking lot to event.
- Haven't been a part of the National Night Out or the Police Open House. I don't find the Bartlett History Museum real interesting. I am not a history buff!
- Haven't been to most of them, so I don't know enough to recommend.
- I am not sure what is the National Night Out is about. I have seen signs for it.
- I am on oxygen and am limited to the time necessary.
- I didn't think they were that good.
- I don't enjoy the events.
- I don't like the police or conservative whites in the area. Too many Karen's and people who have to tell you their opinions via flags and yard signs.
- I don't really go to events like this. Maybe I would if my husband and I had kids. We don't so we end up more going out for date night and go downtown Chicago frequently.
- I don't attend any of these events.
- I don't go to any of these, so I couldn't recommend.
- I don't have young children.
- I have never gone to any of them therefore I cannot recommend. I just don't like crowds. (Nothing due to COVID)
- I have not attended the event so I could not recommend it.
- I haven't been to any of them.
- I haven't personal attended those events.
- I haven't attended, so I cannot recommend.
- I haven't been to the 'No' events except NNO. It is a zoo every year. Maybe the location (needs more room)? I love the idea of it but it is too much chaos for my 4/3-year-old & I don't feel we were able to do anything because of how long the waits were.
- I never attended or I may have went once never seemed like great events just average, not as exciting as other villages.
- I no longer like the Village of Bartlett!
- I think this applies mostly to families with small children.
- I've never attended any of these events.
- I've never been to these events. Inconvenient times or dates or a traffic problem.
- If I answered No, it is because the event does not interest me and therefore I cannot recommend it to anyone else.
- I'm just not a doer this way.
- It just is becoming nothing more than one huge gang activity.

**Q12. If you answered “No” on any of the events above, please explain why (National Night Out):**

- It's not that I wouldn't recommend, it's that I haven't attended so have no personal experience for recommendation. If you do this survey again, perhaps add this as one of the options. I was aware of such events.
- It's up to the neighbors to decide if they want to attend.
- I've done all of these in the past. Crowds are hard on seniors and parking is an issue. I hate the 4th fest! Traffic - parking at the library and Jewel is an issue.
- I've seen it all, I've been here for 44 years. There's nothing for seniors.
- Just don't do events, not interested.
- Just not that good.
- Knew about them but never attended so how would I know to recommend.
- Lack of interest.
- Lack of interest. Although we have lived here over 40 years we still have not been that involved with community-based events. Our working lives were directed toward Chicago or other suburbs.
- Lack of parking.
- Life situation does not permit.
- Mosquitoes.
- Mostly because I am too old and the heat of summer.
- My kids are older now. We use to attend these events.
- National Night Out - It's a kid thing.
- National night out has just turned into people not from Bartlett coming out for free stuff. I'll take a hard pass on NNO.
- National Night Out is usually too crowded and congested for me.
- National Night Out has become very difficult with the increase of residents, but not an increase in parking. The 4th of July fest, while great, also has the same problem with getting to the event without having to walk far.
- National night out isn't for people without kids. Police event - not necessary in this community. Can we have more inclusive and diverse events for our diverse neighborhood?
- Never attended.
- Never attended therefore couldn't recommend.
- Never been to these events. Cannot recommend or advise either way.
- Never been to those events.
- NNO in Bartlett Park is noisy and seems to appeal primarily to families with school age children.
- NNO picnic in the park had a large crowd, long lines, more stations should be opened. Very crowded and limited supplies. Supplies ran out very quickly.
- NNO, other villages make better.
- No concealed carry sign at the night out event. Do you think the criminal will obey the law like we would? They do not understand that criminals do not obey the laws and know that in gun free zones there will be nobody to oppose them. Did not go not safe.
- No interest.
- No interest in any of them.
- No interest.
- No time.
- No value to attend.
- Not a big fan of parades, or festivals.
- Not a fan of police-based events due to the general history of policing. Same for NNO.
- Not a fan of police in general. We don't allow our kids to be around police due to their historic racist practices through the years, nationally.
- Not a recommending or participating individual.
- Not enough activities and attractions.
- Not fun, not convenient, busy.
- Not interested.
- Not interested.
- Not interested in them.
- Not interested in them.
- Not interested in them.
- Not interested in these events.
- Not interested, a lot of these events are geared towards kids and younger people.
- Not interested.
- Not interesting.
- Not into those activities.
- Not of interest to me.
- Not really interested in these events.
- Not that interesting to me.
- Not well organized.
- Nothing personal it just doesn't interest me
- Of no interest to my husband and me.
- Out of town.

**Q12. If you answered “No” on any of the events above, please explain why (National Night Out):**

- Seems like NNO used to be one big night of festivities at Bartlett Park (along with a separate night of honoring the participating neighborhoods). Now it is all spread out into small, not as fun, events.
- Some of these are crowded. I worry lately about COVID and gun safety issues.
- The advertisements for these events have never fit my expectations of a worthwhile event or the schedule of the event doesn't fit my calendar.
- The neighbor should already be aware of these events.
- These events are related to children.
- These events seem to only be geared toward younger families with children. Very little if anything for older adults. And while the Museum staff seem dedicated, it is not very interesting.
- They don't interest me. Sine are geared more toward little kids.
- They don't interest me, I have never attended them, so I wouldn't recommend them to others.
- Those activities don't interest me.
- Too old.
- Too crowded - not easy parking.
- Too many attendees from outside of Bartlett.
- Too many things are at Apple Orchard Park. There are other parks in Bartlett that are never used. I live in Apple Orchard subdivision & too much is focused there and at Sunrise Park (i.e. bicycle races) that load up Foster and I can't even drive out of my subdivision.
- Unable to walk at 81-year age.
- Unfortunately, we attended in the past and the lines are very long and either you have run out of food/items for children or waited and then we're told due to the time we were turned away. Please double up or reconsider what you plan for families.
- Usually too cold for tree lighting. I have no children for national night out.
- Walking difficulties.
- Walking issues and blind.
- We are least likely to participate
- We do not attend ourselves.
- We enjoy the 4th of July fireworks from our driveway but don't attend the fest. Too crowded & too many people drinking too much beer. Most music is not my type. Years ago, my daughters marched in the parade with the HS Band, so we used to attend.
- We moved here from elk grove / Schaumburg. No need to say more.
- You should have offered a 4th option, I've never attended, so can't recommend.



**Q12. If you answered “No” on any of the events above, please explain why (Police Open House):**

- ACAB.
- Attended/participated in the two No items in the past.
- Aware of them but not attended so can't recommend.
- Bartlett should do more for the environment like native plant restorations, rescues, and native gardening programs, Sierra Club, Cool Cities, etc. Let's clean up our creeks of all the invasive species and pollution. Notify residents about invasive species.
- Because I only do the July 4 celebrations and have never been to the others.
- Because we are old!
- Been living here for 30 years, just don't feel comfortable in big crowds.
- Boring.
- Boring.
- COVID.
- Depends on the age of the residents. If they have kids, National Night Out is nice. If not, would probably skip. Same with Police Open House. Memorial Day Walk was fine.
- Don't know much about them.
- Don't have interest in these events.
- Don't like crowds and at my age this does not interest me.
- Events are mediocre at best.
- Events in Bartlett are too geared to families with children.
- Every town has its own police department.
- Feel it's more for family than seniors.
- For my “no” answers these events aren't fun enough to recommend nor are they general events.
- Have difficulty walking from parking lot to event.
- Have not participation “No's”.
- Haven't been a part of the National Night Out or the Police Open House. Haven't been to most of them, so I don't know enough to recommend.
- I am on oxygen and am limited to the time necessary.
- I answered no to the parade and the police open house because I don't like parades and I don't have very much interest looking at the police house. That seems like a good event for kids maybe.
- I don't like the police or conservative whites in the area. Too many Karen's and people who have to tell you their opinions via flags and yard signs.
- I don't really go to events like this. Maybe I would if my husband and I had kids. We don't so we end up more going out for date night and go downtown Chicago frequently.
- I don't attend any of these events.
- I don't go to any of these, so I couldn't recommend.
- I don't like the police open house because it is always on a Sunday morning and I cannot attend because I attend church on Sunday morning.
- I either have not attended or am not interested.
- I have never attended.
- I have not attended most of these events (in point of fact, only one), but the ones I said no to do not interest me at all.
- I have not attended the event so I could not recommend it.
- I have not attended them myself so I can't really recommend them.
- I haven't been to any of them.
- I haven't personally attended those events.
- I haven't attended, so I cannot recommend.
- I haven't been to the 'No' events except NNO. It is a zoo every year. Maybe the location (needs more room)? I love the idea of it but it is too much chaos for my 4/3-year-olds & I don't feel we were able to do anything because of how long the waits were.
- I never attended or on my way once never seemed like great events just average non-exciting as other villages.
- I no longer like the Village of Bartlett!
- I think this applies mostly to families with small children.
- I'm not a parade person so I wouldn't recommend them to anyone. I'm sure the police open house is great but I've never been to one. I'm just not sure about the history museum since I haven't been there.
- I've never been to these events. Inconvenient times or dates or a traffic problem.
- I'm just not a doer this way.
- It's not that I wouldn't recommend, it's that I haven't attended so have no personal experience for recommendation. If you do this survey again, perhaps add this as one of the options. I was aware of such events.
- It's up to the neighbors to decide if they want to attend.

**Q12. If you answered “No” on any of the events above, please explain why (Police Open House):**

- I've done all of these in the past. Crowds are hard on seniors and parking is an issue. I hate the 4th fest! Traffic - parking at the library and Jewel is an issue.
- I've seen it all, I've been here for 44 years. There's nothing for seniors.
- Just don't do events, not interested.
- Just never heard of these two events.
- Just not interested in NNO or Bartlett museum.
- Just not that good.
- Knew about them but never attended so how would I know to recommend.
- Lack of interest.
- Lack of interest. Although we have lived here over 40 years we still have not been that involved with community-based events. Our working lives were directed toward Chicago or other suburbs.
- Life situation does not permit.
- Memorial Day walk is understandably somber and not enjoyable with children.
- My kids are older now. We use to attend these events.
- National Night Out isn't for people without kids. Police event - not necessary in this community. Can we have more inclusive and diverse events for our diverse neighborhood?
- Never attended the police open house.
- Never attended therefore couldn't recommend.
- No interest.
- No interest in any of them.
- No interest.
- No value to attend.
- Not a fan of police-based events due to the general history of policing. Same for NNO.
- Not a fan of police in general. We don't allow our kids to be around police due to their historic racist practices through the years, nationally.
- Not a recommending or participating individual.
- Not enough activities and attractions.
- Not fun, not convenient, busy.
- Not interested.
- Not interested.
- Not interested and never been.
- Not interested in them.
- Not interested in them.
- Not interested in them.
- Not interested in these events.
- Not interested, a lot of these events are geared towards kids and younger people.
- Not interested.
- Not interesting.
- Not interested.
- Not much at these events or sights kind of boring or train museum, fest was trashy overpriced National night out was nice as well as the parade.
- Not necessary.
- Not of interest for me. Things change as kids get older and/or move out.
- Not of interest to me.
- Not really interested in these events.
- Of no interest to me.
- Out of town.
- Police Open House just doesn't interest me.
- Police Open House seems to be for little kids.
- The advertisements for these events have never fit my expectations of a worthwhile event or the schedule of the event doesn't fit my calendar.
- Do you GET many participants at the open house? It does not sound interesting.
- The neighbor should already be aware of these events.
- The No events above just do not interest me.
- These events are related to children.
- Those activities don't interest me.
- Too old.
- Unable to walk at 81-year age.
- Venue is too small.
- Walking difficulties.
- Walking issues and blind.
- We are least likely to participate.
- We do not attend ourselves.
- You didn't have a never attended option.
- You should have offered a 4th option. I've never attended, so can't recommend.

**Q12. If you answered “No” on any of the events above, please explain why (History Museum Events):**

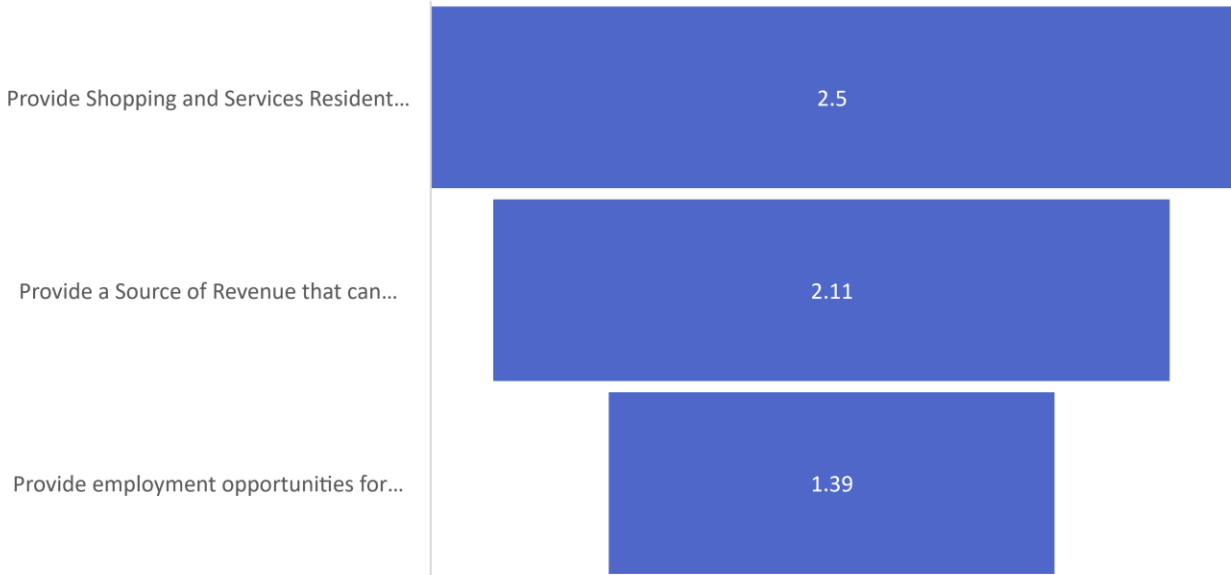
- Bartlett should do more for the environment like native plant restorations, rescues, and native gardening programs, Sierra Club, Cool Cities, etc. Let's clean up our creeks of all the invasive species and pollution. Notify residents about invasive species.
- Because I only do the July 4 celebrations and have never been to the others.
- Been living here for 30 years, just don't feel comfortable in big crowds.
- Boring.
- Boring.
- COVID.
- Doesn't interest me.
- Don't know much about them.
- Don't go myself.
- Don't have interest in these events.
- Don't like crowds and at my age this does not interest me.
- Events are mediocre at best.
- Events in Bartlett are too geared to families with children.
- For my “no” answers these events aren't fun enough to recommend nor are they general events.
- Generally boring & lacking engagement.
- Have never attended so don't have an opinion.
- Have not participation “No's”.
- Haven't been a part of the National Night Out or the Police Open House. I don't find the Bartlett History Museum real interesting. I am not a history buff!
- Haven't been to most of them, so I don't know enough to recommend.
- I am on oxygen and am limited to the time necessary.
- I don't enjoy the events.
- I don't like the police or conservative whites in the area. Too many Karen's and people who have to tell you their opinions via flags and yard signs.
- I don't participate in worlds holidays or political functions.
- I don't really go to events like this. Maybe I would if my husband and I had kids. We don't so we end up more going out for date night and go downtown Chicago frequently.
- I don't attend any of these events.
- I don't go to any of these, so I couldn't recommend.
- I either have not attended or am not interested.
- I have never attended.
- I have never gone to any of them therefor I cannot recommend. I just don't like crowds. (Nothing due to COVID)
- I have not attended most of these events (in point of fact, only one), but the ones I said no to does not interest me at all.
- I have not attended the event so I could not recommend it.
- I have not attended them myself so I can't really recommend them.
- I haven't been to any of them.
- I haven't been to the events I said no to so I wouldn't recommend.
- I haven't personal attended those events.
- I never attended or on my went once never seemed like great events just average non-exciting as other villages.
- I no longer like the Village of Bartlett!
- I wasn't that impressed with those events (years ago).
- I'm not a parade person so I wouldn't recommend them to anyone. I'm sure the police open house is great but I've never been to one. I'm just not sure about the history museum since I haven't been there.
- I've never attended any of these events.
- I've never been to these events. Inconvenient times or dates or a traffic problem.
- I'm just not a doer this way.
- It's a 20 X 40 museum & it doesn't seem like there would be more than 20-30 minutes' worth spending there.
- It's just so paltry.
- It's not that I wouldn't recommend, it's that I haven't attended so have no personal experience for recommendation. If you do this survey again, perhaps add this as one of the options. I was aware of such events.
- It's up to the neighbors to decide if they want to attend.
- I've done all of these in the past. Crowds are hard on seniors and parking is an issue. I hate the 4th fest! Traffic - parking at the library and Jewel is an issue.

**Q12. If you answered “No” on any of the events above, please explain why (History Museum Events):**

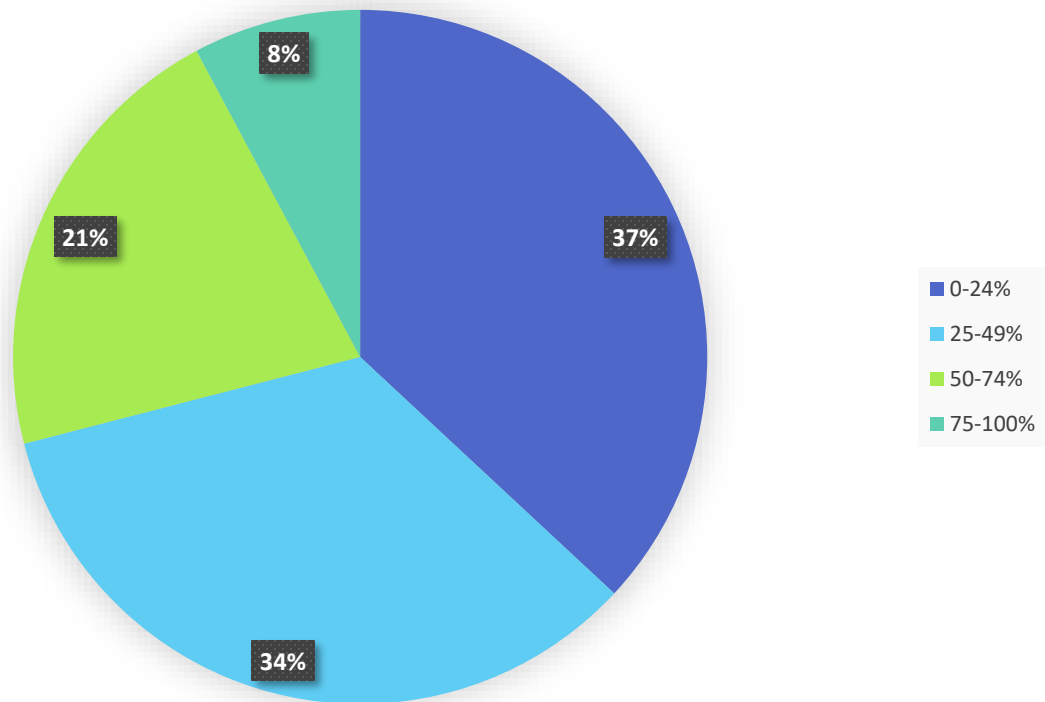
- I've seen it all, I've been here for 44 years. There's nothing for seniors.
- Just don't do events, not interested.
- Just never heard of these two events.
- Just not that good.
- Lack of interest.
- Life situation does not permit.
- Never attended due to scheduling and minimal notice.
- Never attended therefore couldn't recommend.
- No interest
- No interest
- No interest in any of them
- No interest.
- No time.
- No value to attend.
- Not a recommending or participating individual.
- Not appealing to me.
- Not enough activities and attractions.
- Not especially interesting or informative for whole family.
- Not fun, not convenient, busy.
- Not good.
- Not interested.
- Not interested.
- Not interested and never been.
- Not interested in them.
- Not interested in them.
- Not interested in them.
- Not interested.
- Not interested.
- Not much at these events or sights kind of boring or train museum, fest was trashy overpriced National Night Out was nice as well as the parade.
- Not of interest for me. Things change as kids get older and/or move out.
- Not of interest to me.
- Not really interested.
- Not really interested in these events.
- Not that interesting to me.
- Not that much of a deal.
- Not well organized.
- Nothing personal it just doesn't interest me.
- Of no interest to me.
- Of no interest to my husband and me.
- Out of town.
- Somewhat boring.
- The advertisements for these events have never fit my expectations of a worthwhile event or the schedule of the event doesn't fit my calendar.
- The museum is too boring for words. Pictures provided via social media or once in a while in the Bartletter, would be enough.
- The neighbor should already be aware of these events.
- These events are related to children.
- These events haven't been anything that interests me or my kids.
- These events seem to only be geared toward younger families with children. Very little if anything for older adults, and while the Museum staff seem dedicated, it is not very interesting.
- They are not bad, just not something I attend so I have no experience to recommend from.
- They don't interest me. Sine are geared more toward little kids.
- They don't interest me, I have never attended them, so I wouldn't recommend them to others.
- Those activities don't interest me.
- Museum events are not very engaging for all ages.
- Unable to walk at 81-year age.
- Venue is too small.
- Walking difficulties.
- Walking issues and blind.
- We are least likely to participate.
- We do not attend ourselves.
- We moved here from Elk Grove/Schaumburg. No need to say more.

# **PART III: ECONOMIC DEVELOPMENT**

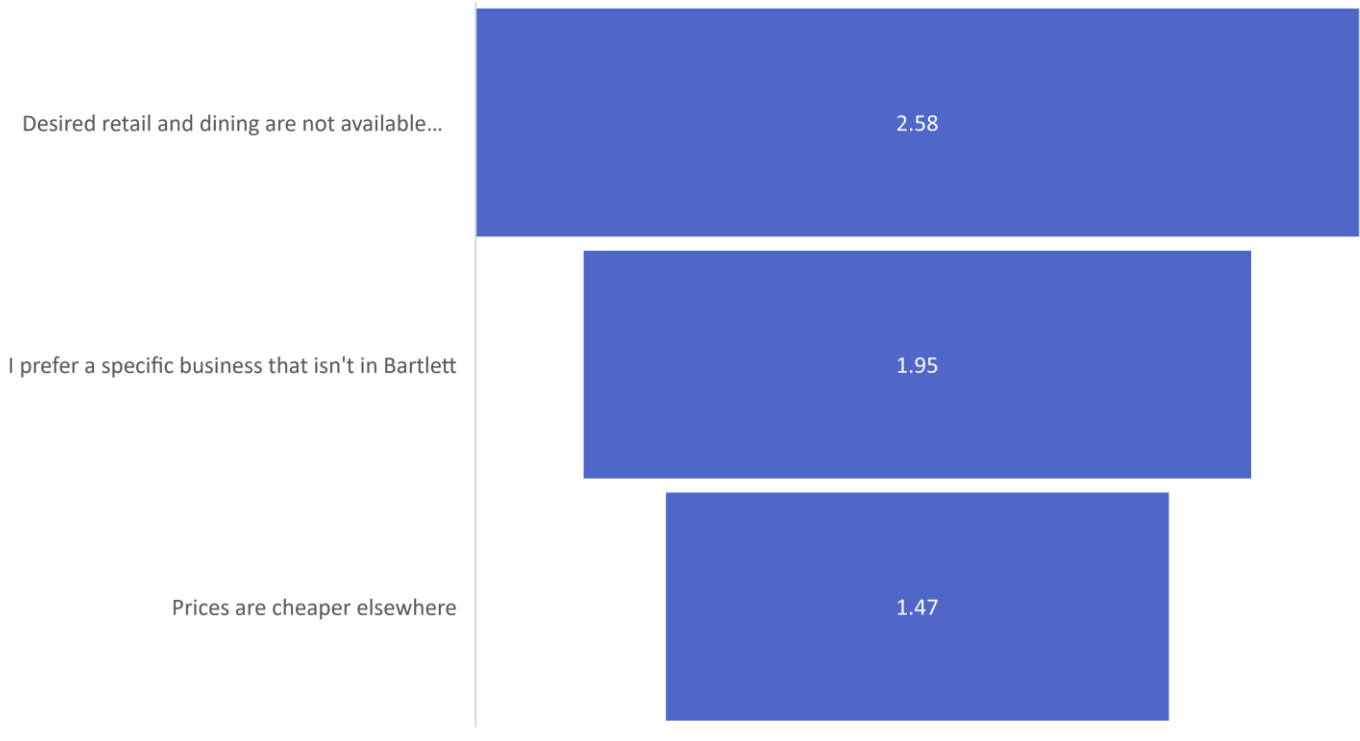
### Q13. Economic Development (attracting and retaining businesses) is usually pursued for three primary reasons. (Average Score)



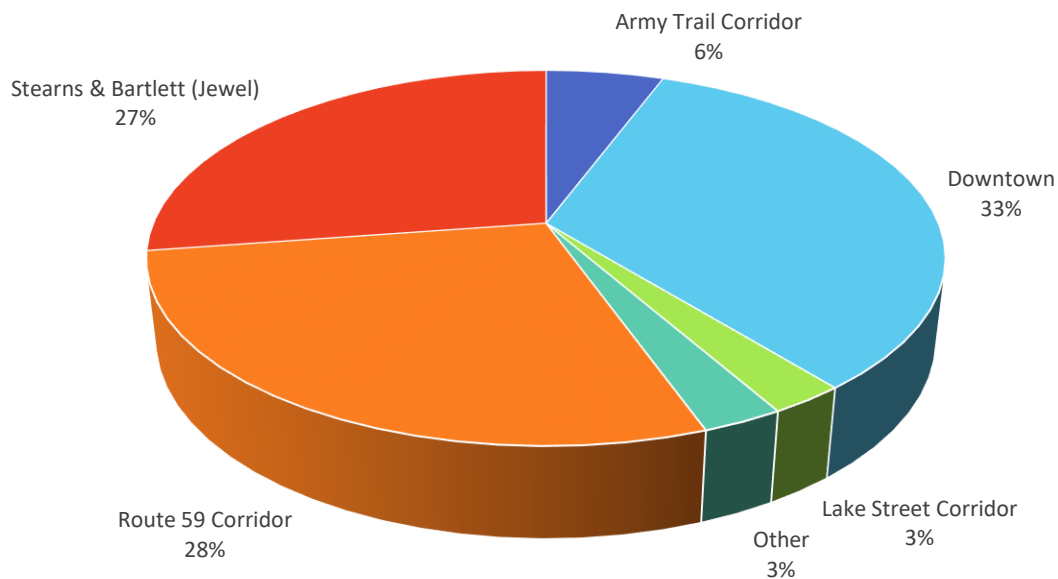
### Q14. What percentage of your shopping and dining do you do in Bartlett?



**Q15. When you do shop or dine outside of Bartlett, please rank the reasons below in importance. (Average Score)**



**Q.16 In what regions of Bartlett do you shop or dine the most frequently?**

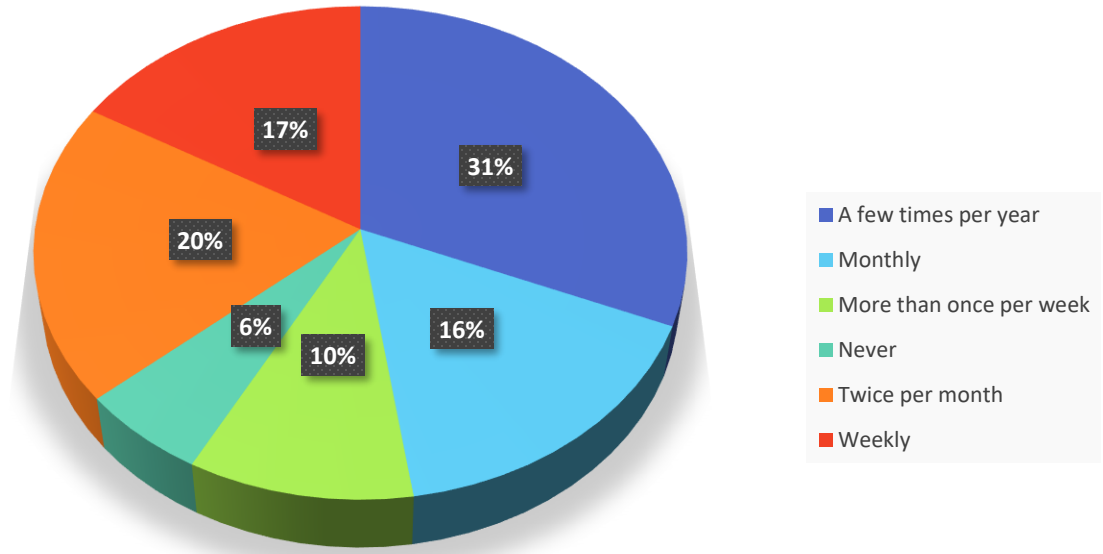


**Q.16 If you answered “other”, In what regions of Bartlett do you shop or dine the most frequently?**

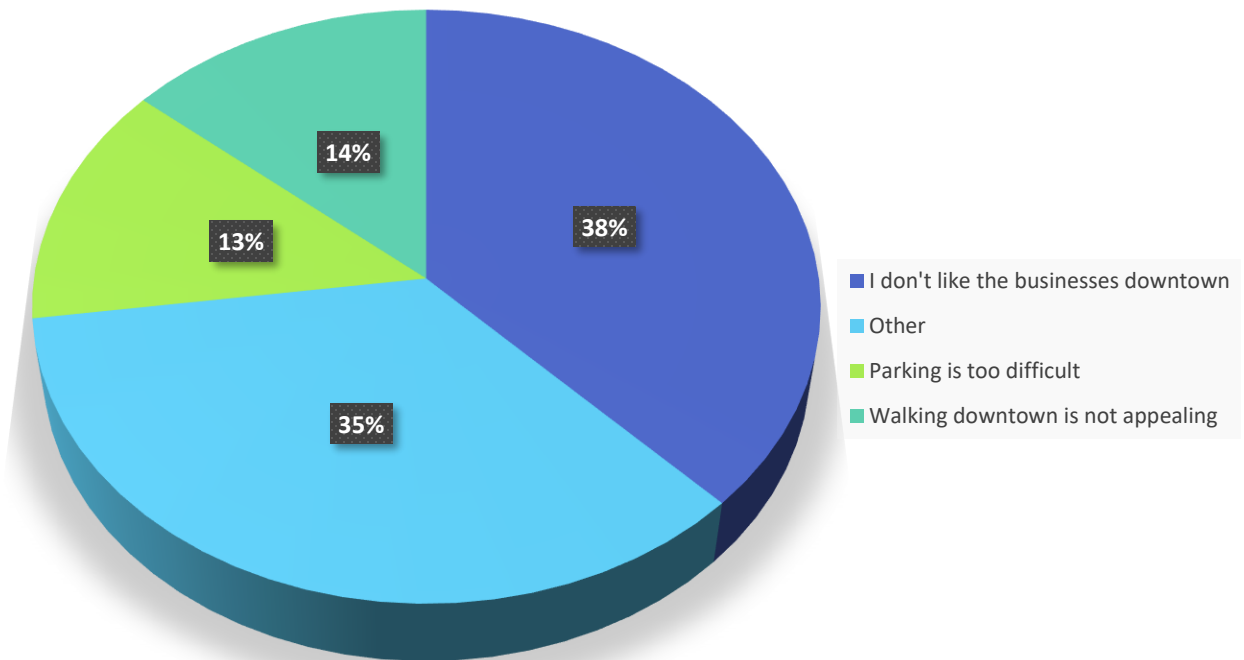
- Another town, choices aren't that great escape fine dinner.
- Bartlett Plaza.
- Devon and Main.
- Devon and Main Street.
- Elgin.
- I could not tell you what stores or restaurants are in any of these corridors.
- I like a lot of the restaurants in Bartlett.
- Jewel.
- Jewel (only because there are no other choices), Home Depot & Walgreens, I also use the TJ Cleaners & Savage Hair.
- Main & Devon.
- No reason to shop or dine in Bartlett unless you like pizza and gambling.
- None because literally there aren't any vendors and I go to St Charles, Streamwood, Carol Stream, Elgin. May be have some vendor shops in industrial area rather than warehouse and factory.
- Pasta Mia.
- Should have given option to select more than one. Downtown, Rt 59, and Stearns & Bartlett.
- St. Charles, Geneva, Bloomingdale.
- Stream wood has Marshall's, Lash Beauty, Bella vista salon and Target.
- Streets of Bartlett.
- There's nowhere to shop here for 45 years. Gorski's should have remained here for competition with Jewel.
- We stay home.
- West side of Bartlett (West of 59 on west Bartlett Road).



**Q17. How often do you visit downtown Bartlett for shopping, dining or other businesses? (excluding Metra)**



**Q18. If you don't visit downtown Bartlett often, what is the primary reason?**



**Q18. If you don't visit downtown Bartlett often, what is the primary reason?**

- 2 small kids and minus train restaurant and ice-cream no children friendly spaces.
- Age.
- Bars and betting don't appeal to me.
- Bigger variety elsewhere.
- Businesses don't fit my needs.
- Businesses located outside Bartlett area.
- Disabled.
- Don't really know where it is.
- Don't want to support small business welfare like PPP and free advertising.
- Don't currently drive.
- Don't go out much.
- Downtown does not offer enough.
- Far.
- Fixed Income.
- I do visit/live and work in downtown.
- I don't drive through that part of Bartlett so tend to forget what businesses are over there.
- I don't eat out much/nothing their interest me to buy.
- I don't shop much if I do I have it delivered.
- I have kids that aren't interested in the types of shops downtown.
- I like the businesses, but there could be more variety and a livelier feel.
- I live on the southernmost point of Bartlett, it is just easier to stay in my area.
- I live too far south in town.
- I need something else.
- I only use a few services downtown.
- I visit downtown, but I live in that area, so it's easier.
- I want a family style restaurant.
- I work outside of Bartlett and tend to socialize in that area.
- Insufficient choices.
- It is not attractive or inviting. The set up and options are not conducive to "shopping."
- It isn't available in Bartlett.
- It isn't that I don't like the businesses downtown, but I need to watch my spending so eating out, about the only thing to do downtown, isn't an option very often. Most places also push alcohol, and I don't drink or care to be around those that do.
- It isn't a hub of businesses that are attractive to families like 3rd St in Geneva or Glen Ellyn and Wheaton's downtown.
- It just isn't convenient enough or enough of a destination for me to go out of my way.
- It would be nice to see more retail.
- It's limited. We mostly go to Naperville downtown to walk, shop etc. It's not crowded like a big city but there is enough entertainment to have a fun.
- I've lived here since 1984, yet I still don't have a clear idea of what "downtown Bartlett" is.
- Just not a pleasant downtown area, spread out, train tracks, etc. Wonderful example of a great downtown is Downers Grove.
- just not enough appealing business.
- Just not enough attractions in the town to come down that often. The offerings are just a destination and leave not a stay and wonder to see what is happening downtown.
- Just nothing downtown in Bartlett. Really enjoy downtown Naperville.
- Less appealing to me.
- Limited Choices.
- Limited stores.
- Live closer to Carol Stream stores and restaurants.
- Looking for different options.
- My favorite places aren't located downtown.
- Navigating through downtown is difficult. Traffic is too slow and traffic signals take too long to change. Need to make traffic flow better/faster, need a better parking solution, need more restaurants and businesses.
- Need more businesses like downtown St Charles and better land scraping and no more gambling places please.
- Need more businesses.
- Need more options.
- No decent groceries in Bartlett. Don't let Jewel monopolize everything! We want options. Downtown is also not great for walking, but it's difficult to overcome the physical structure.
- No nice coffee shops or breakfast places. Would love to do brunch downtown, but it's just kind of a random hodgepodge of businesses that don't appeal to me. Plus, the

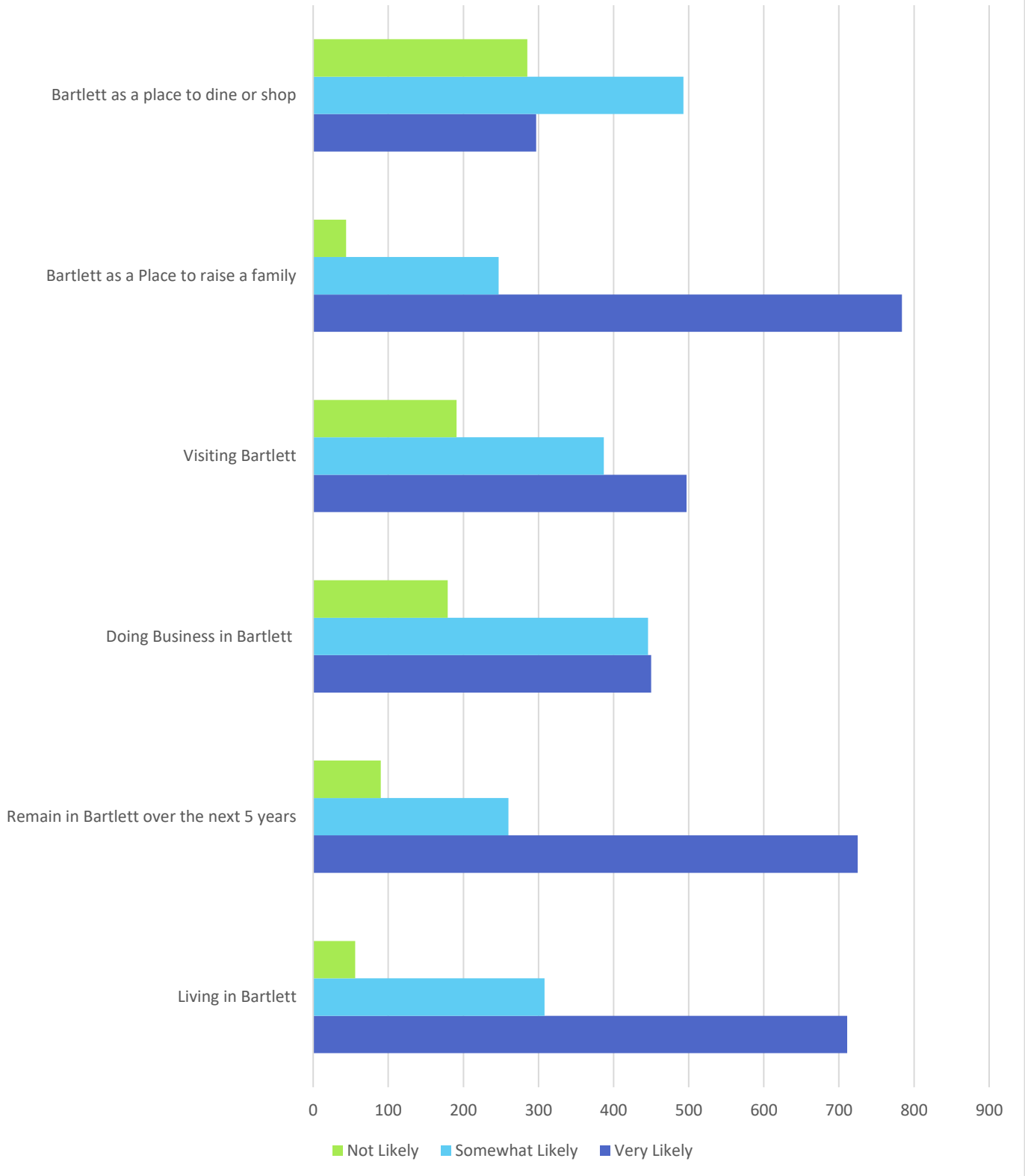
**Q18. If you don't visit downtown Bartlett often, what is the primary reason?**

- nail salon in Bartlett Plaza makes the surrounding restaurants reek of salon chemicals.
- No products that I need.
  - No real shopping and only 2 restaurants.
  - No reason to walk downtown.
  - No shopping, only dining options.
  - No shops, restaurants are fast food or bad food, except Savory, downtown area not developed.
  - No special reason.
  - Not a lot of variety.
  - Not all businesses are downtown.
  - Not bike friendly at all. No way to get in or around downtown on bike except on the street, which I will not do with my family.
  - Not convenient.
  - Not diverse enough.
  - Not enough business We enjoy downtown.
  - Not enough business.
  - Not enough businesses, mostly restaurants.
  - Not enough businesses especially restaurants, bakery.
  - Not enough businesses there.
  - Not enough businesses.
  - Not enough different businesses.
  - Not enough in DT Bartlett.
  - Not enough options.
  - Not enough options.
  - not enough restaurants.
  - Not enough there to keep us coming back over and over.
  - Not enough variety of shops/restaurants.
  - Not enough variety of stores. For the stores that are there, not all are easily stroller accessible.
  - Not enough variety. Railroads divide the area in unfriendly ways.
  - Not familiar with businesses.
  - Not many reasons to.
  - Not much there that interests me.
  - Not much variety to choose.
  - Not that much there that I want
  - Not too much to choose from in downtown Bartlett compared to neighboring villages such as St. Charles and Geneva. These have more dining options and shopping than Bartlett.
  - Nothing down there for me.
  - Nothing I need is in the "downtown" area.
  - Nothing I'm interested in but the occasional meal at a restaurant.
  - Nothing of interest to me downtown.
  - Nothing there.
  - Nothing there I need/want.
  - nothing to draw me there.
  - Only a few restaurants and really no shopping other than Banbury Fair.
  - Other options elsewhere. (dining, nightlife, etc.)
  - Pandemic.
  - Poorly timed traffic lights, not really enough options to visit often.
  - Preferred businesses are elsewhere.
  - Product not available.
  - Railroads.
  - Significant lack of options downtown.
  - Stupid stoplights and the business I'm looking for are not there, like a grocery store.
  - The Bartlett tavern is closed.
  - The choices are getting better but are still limited.
  - The downtown is nonexistent. We have barely any restaurants and shops. There are not enough attractions within walking distance of downtown.
  - The limited options for what I'm looking for.
  - The restaurants are not great.
  - The sidewalks are a hazard.
  - The traffic lights make it difficult to get around. If you want to go west you have to wait a long time for 2 lights.
  - There are a lot of restaurants we go to. Only two stores for gifts Banbury fair and closet boutique. Utilize one cleaner, bank and Jewel. Like Binny's for wine and bigger selection.
  - There are just not enough attractions downtown to draw you there.
  - There are no shops. Tend to forget about restaurants downtown nothing special. Except V&V.
  - There are not enough shopping/dining options or events/activities in downtown Bartlett.
  - There aren't any good shops.

**Q18. If you don't visit downtown Bartlett often, what is the primary reason?**

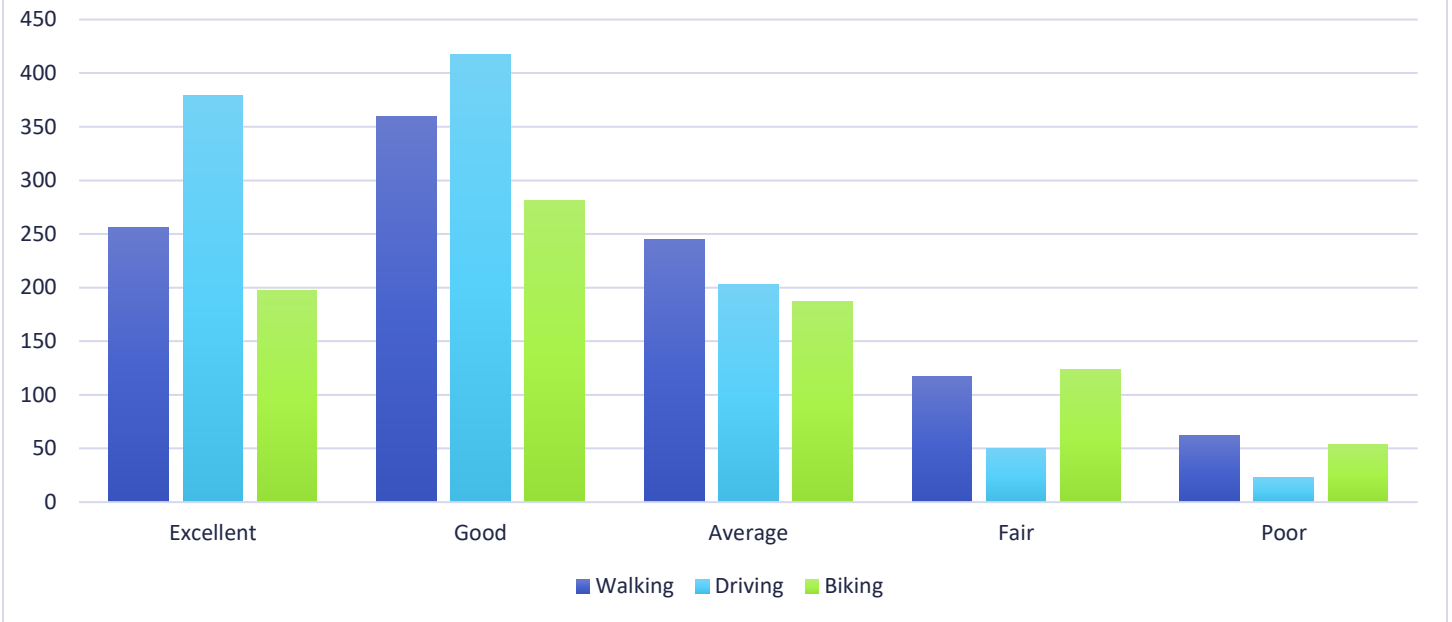
- There hasn't been enough variety but that may change with the new places coming in.
- There is just nothing there. Think of Hinsdale, LaGrange, Elmhurst.
- There is no Super Target in the downtown Bartlett. I can't bike downtown from my house safely.
- There is not a big enough variety.
- There is nothing.
- There is nothing I need downtown on a regular basis, and I we tired of the villages push for alcohol establishments. We are a family community, and going downtown requires many to drive.
- There is nothing there.
- There isn't anything appealing to me there
- There isn't anything good.
- There really isn't a true downtown to walk around. Example: River walk in downtown Naperville.
- There's not enough of a draw to go there.
- There's not enough to interest me there, other than an occasional meal at TL's.
- There's is nothing in downtown. No significant improvements over past 45 years.
- There's really nothing in downtown Bartlett that I find appealing enough to want to visit there.
- They don't have enough variety of restaurants and stores compared to other nearby downtown areas.
- There's not much to offer downtown. We do take the grandkids to Two Toots a few times a year, but that's it.
- Too busy to drive there.
- Traffic light at railroad crossing.
- Trains.
- Trains/traffic signals too long.
- Very small district, don't know of many businesses there.
- We are busy.
- We don't drink.
- We don't have much in downtown Bartlett. I would LOVE to shop more in Bartlett. Look at Wheaton, Glen Ellyn, and Geneva.
- We need a grocery store other than Jewel and a gas station whose prices are not sky high.
- We need more diversity of restaurants.
- We need more reasons to visit downtown Bartlett — but will say it has improved dramatically in the 20+ years we have lived here.
- We need more restaurants and shops.
- We use Army trail road, that serves multiple purpose.

### Q19. How likely are you to recommend...

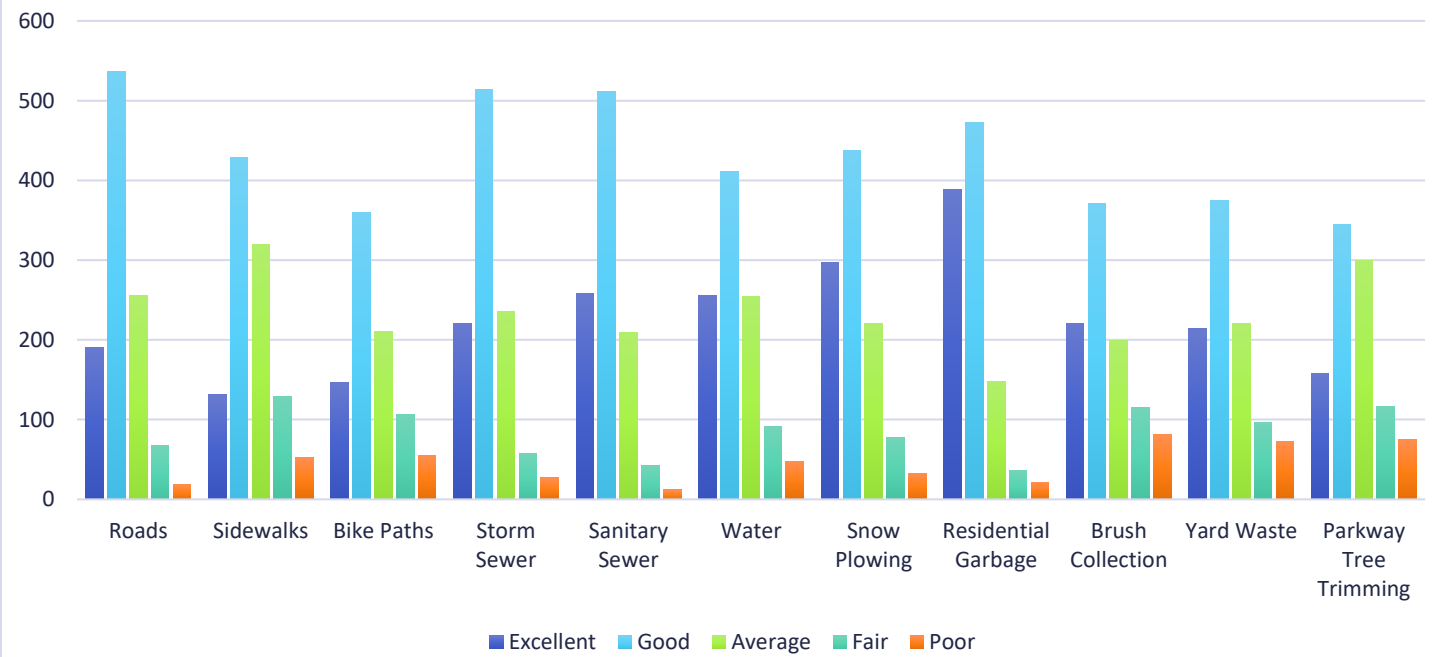


# **PART IV: INFRASTRUCTURE**

### Q20. How would you rate the following aspects of travel within the village?



### Q21. How would you rate the following aspects of utility services within the village?



**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

- After change to Lake Michigan water we've been getting pink stains in toilet/sink/tub, even with a water softener.
- As a cyclist, I am biased. We need bike lanes throughout the village. Studies show consumer spending/customer counts increase after bike lanes are installed. Let Bartlett be the leader in our area for this healthy/business friendly investment.
- At my age it is too hard to bundle up branches in a home I have had for 40 years. Cost of bags is not affordable. Can't afford to replace parkway tree.
- Bad uneven sidewalk. My Flooding concern put in your website in June no contact supposed to have a follow up In July now when I look it was October.
- Brush pickup left a big divot where my nice grass is to be.
- Bartlett Brush collection was easier when there was no bundling required. I had limited time then but now with the bundles it takes more time that I don't have. Many seem to be struggling with the same issue. Makes everyone look more unkempt.
- Bartlett town - horrible shape. Water tastes and smells horrible.
- Between bundling and tying and cutting branches to a specific size, branch collection is too difficult. When you had the days of branch collection this spring without all of the rules, the truck came during a different week than advertised.
- Bike and walking paths are in poor condition and not maintained well. Snow plows cause too much damage. Parkway tree trimming is not often enough Storm sewers back up too much. Street sweeping needs to be much more frequent especially in the Fall!
- Bike path along Bartlett Road by the library needs repairs, and along Stearns near Barrington Road has so many weeds growing through it.
- Bike paths are in very very poor condition, especially The Bartlett Trail. Needs to be fixed.
- Yard Waste is too expensive at 3.50 a bag"
- Bike paths are not well maintained and rough to ride on
- Bike paths are poorly maintained, Sidewalks are allowed to crack and lift/fall dangerously before repair, Storm sewers are overflowed more often than is reasonable, Snow plowing to tertiary streets is slow to nonexistent, Brush collection is getting harder
- Bike paths have aged, and need repair when compared to other nearby areas.
- Bike paths have gaps or poor condition and intersection conflicts.
- Bike paths west of 59 almost non-existent.
- Both services should be easier for residents without having to bundle with twine or buy village stickers for leaves. If we are required to maintain our property this service should be included like most other western suburbs.
- Bring back village brush collection. No more waste stickers and bundling.
- Brush - the Groot system is ridiculous - it takes forever to get anyone to trim the parkway trees. Snow removal is a joke - we live on a cul-de-sac
- Brush - tying brush up in acceptable yarn/cordage is ludicrous. Yard Waste - Having to purchase stickers or Village acceptable bags is excessive. Parkway Tree Trimming - The Village removed 23 trees from our intersection and didn't replace a single one.
- Brush and yard waste collection used to be good but now you have to wrap up your waste likes it's a Christmas present and its rarely picked up on time
- Brush and yard waste collections have too many rules and are not done often enough
- Brush collection from Groot not good - Go back to the Village brush collection.
- Brush collection is extremely difficult and the board seems to think since complaints are down things are better. No, people have just quit complaining. I can't understand how this can't get resolved. The parkway trees are really hacked up
- Brush collection like it used to be.
- Brush collection policies are awful and the price of lawn bag stickers keeps going up.
- Brush collection services needs to change. Bundling and cutting down to 3'-4' is insane. I attempted to do this once and decided to opt out and have someone else pick it up and dispose. We need to go back to the old way.
- Brush collection should be available more often. Parkway trees needed to be added to subdivisions, a lot of then the trees have died and look bare.



**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

- Brush collection should be improved as well as yard waste. Parkway tree in front of my house is not trimmed, walkers have to bend down to get under it.
- Brush collection used to be excellent and the program was eliminated. Having to cut and bundle brush and branches is a huge hassle. Just bring the chipper and put the branches in.
- Brush collection was changed and now it harder and I'm honestly not sure when it happens. Trees have only been trimmed once in 20 years
- Brush collection was far better when the village handled it.
- Brush collection, is communicated very poorly. The parkway tree trimming is done poorly, over pruned our tree.
- Brush needs to be tie for Groot pay for bags too extreme
- Brush pick up is way too difficult now with the Groot. They can tear up the lawn when using the grabber to pick them up. Was way better when we had the bi-weekly service from the village. Bags for leaves and grass are expensive and not easy to use.
- Bundling for brush; cost of yard waste; inconvenience of both.
- Bundling is too much trouble.
- Bundling tree limbs in 3'-4' lengths is silly.
- Can't bike to train, trails in bad shape and don't connect.
- Can't get uneven sidewalks repaired until somebody gets hurt and then who knows if fixed.
- Chemicals still remain in the drinking water. I inquired about Chromium 6 and the village levels are still not reasonable. Same with PFAS chemicals also known as Forever Chemicals. Plows in my area do a s\*\*\*\*\* job cleaning up - Trucks litter.
- City property trees need cutting back. Bushes and trees hamper street signs.
- Curbs haven't been repaired in years - very poor condition. Pot holes need to be addressed. Sewer repairs need to be done. Concrete broken all around them - a dangerous trip hazard.
- Disconnected bath paths.
- Do a crummy job of they plow at all.
- Don't like tap water.
- Don't like the rules of present brush pick up. Having to bundle tree branches with twine is ridiculous. Bartlett has the chippers that they used prior to this "brush" service, fire them up and start doing it again for the residents.
- Downtown area Tree branches are too low over sidewalks and street. Also, the trees don't look pruned nice.
- Downtown sidewalks are shit! Uneven, time to replace.
- Downtown sidewalks, Uneven pavers, cracked concrete and weeds, in cracks. Unsafe for people with disabilities, seniors, families pushing a stroller and children on bikes and scooters. In winter sidewalks are icy, and blocked by mounds of plowed snow.
- Drinking water from lake Michigan tastes awful. Raised concrete in many places promotes tripping.
- Drinking water is not the greatest, need to buy bottled water. Yard collection you have to pay for, so if you want to clean the yard then the trash costs you, it should be free. Sidewalks, well they are not everywhere or are broken/uneven.
- Drinking water smells & is too expensive. Residential brush & yard waste collection is too expensive. Parkway tree trimming is too infrequent.
- Driving due to frequency of accidents on Route 59 and the constant train traffic and stopping on tracks Brush pick up due to having to cut and bundle. Many just won't do this and landscapes will go unkept.
- Ever since the change in brush collection was initiated so many of the residents in the older neighborhoods are just burning green brush and debris. Due to the smoke so many days and evenings we cannot be outside or have our windows open.
- Garbage - they always drop it and NEVER pick it up, this is a weekly thing. Snow plowing - does a horrible job on our street. Wish brush collection was done more often were we don't have to bundle it.
- Garbage comes late. Brush sometimes does not get picked up and I have to call. Poor snow removal on my street. Most times poorly salted. Roads flood in storms.

**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

- Getting expensive on a budget.
- GROOT is a horrible company to work with and they have the worst customer service, restrictions/rules, and prices.
- Groot is terrible.
- Having to bundle branches for pickup is a terrible idea. way too much effort. I would be fine with brush pick up every couple weeks if it meant not having to tie in bundles.
- Having to bundle brush is unacceptable, lack of leaf pick-up frequently and free, bike path not wide enough for both walkers and bikes, too many bikes in road. Sidewalks old cracked, snow plowing - too late for getting to work timing.
- Honestly - our parkways are the worst kept, compared to Carol Stream, West Chicago which is U-46 area. Our trees are improperly trimmed or not at all. The grass and overgrowth is awful.
- I am a senior! Do you ever take us into account instead of worrying about the brush collections with a wood chipper! Do you understand how difficult it is for me to BUNDLE branches! Along with the specifications that go along with it.
- I ask for tree trimming.
- I can't remember the last time our parkway tree was trimmed except for when a huge branch came down due to a winter storm and I called the village to remove it. (It was blocking the street.) Tree has not been randomly trimmed in decades.
- I do not like having to tie up brush into specific length and bundle size. It takes more time to bundle the brush than it does to cut.
- I don't like the taste of the water. Also, don't trust the water. Residential brush collection is ridiculous. Very inconvenient for some/most residents. Also, very costly to buy the stickers.
- I don't like to smell chlorine in my drinking water!! At a minimum, many roads need to be re-blacktopped. Garbage totes end up horizontal vs. vertical, in the street, instead of the driveway, etc.
- I had to call the village to get the parkway trees trimmed in my area. Village employees should see the areas that need trimming as they drive around on their other duties.
- I have been in my house 4 years and have never seen my park tree trimmed. In fact, I was on a ladder last weekend trimming my tree for pedestrians walking. I'm 61 and on a ladder trimming the tree.
- I have seen the inside of the villages water tanks and they are absolutely nasty; the cost of water is extremely high.
- I live off West Bartlett Road in the Westridge Subdivision and the road is just horrendous. The train is ridiculously slow and even blocks the road. Bartlett is great at taking care of its residents everywhere else except for the west side of Bartlett.
- I live on a cul-de-sac, and the village sub-contracts because it's never done on time sometimes days, and for the last three years, I've had damage done by the subcontractors.
- I think we are in a forgotten area of Bartlett. Why is graffiti allowed on our street - example Fairfax and Schick, have called several times. Why are homes allowed to have numerous garbage carts stored on side of home to overflowing, hole in roof?
- In heavy rain have driven by several backed up sewer systems. Once my car was damaged by high standing water in the roads.
- I've had bad experiences with Groot. A driver knocked down a large tree branch in front of my drive way and left. I had to call them to get resolved and send the video of the incident. My cans frequently have some garbage left in them after pick up.
- It doesn't seem that public works should inspect regularly, not wait for a request to fix.
- It is expensive to buy stickers for the bags and to have sticks or larger items taken they are too specific on how it has to be handled.
- It is very frustrating, time consuming, hard and sometimes impossible to do 2x4' bundles. Especially for older people (which we have so many!), single parents, busy families. Absolute nightmare!! And I'm speaking for everyone on my street!
- It was much convenient when the village picked up our brush. Having to bundle and the small dimensions are not practical.
- It's impossible to walk or ride a bicycle throughout Bartlett. Most kids are unable to walk or ride to a friend's house unless in the same

**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

- subdivision. Bartlett is a wonderful place but a car is a requirement.
- It's too much work to cut to size and tie in bundles with a specific type of biodegradable twine. yard waste stickers are too expensive. leaves would be great if we could just push them to the street. tree has not been trimmed in more than 2 years.
  - Lack of bike path and sidewalks on Naperville road make it difficult to connect to trails. There are sidewalks to literally nowhere, Route 59 and Stearns "improvements" were subpar, took too long and already lack of quality is showing.
  - Lake Street west of Route 59 is very noisy. concrete. no asphalt, no sound barriers Install traffic lights along Lake Street west of Route 59. Tap water sucks, very hard. causes skin problems. I paid the village to plant a tree in a parkway and it is dying.
  - Many sidewalks are unfinished, especially by the DuPage county line. Why do we need to buy sticks for brush pickup? It's absurd.
  - Many times, there have been problems and public works ignores or is very slow to deal with except if a fine is involved (\$ talks in Bartlett) sidewalks, trees, streets not kept up.
  - Many trees in our neighborhood need trimming in the parkway, especially on the side by the sidewalks.
  - Many trip hazards, bumps, cracks etc.
  - More crosswalks and four-way stops are needed. Trees don't get trimmed unless you call several times. U-46
  - Moving away from the village provided brush collection was a very poor decision in my opinion. I'm reasonably sure the taxpayers in the village would support paying for the service provided by public works employees than by forcing citizens to use Groot.
  - My block has smelled like sewage for years. It has never fully gone away and I feel like nothing has been done about it!
  - My drinking water has a foul taste.
  - My house on Philip Drive sidewalks broken. Called two years ago still not repaired or replaced.
  - My parkway tree was trimmed this year. They took way too much off of it. It now looks like something out of a Dr. Seuss book.
  - My tree in parkway has not been trimmed or maintained in 6 years. But it needs care.
  - Need to repair (replace) more sidewalks.
  - Need to repair sidewalks.
  - Never trim trees. Tree branch collection terrible.
  - No longer have brush collection monthly. Having to bundle and tie them is the most tedious job, lots of back breaking work. I have heard all your reasonings on this that the service isn't fair to the people who don't have brush, I don't have a kid - U-46 tax.
  - No safe bike path from Westridge sub. to downtown Bartlett. (requested over 10 years ago). I can safely bike to downtown St. Charles, & Elgin. Lake water still smells & tastes like river water. Brush chipping & leaf program suck. Parkway trees never trimmed.
  - Not enough safe sidewalks for pedestrians to get to the trails from our homes.
  - Not enough services in these areas have been provided.
  - Only trim trees if you call (several times) They trim one tree if some other is need but no one called they ignore it.
  - Other communities have yard waste bins, provided by trash collection company, and can put clippings, leaves, twigs, etc. in the bin, and put out for weekly collection. It would be nice to have a 3rd bin for yard waste.
  - Our roads (West Bartlett Rd.) located in Cook County are horrible. Too many potholes and repairs that are made are poor. No street lighting except at intersections. Too many trucks that ignore the speed limits and safety rules.
  - Pain in the but to have the bundle brush and buy bags and stickers. Village is terrible with cutting trees.
  - Parkway tree trimming. I like to see greenery kept up nicely.
  - Parkway trees were lollipopped way too high recently, while I see other trees with utility wires resting directly on their branches (near the library on Main). Trees should be trimmed less aggressively and yearly.
  - Ponds are overflowing rain water backing up, street trees aren't trimmed often.
  - Public brush should be picked up by the village as soon as storms passed. Bike path are not

**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

- maintained at all. A little paint goes a long way like marking middle line plus crossing areas. Have the bike committee come up with actual plans that can be used.
- Rain water backs up in my backyard, sidewalks are pavers that have buckled all up and down railroad Avenue.
  - Rain water continues to flood my backyard when we get heavy rain. Yard waste tags continue to rise in cost.
  - Roads and sidewalks are not up kept. Many in my neighborhood need to be replaced. You can't walk in low light on sidewalks without fear of tripping due to cracks and uneven paths. The rest the village does not have a fair price for the service we pay.
  - Route 59 is awful. Full of potholes and weedy.
  - Sanitary system - we can smell the bittersweet plant when the wind blows our way. Disgusting. Major reason we will move in next 5 years. Our trees on the parkways are almost touching the ground.
  - Shouldn't have to tie up your branches.
  - Sidewalks and paths are in terrible condition-cracks, weeds, not level etc.
  - Sidewalks and roads are not kept up. Garbage company sucks! and the whole brush pick up is joke! Trees are overgrown in many parts of town. Please, cut the branches back so they are not scratching our cars and give them a chance to grow taller!
  - Sidewalks are cracked, heaved-up with tripping hazards. Yard waste and brush collection should be at least monthly. Tree trimming is almost non-existent in my neighborhood.
  - Sidewalks are in very poor condition. Parkway trees are overgrown and need to navigate around and under. Never seen anyone from village trimming. I have trimmed in front of my house.
  - Sidewalks are not even - the ones in front of our house are crumbling. Our parkway trees need to be inspected for disease.
  - Sidewalks are uneven - dangerous at night. Sidewalk in front of my house floods after substantial rain, and is solid ice in winter.
  - Sidewalks are very uneven - easy for falls. Water is terrible. I don't drink or cook with it. I don't even let my dog drink it. She tried it and got sick.
- We only drink bottled water. How can you drink water that smells like bleach?
- Sidewalks especially the black top walk are all in need of repairs and maintenance. New part especially.
  - Sidewalks in Apple Orchard subdivision are in disrepair. Village is slowly fixing them but it's taking way too long. Tree trimming services have done a poor job on our street. There are not enough trees being planted to replace those that have been cut.
  - Sidewalks in my subdivision are in bad shape. Bike path off Prospect Avenue needs work.
  - Sidewalks in our area are trip zones with cracked and steps from mismatch all around our circle and nearby areas. Curbs and drains are mostly cracked and shifted.
  - Sidewalks need to be redone. It smells like garbage on my block. And the water company we have is terrible and we pay too much.
  - Since Bartlett switched to Lake Michigan water, we have black mold like substance in all our toilets and showers. Never had it before with well/fox river water.
  - Since sewer work was done years ago, our basement flooded, not just ours but our neighbors, and we had to have an overhead sewer system installed which meant losing a bathroom downstairs. Every time there is a significant rainfall, our street floods.
  - Snow plows leaving a bunch of snow. Garbage is horrible they never take all the garbage & have to continuously call every week. Protocols on what to do about owners who are taking dogs out on walks that repeatedly don't pick up their waste on my yard.
  - Snow plowing is inconsistent. Private contractors seem to do a decent job but the city trucks are likely to damage lawns, curbs, etc. Brush collection is confusing.
  - Snow plowing is poor compared to neighboring towns. The roads are always snow packed. I work 24 hour shifts and it can be difficult to get into my driveway due to the road conditions.
  - Snow plowing will take forever and get blocked into my own driveway.
  - Snow plows always put hard snow at end of my driveway. I cannot drive over it. Hard to clean

**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

- this heavy hard snow pieces I am a senior citizen. We should be able to call village hall to have someone come out and help. Other suburbs do.
- Still concerned about water, we only use bottled water.
  - Storm system does not work well in many areas of the village. The village made a retention pond that is now a lake and will not help in large rains. Brush collection is not a thing as you need special rope and small bundles. Water leaves stains.
  - Streets fill with water during heavy rain. Flood control lake stays full now so nowhere for water to go. Bad design with berm that does nothing to help with water. Drinking water that leaves brown and red marks.
  - The “west” side of Bartlett is like an island. There are no sidewalks for us to get to the downtown area. No place to walk besides are subdivision. Everything is located to the east of 59 and those west of 59 don't have easy access to downtown.
  - The bike path is pretty deteriorated in some areas.
  - The bike paths are horrible. There are a lot of places where they are uprooted by trees. Many paths go nowhere. Trying to cycle down Stearns or West Bartlett road west of 59 is an accident waiting to happen. More bike paths are needed.
  - The bike paths in Bartlett are discontinuous through the village and a lot of connections are missing, especially along Bartlett Road. Should not charge for lawn waste stickers or have to bundle yard waste/sticks.
  - The bike paths need to be maintained and, in some cases, replaced. Kill the weeds and fill the cracks. A little maintenance goes a long way. The bike paths are one of the things that make Bartlett worth living in. Tree and bushes need to be trimmed.
  - The brick paver sidewalks need replacing the bike path is too narrow on Bartlett rd. by library. Yard waste is too costly - need bins not bags. Brush collection is too difficult to tie in bundles"
  - The bundling is too difficult. In the past residents could mulch from the village.
  - The cost of yard waste collection is unacceptable and should not be billed. We are already paying a quarterly fee.
  - The current brush collection is poor compared to what we used to have. I now see the village employees repairing sidewalks and curbs, this is work that can be better done by contractors.
  - The drinking water is terrible.
  - The horrendous lollipopping job that was done on the parkway trees is very disappointing. There was no reason to clear all branches 15 feet up. That is not what trees are supposed to look like.
  - The plowing in Bartlett is terrible. Slow, and poor job done when the trucks eventually get to the streets. Water is poor. Too expensive and the quality is still poor. Price is ridiculous for water.
  - The quality of the water is awful for drinking. Whoever manages the chemicals added to it seems to have no idea what they are doing. We fluctuate from tasting & smelling like chemicals, bleach, dirt, etc. We have water delivered, it is undrinkable.
  - The roads and sidewalks are starting to age, pot holes and are becoming unlevelled.
  - The sidewalks and bike paths near me are very uneven and bumpy. Very jolt-y for kids and babies in strollers. The water has a different taste to it so we use filter.
  - The sidewalks downtown is 100% trip hazard - whoever chose this design should be fired. The only way to make this type of walkway work in this climate is heating during the winter - even then they will go through a freeze and thaw cycle. Insane.
  - The snow shoveling in our cul-de-sac is awful. They always plow the snow from the center into our driveway. I was told it had to do with the type of truck that is used. We need the right truck to provide the services.
  - The storm drains at the end of N Eastern is always clogged and flooding.
  - The taste of the drinking water is terrible.
  - The towns special needs brush pick-up is wonderful and greatly appreciated. Groot is terrible. Hope the town can obtain a better company when the current contract is up.
  - The trees are rarely trimmed.
  - The village doesn't want to do the job!
  - The village isn't always proactive when it comes to water sewers.
  - The water here is horrible. Ever since its source was changed in recent years, we get orange mold

**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

- and black and gray mold in sinks, toilets, and showers when we never did previously.
- The water is hard and smells like chemicals. Would like to see a reverse osmosis system like The City of Geneva.
  - The water is hit or miss. During the summers, water is mildew-y and green. The safety of the water for drinking isn't highly rated either.
  - The water smells. We don't drink Bartlett water. Snow plow went up part of our driveway and it made ruts. Damaged some HOA landscaping too. (Village employed plow) We should be able to get water usage info via text or email.
  - The water system remains questionable. It was said that once we transitioned to Lake Michigan water all the issues would resolve. However, the water tastes like chemicals or smells like chemicals. Plus, it leaves black mold in the toilets.
  - The Westridge neighborhood parkway trees are LONG overdue for maintenance tree trimming. As an avid walker, I'm constantly needing to duct or walk in lawns to manage walking on the sidewalks.
  - The work isn't getting done.
  - There are barely any bike paths or walking trails in Bartlett. The snowplowing in neighborhoods is awful.
  - There is no bike or walking paths where I live. Also, the village of Bartlett allows garbage cans in the side of the house. Such an eyesore. People have their garbage on top of the cans, outside the cans, etc. too many trucks coming down Naperville Rd.
  - There are not any bike paths connecting neighborhoods west of 59 to downtown or to each other. These would encourage bike trips downtown to go to businesses, restaurants, etc. Also, maybe a signature (raised) walking/bike path across the rail tracks.
  - There are SO many water main breaks in our neighborhood. Ask yourself when the last time was that you experienced loss of water in your own home. And we've been dodging parkway trees all month long when walking around the general neighborhood.
  - There is always flooding at the end of my driveway when it rains. I have to sweep the water to the sewer drain cover. When the rainfall is heavy the water comes up on the driveway. Angel Water Company tested my water & found traces of chlorine.
  - There is an extremely bad sewer odor within our home. This is something our neighbors also have. We have cleaned and flushed our drains so we know it is not a problem with our home's drainage system.
  - There is literally no easy way to connect the northwest side of Bartlett for kids and riding bikes. We live over in Castle Creek subdivision, it would be great to have a bike path down Spaulding to Gifford, or up Naperville Road over the tracks!
  - There is no snow removal on downtown sidewalks resulting.
  - There is not enough space here to voice my displeasures.
  - There is seem to the water. It also easily forms mildew.
  - There isn't a very poor rating! I rated items fair because I have had issues with those services. New brush pickup with all the rules is terrible
  - There needs to be a bike path along Route 59. Lake Street to Schaumburg road.
  - The yard waste is a joke; point it this way, bunch it in tiny sections, only use white string, go back to how it was. Water is a joke, too. Way too expensive and tastes like garbage and leaves a black ring in toilets.
  - This is not a walkable suburb though I'd love for it to be. It could be. But there isn't even a sidewalk leading from the road to the entrance of Jewel, so you have to walk with the cars zooming in and out past you.
  - Too much to list with 255 characters.
  - Told to run water to flush out impurities but water is so expensive.
  - Too little and too hard.
  - Too many new parkway trees need trimming. Where is the arborist in original section of town! North of North Avenue, east of Oak.
  - Too many streets with no bikeways.
  - Tree treeing and maintenance is a joke. I walk all over for exercise in Bartlett. There are trees dying on the parkway. Trees I cannot walk under. Trees that are blocking lines of sight at intersections. Trees that are junk trees that look terrible.

**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

- Tree trimmers are horrible. They butchered the tree in my parkway by trimming it twice as high as it should have been. Looks terrible.
- Trim the trees properly, not just the parts that hang over the roads.
- Try walking down sidewalks in our area, if you do not look out you could poke your eye with a branch.
- Tying in bundles is ridiculous.
- Very concerned about our drinking water. I also noticed a black ring developed in the toilets since we converted to Lake Michigan water. The water pressure is also terrible, not to mention the cost is astronomical to use water.
- Very picky on collection of brush-had to tie a string around one stump so they would take it. Would like to see a carrier that picks up both garbage and recycling with one truck- too many trucks coming and going on Tuesdays. Lots of sidewalks.
- Walks are very uneven, why not "mud jack instead of replacing sections. The sidewalks downtown is horrible to walk on, push a stroller, walker or wheelchair on. Very poor design. Parkway trees limit vision. Bundling brush for pickup is awful!
- Was not aware that the village trimmed residential parkway trees.
- Water sucks. I guess we get Roselle water now but the pipes are still not the greatest.
- We buy all our drinking water. When my grandchildren are on their bikes I pray! I've had a fall from uneven sidewalk.
- We came from Geneva, IL where we didn't have to purchase landscape bags. The included trash service had machines that sucked leaves at curb. Also, Bartlett has huge trees/shrubs in residential. Free collection days not enough. Include in weekly service.
- We don't have any bike paths that truly connect to others. They feel like dead ends.
- We have lived on Timber Ridge Drive for 31 years and have never had our parkway trees trimmed, other than when we have hired someone to do it ourselves.
- We have no sidewalks.
- We live on a cul-de-sac and find it is often not plowed, under plowed or icy.
- We live west of the CN train tracks. We are disconnected from the rest of the village for walking and biking. The bike path is disconnected even on our side. We don't have any place to walk to or a safe way to walk or bike downtown.
- We miss the village collecting our brush! Bundling it is extra work but we do it and we're not thrilled about paying for it on our own. We do like the extra brush days you added but the timing can be restrictive if you have other plans.
- We need a bike path or side walk on west Bartlett by train to fire station!
- We need bike lanes on roads, it's too hard to bike to location or for exercise with electric bikes coming we need to promote green easy and safe transportation. Why can't we add a lane when redoing a road especially if no curb is present.
- We need sidewalks along Lake Street. Make Bartlett walkable!
- We pay a lot of taxes and should not have to bundle brush or buy stickers for bags in addition to paying for waste collection. Taxes should go towards the brush and yard waste remove.
- Went to maintenance yard. Could not get in the door - told me we had an eight year recycle program - I didn't fit in. Need better answers.
- West Bartlett Rd. is not maintained. With increase of truck traffic, the road needs more than a cosmetic patch. Police need to increase traffic enforcement patrols to deter speeding and the use of unsafe truck equipment. Mobile scales needed every month.
- We've been told not to drink our water.
- When Bartlett used to do their own brush collection the town was cleaner. Now that we have to cut and bundle, people leave branches all over the road or burn them in the backyard. Street sweeper hardly comes so the roads are a mess on tree lined streets.
- When one branch is put out 90 to 70 percent of the time it is missed. I am a senior with a mobility problem. It is impossible to bundle the tree trimming. In the past I contacted Groot to see if I could pay extra. The answer was no.
- When you have a problem with dead trees on the parkway, and you call to have it removed, you can't get an answer when it will be removed. The

**Q22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:**

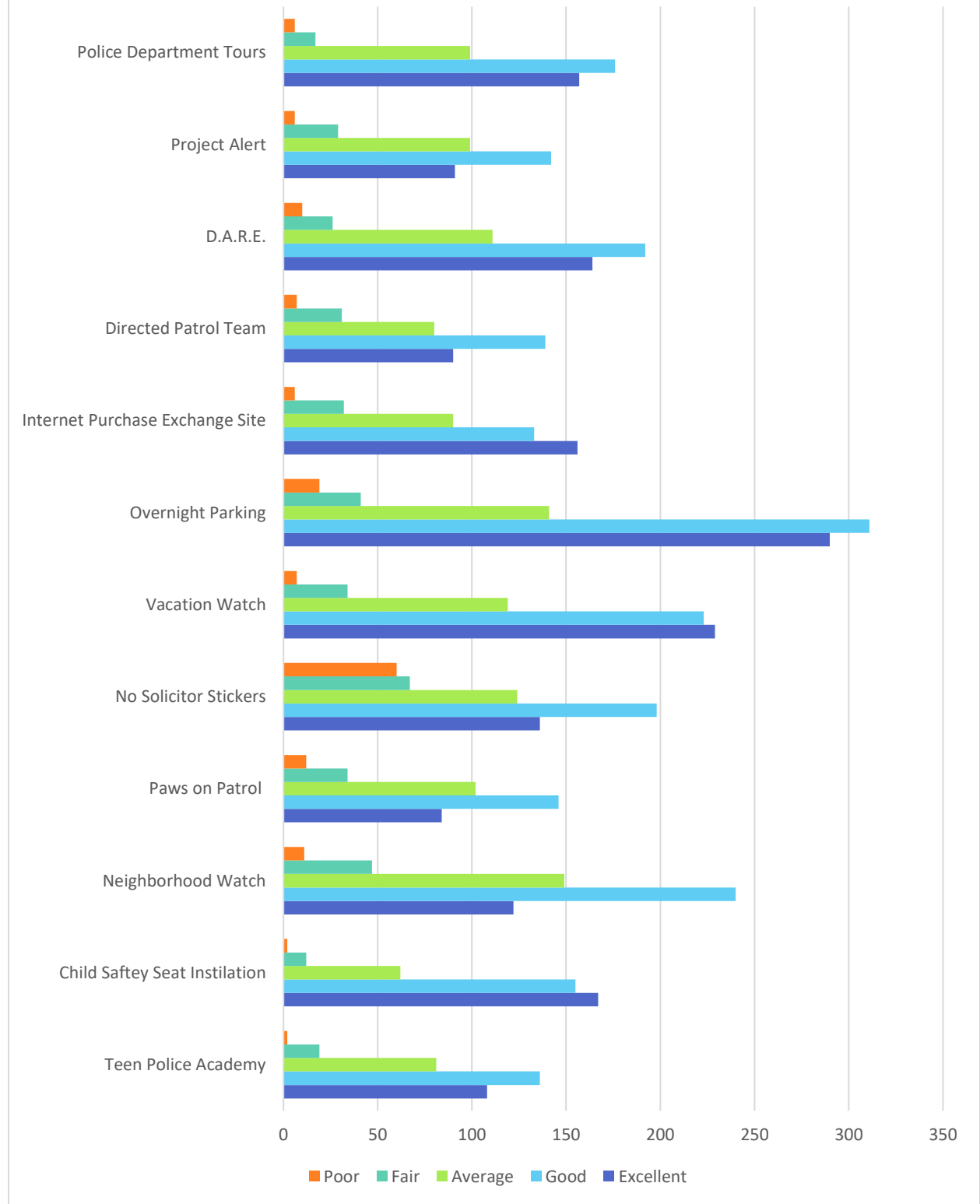
common answer is, you're on the list. 3 months and waiting. Snow plowing is almost nonexistent. Very late.

- With all due respect, the Bartlett's Town Center is a joke. It's nothing more than a glorified strip mall & looks ugly with all the sales posters plastered in the windows. It doesn't have much to offer. Sorry.
- With the bigger bike industry boom since the pandemic, we need more bike signs, and markings (our own lanes) to designate bike paths on village streets to keep the bikers safe -many motorists can get too close to riders on the side, and don't slow down.
- Yard Waste - Expensive to purchase stickers and goes up every year. Brush Collection - Having to bundle branches is too cumbersome especially for older residents. Process was much better when the Village was handling the collection.
- Yard waste and brush collection cumbersome. Tree Trimming need to do more in residential areas.
- Yard waste is too expensive.
- You also need better animal control- too many feral cats!
- You charge too much for yard waste stickers.

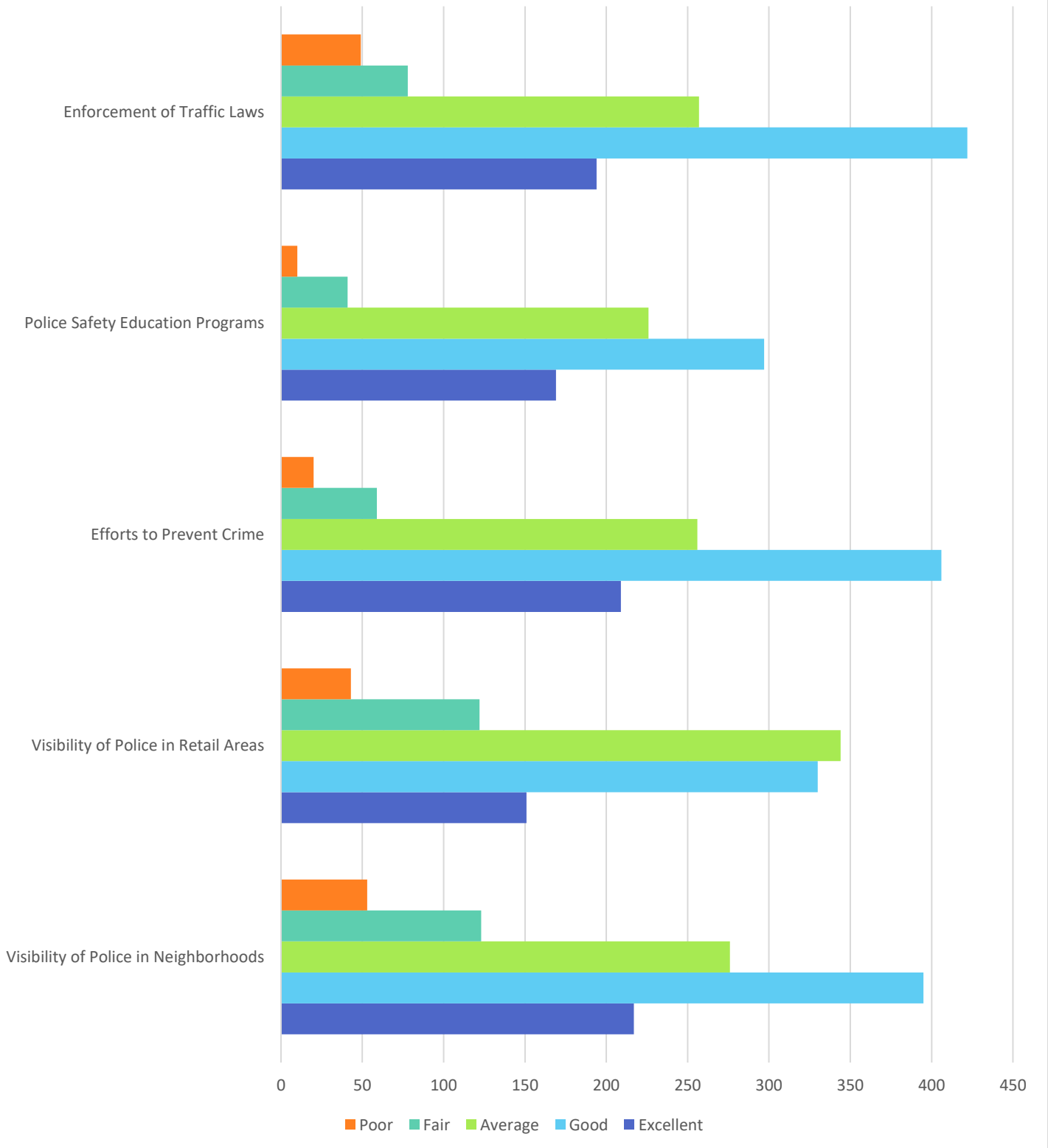


# **PART V: PUBLIC SAFETY**

### Q23. Please rate the following public safety programs provided by the Village of Bartlett



### Q24. How would you rate the following aspects of public safety within the village?



**Q25. If you indicated a score of fair or poor on any of the topics above, please indicate why:**

- 59 and Stearns is a joke. Everyone runs the left turn light and red light. You can get killed at Litchfield and Stearns from speeders. Signs, signs everywhere a sign, that no one follows.
- Again, no very poor category! I rarely see police in my neighborhood. I like to think that's because this is a relatively crime-free neighborhood. I have never seen police in any retail lot, nor catching any of the people going through red lights.
- Because it's very rare to see a squad in Apple Orchard. If you call they take forever to show up. On the 4th of July they are all too busy checking out the tootsie's and can't be bothered checking to see where all the illegal fireworks are coming from.
- Both Stearns Road and Rt 59 are very under patrolled. Going the speed limit in the right lane will get you rear ended.
- Called police asking for night drive-bys suspected house of drug activities. Advised to call at night as the police do not patrol our area. Family moved to another neighborhood and was raided early one morning and drug and gun charges were filed.
- Cars speeding on North Avenue, drop mph to 25!
- Coming areas of speeding Bartlett Road, Stearns Road, Prospect, even West Country Road, of course 59. What about having speed camera or stop sign traffic cameras, since you don't police regularly enforcing the speed and stop signs.
- Constant speeding on Stearns from Bartlett Road to Route 59 and vice versa, at all hours, whether it be car, truck or motorcycle is not deterred or enforced. Never see police in neighborhood only see empty squad cars parked on the side of roads.
- Do not enforce overnight park fairly. In some areas the police do and other do not. So, programs never heard of so you need to do more outreach not the community responsible to know what you offer. What efforts are made to prevent crime?
- Don't know the last time I saw a police car.
- Don't recall ever receiving information on Public Safety Education Programs.
- Don't see the cops too often, wish they would patrol more especially on Lake St. or W. Bartlett Road and Rt. 59 intersection.
- Drivers routinely speed on most streets. Residents don't follow parking restrictions.
- Every year they shoot illegal fireworks by us. Nobody drives around. Neighbors have about 10 junk cars that park all over/in the fire lane, & 1 has a British license plate on the front. A few months ago, there were 3 plows parked on the street never moved.
- Have never heard of most of the above. Only know about D.A.R.E. and middle school program.
- I can't remember the last time I saw a squad car drive thru my cul-de-sac.
- I do not see patrol cars as often as we used to.
- I do not see patrol in any retail locations other than after a mishap at the establishment. That explains my poor rating for Efforts/Prevent Crime. More patrol around retail locations help cut down on theft and people will see more of a police presence.
- I don't see police in retail stores. Too many maniacs on Struckman never caught. I can hear them racing down the street all the time. Too many firecrackers that go off for no reason at all.
- I have called the police multiple times in my area and they either don't come or do nothing. It is disappointing that after living in Bartlett for many years I now am looking to leave the area solely because of the lack of police enforcement.
- I have never seen a law enforcement vehicle in my subdivision
- I live at the corner of Newport Blvd and Shorewood Drive. It's like the Indy 500 on Newport every day! Driving way too fast for

**Q25. If you indicated a score of fair or poor on any of the topics above, please indicate why:**

- roads where there are children and pets, cyclists, etc.
- I never see police at any retail areas when I am in those areas
  - I rarely see the police - but that could be a good thing because my neighborhood does not require an active presence.
  - I really don't see police patrolling that much, and I am often out and about in Bartlett. I do see a lot of police cars parked in driveways (I assume personal residence) and in the village parking lot.
  - I see cars speeding thru Midway Bowling parking lot all the time but cops can't do anything because it is private property. That usually doesn't stop them from sitting there trying to catch speeding vehicles on the road. Horrible!
  - I think Police should patrol Stearns Road for speeding more often. West of 59 is especially bad. The 35-mph speed limit is not enforced and abused by drivers constantly. From 59 to Bartlett Road in both directions is another example.
  - I very rarely see the visibility of police in my neighborhood and other neighbors when I am in Bartlett. I might see the police visit the neighborhood by car once a month. I have a "No Solicitor" sign at my house and people still solicit even with the sign.
  - I very seldom see police.
  - In 3 years have never seen patrolling or timing on our street.
  - Internet purchase exchange site - no help. No solicitors decal - could not find on site. Traffic - I only see stops on rare occasions where someone is pulled over.
  - Lots of speeding around parks and overnight/illegal/incorrect parking of vehicles and commercial vehicles. Speed signs are always present but they do not deter speeding or thru traffic.
  - My house backs up to Shick Road. Shick Road has become a race track for speeders. There is no one to stop them. Speeding is higher between 3pm and 7pm. DuPage County Sheriff along with Bartlett Police would sit in the church parking lot very early.
  - Need more visibility and better overnight parking enforcement.
  - Never saw a ticket issued in Westridge subdivision for speeding.
  - Never see police with radar on Westridge Blvd. (better speed trap than Stearns Road) Loaded Gravel trucks never cover their load, constantly dropping sand and gravel on village streets.
  - Never see a police officer in my neighborhood and the only time I do in a retail area it's an empty car there as a passive deterrence vs active presence. I am pro police but our make room much for what we get in return.
  - Never see police in hoods or around retail. I'd like to see them out in full force on Independence Day to tickets people setting off fireworks an all the time ticketing people that park on sidewalks.
  - Never see police in my neighborhood. I live on Bryn Mawr, people seed all the time.
  - Never see police in our area. Graffiti on Street, speeding down Fairfax, used as shortcut.
  - Never see police in retail areas unless purchase food items. Not enough police around to prevent crime except traffic laws which generates income.
  - Never see police in retail areas.
  - Never see police in retail areas. Very seldom see enforcement on Devon.
  - Never see police when I'm in town. Cars drive too fast, on roadways and in residential areas. Don't see any patrols watching that, either.
  - Never see the police parked in shopping/retail areas or driving around the side streets at night or during the day or walking the neighborhoods during the day Ring alerts about to many car break-ins and people roaming around checking out houses.

**Q25. If you indicated a score of fair or poor on any of the topics above, please indicate why:**

- No knowledge of the programs.
- No police presence near intersections (mainly 59 & Bartlett Rd) cars go through red lights all the time, especially EB on Bartlett Road turning NB on 59.
- Only rated poor due to 59- I try to avoid it when possible due to the excessive speeding and accidents that occur.
- Over the years more and more crime has been in my neighborhood.
- Patrolling on the street parking. Have talked with officers about this. Have neighbor that typically will have 2-3 cars every night on the street. If they do get a notice it lasts for about 2 days and then they have their cars on the street again.
- People speed all around Bartlett without consequences. Even some police speed all around town and tailgate others. I've been tailgated by BPD while going the speed limit and its tarnished my image of them!
- People speed down Oak all the time. I never see one of those speed check things on Oak or any police for that matter, why is the speed limit 30? Oak runs between 2 schools and a very busy park. Please consider decreasing the speed limit to 25 mph.
- People speed, blow through red lights and cops are right there. They never pull them over. People park on the street all the time, no one does anything.
- People that speed all of the time in Bartlett do not live in Bartlett for the most part, but they know the chances of getting stopped are minimal at best. I will not let any family or friends park on the street.
- Police do not patrol some streets at night.
- Police don't seem to be as visible as they were in the past. Intersections in the village are becoming more dangerous due to red light running and failure to stop while making a right turn on red.
- Police never patrol our area. Living here almost 20 years and have never seen them driving our neighborhood.
- Police speed on roads. During COVID restrictions, police openly did not enforce rules.
- Rarely do Police cars come down Ewell Ct. Stearns Road is a speedway. Never see Police ticketing or parked on side of road to catch speeders. Prospect Road same. When I go 30 mph there's always someone on my tail.
- Rarely do you see police/community cars patrolling our subdivision, I've never seen police walking/biking the streets of Bartlett. In the community personal touch by the police can have a positive impact, especially as Bartlett becomes more diverse.
- Rarely see police cars in my neighborhood.
- Rarely see police in Amber Grove subdivision.
- Rarely see police in my subdivision, if I do see them I think something is wrong.
- Rarely see police in our subdivision or in retail areas. Negative results in request to enforce ordinance for overnight parking on streets and parking on sidewalks in the Woodland Hills subdivision.
- So many vehicles speeding down Newport coming from the direction of Stearns, especially around the curve where Newport turns into Devon. Not to mention the speeding on Route 59. Seems like there is a crash somewhere in Bartlett on a daily basis.
- Speeding in neighborhoods. speeding by parks and speeding into downtown. rarely see traffic patrols or timing in neighborhoods. Speeding into and out of town on W Bartlett Rd. by Western Ave is excessive and makes crossing difficult, Poorly marked crosswalk.
- Speeding is out of control and I have seen little in the way of any attempts to curtail it. There used to be police cars posted on certain routes and you could see cars occasionally pulled over but now the best they have are the speed "reminders".
- Speeding on Struckman Drive, speeding on west Bartlett Road between Shick and

**Q25. If you indicated a score of fair or poor on any of the topics above, please indicate why:**

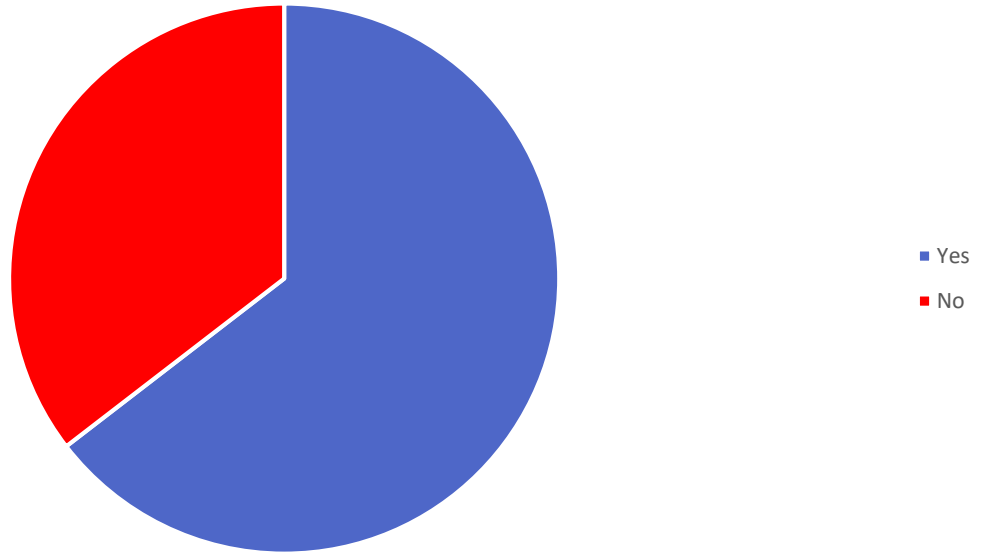
Stearns Road. Crappy little cars with loud mufflers accelerating and decelerating.

- The speed limits are ridiculously low on some streets. They just make criminals out of perfectly safe drivers.
- The traffic enforcement doesn't cover the areas where I see the worst examples of reckless driving or drunk driving.
- I know Lake Street has more opportunities to issue tickets but does very little improve safe driving habits. Newport/Devon has a higher.
- Theft and accidents are up. I hear street racers and see motorcycles doing wheelies in traffic here. People race through my residential street. Fireworks go off for weeks after the 4th, at all hours. No consequences mean these activities continue.
- There seems to be little enforcement of traffic laws - especially speed limits and stopping before turning left on red lights.
- Tired of fireworks and the lack of preemptive tactics to curb usage. Reported the vagrant sleeping around town and was told, "Being homeless is not illegal." When he leaves an area after his "campout" he leaves trash behind. Is that illegal?
- Too much speeding and reckless/distracted driving in neighborhoods. The well-known routes catch aggravated speeders (Route 20, 59, ATR, etc.) I'd like to see roundabouts installed. Newport/Devon would be a good location, in my opinion.
- Too much speeding in neighborhoods/residential. If you open a thru-way, do something about it!
- Traffic enforcement in school zones is pathetic. There is no police presence, and the Village Board doesn't do anything about it. It's outright dangerous. And when presented with evidence, the police attack those that report the incidents.
- Trust. 59 and Rt. 20 are raceways! Many other crimes would be stopped and/or prevented by much better enforcement.
- Vehicles on Route 59 consistently run red lights and speed-in all the years I lived here I've never seen any type of police monitoring/enforcement on Route 59. I fear there will be an accident with fatalities in the future.
- Visibility of police in the neighborhoods up until a couple of years ago I believe was very good. I do not see the police in our neighborhood hardly anymore. Retail areas I see rarely the police. Police presence on Lake St. is great, keeps out trouble.
- Visibility of police is poor because you have ghost lettering and unmarked cars, why are you trying to hide?
- We never see police in our area unless there is a problem.
- We never see police in our neighborhood.
- We never see them drive through Fairfax Commons community - unless they are with an ambulance/fire dept.
- We used to see police cars down our street fairly often, but not any longer. Neighborhood Watch used to be strong with a dedicated officer working to build community groups, but not now. No notice when areas affected by crimes.
- West Bartlett Road between Rt 59 and Rt 25 needs extensive resurfacing, patrols and traffic enforcement.
- West of 59 in my subdivision I go a month without seeing a police car drive through the neighborhood.
- You rarely see the BPD in our neighborhood.

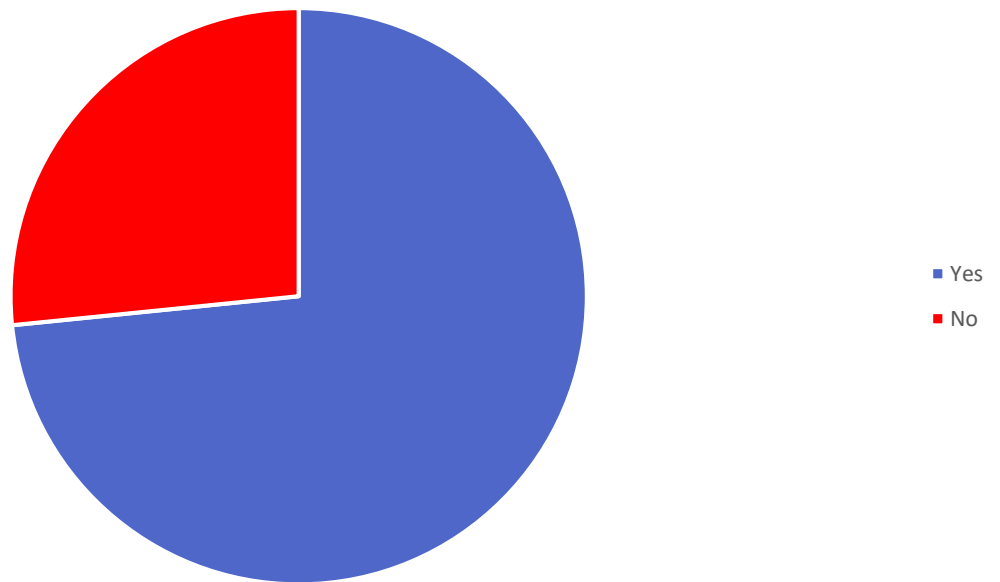
# **PART VI: OTHER QUESTIONS**



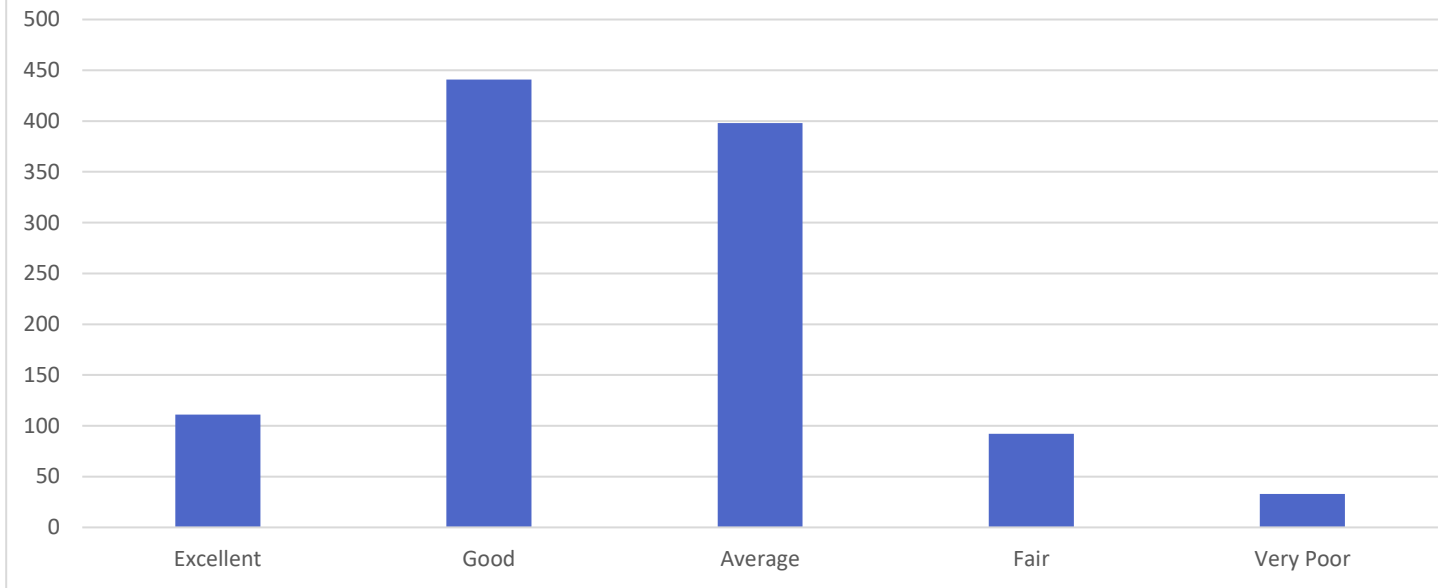
**Q26. I am aware/have visited the village’s Bartlett History Museum or the Bartlett Depot Museum.**



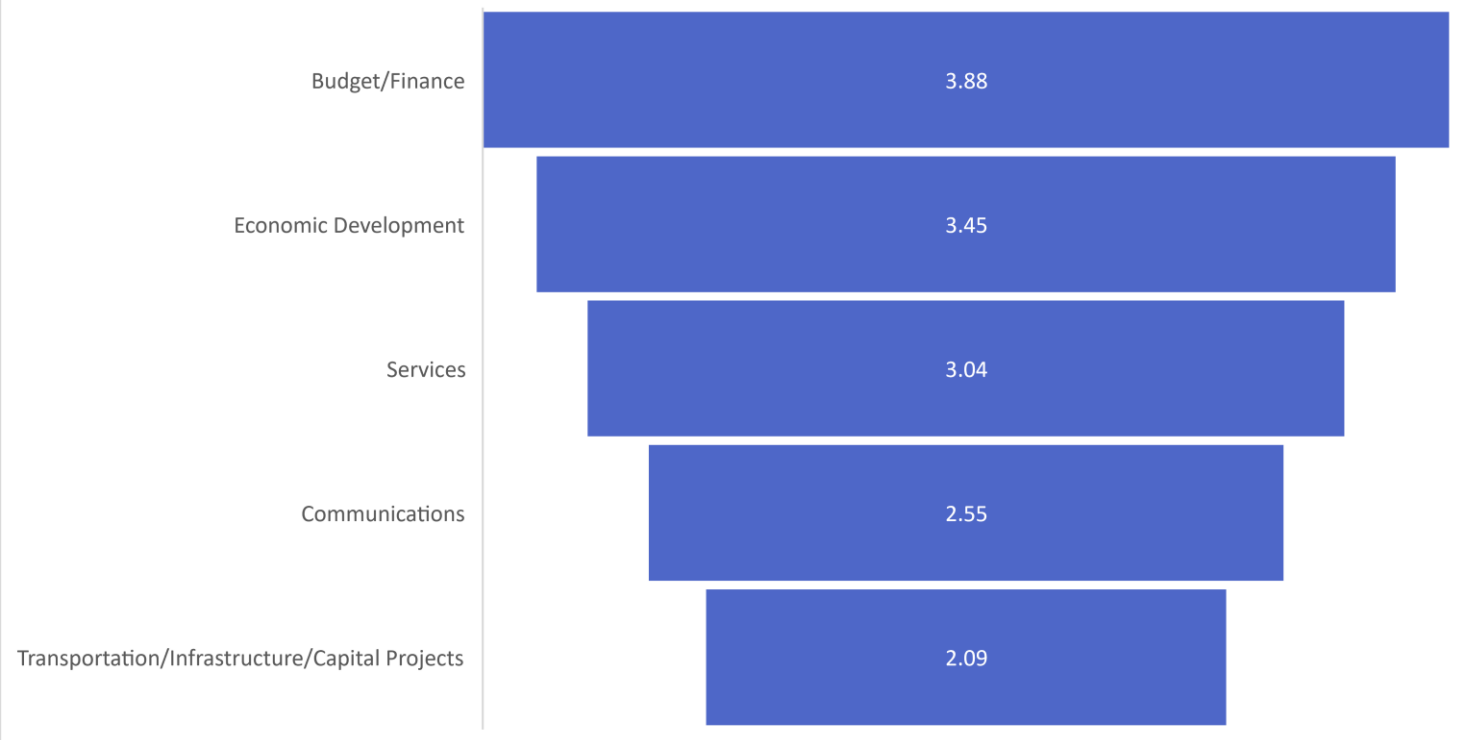
**Q27. I am aware/have visited the village’s golf course, Bartlett Hills Golf Club.**

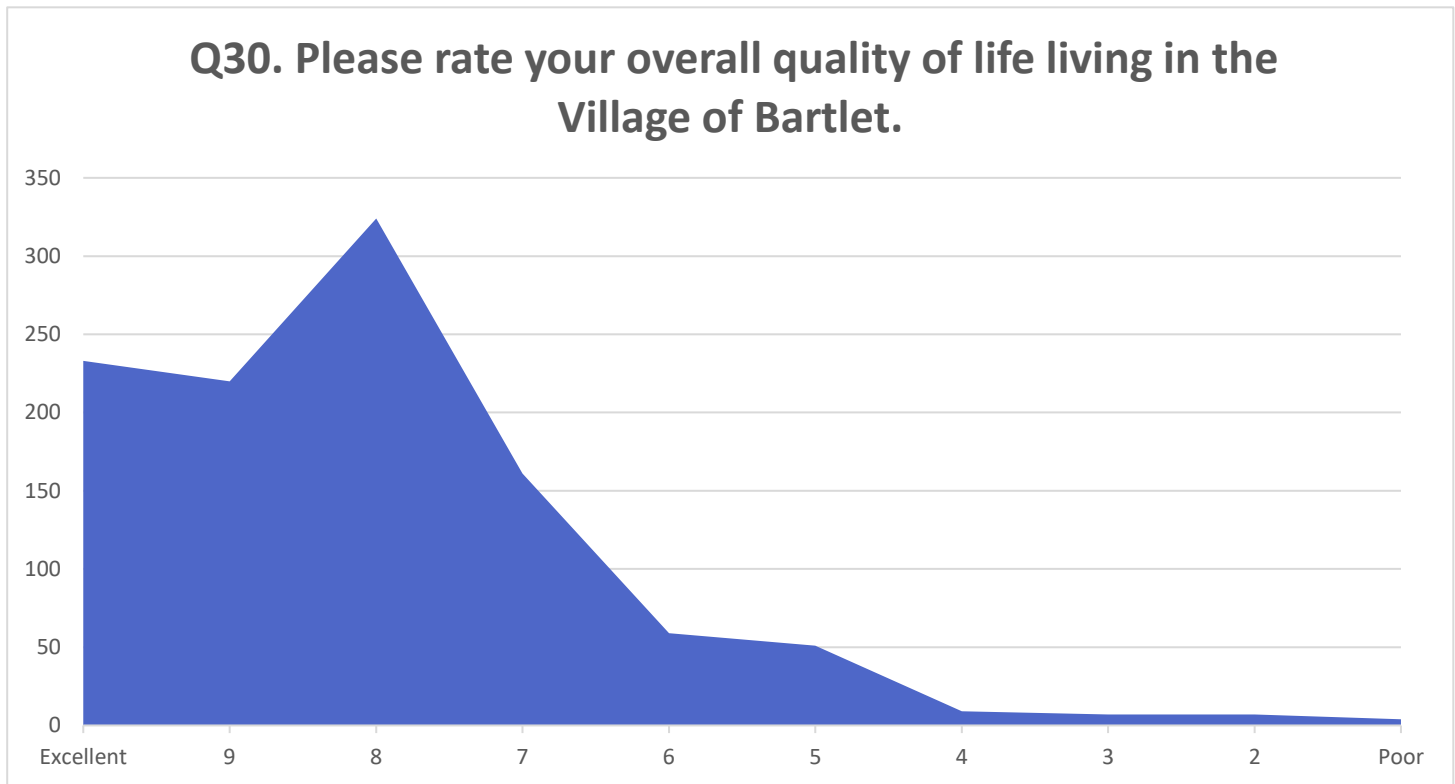


### Q28. How would you rate the overall transparency and accountability of village actions?



### Q29. Please rank how your household prioritizes the following Village Strategic Plan Goals by category





**Q30. Residents that rated their quality of life in Bartlett as a 10 (Excellent):**

- A lovely family-oriented community.
- Affordable property taxes & feeling safe in the community. Ease to banking, dentists, grocery shopping, and restaurants. Several forest areas/parks. Nice to always see police covering our safety. Love living in Bartlett, easy access to other areas.
- All around excellence.
- Almost anything you need or want are within a mile or 2 of my house. Excellent park district and facility. Excellent police and fire depts. Excellent village management and elected officials.
- As things go, we are incredibly lucky to live here. Most other places in the world at most other times in history pale in comparison to the peace, security, and stability enjoy here. Just really grateful.
- Bartlett feels safe, is clean and friendly.
- Bartlett has been pretty much my lifelong home, it seems relatively low in crime and property values are excellent and homes that go up for sale sell quickly because of the desirability to live here.
- Bartlett has low crime, excellent activities such as the parks, community center, golf courses and neighborhoods are well maintained.
- Bartlett is clean and safe. beautiful area with a lot of nature and old tree growth. very family oriented.
- Bartlett is relatively crime free. It's a stable community, people are friendly. There is a very good library, active community organizations, churches, recreational facilities and open spaces.
- Bartlett Public Works does a great job snowplowing. Bartlett has great restaurants. Bartlett Park District has great programs for adults & children.
- Been here long time.
- Been here 22 years, raised 3 children here and it's like being on vacation living here
- Been here 37 years and still happy with the Village.
- Been here for 45 years.

**Q30. Residents that rated their quality of life in Bartlett as a 10 (Excellent):**

- Been in Bartlett 34 years. I love my neighborhood.
- Been living happily here since 1977.
- Been living in Bartlett for 44 yrs. Have no desire to move to any other community. Living near downtown and the community center has made this neighborhood the best location in Bartlett. Walking distance to everything I need. Feel very safe in Bartlett.
- Came up here to visit a friend I knew in the service had fish fry at the Eck liked the town so much that I moved to the area 1970.
- Close to everything. Good transportation Access. Nice Neighborhoods.
- Compared to where I grew up, this has been an extremely safe and enjoyable place to live and raise my family.
- Convenient to businesses in Bloomingdale, Carol Stream, etc.
- Excellent and save place to raise family.
- Excellent schools, public safety, fun events.
- Easy access to Dr, Dentist, eye doc, bank, Jewel, pizza, vet, golf, parks, church! One great village.
- Family oriented, safe community. Plenty of parks and walking/bike paths.
- Feel secure. We have a good cultural diversity.
- General atmosphere.
- Good neighbors.
- Good place to live.
- Great Community
- Great community and place to raise kids.
- Great Library, good variety of restaurants and fast foods. box hardware, medical services, decent cross/main streets. Excellent home builders in the '80s '90s '00s. Property values are level, school enhanced programs, sports for kids.
- Great neighborhoods fun family events.
- Great people as neighbors. Walkable to downtown. Quiet neighborhood. Beautiful green areas. Friendly village staff. Friendly police dept staff. Responsive village staff. New businesses downtown.
- Great place to live use the walking paths all the time.
- Great place to raise a family.
- Great safe area.
- Great things to do for kids, Park District is great, Library is great, bike paths are good.
- Great town with great services.
- Great town. Police and fire teams are absolutely the best!
- Great town. Very safe. Good location.
- Happy And feel safe in this town.
- Have always felt safe.
- Have lived in Bartlett 45 years in the same house and raised 4 children here. Our town is a great place to live.
- Have resided in the village for over 20 years and have been very happy with my choice.
- Having the best neighbors in the world. That makes all the difference. That is a quality of life as far as we are concerned. And we are very lucky in that respect.
- I am 75 years old and have lived on Taylor Ave for 48 years and raised 2 children and love my town.
- I am very proud of our village and all it does for the residents
- I can get everything in need in very short distance. Post office, Jewel, Bank, Walgreens, medical care, Village, PD if needed - all downtown Bartlett or very close.
- I don't have any problems to leave last 22 years.
- I enjoy living here and the people here.
- I enjoy living in Bartlett.
- I enjoy where I live. I love my home and yard. My neighbors are good. My kids went/go to the schools. I've made friends through sport programs and other businesses. The infrastructure is always being upkept.
- I feel Bartlett is a very safe, clean, quiet community to live in. People/businesses seem to be friendly most of the time.
- I feel safe and the downtown is growing nicely.
- I feel safe here and there are many activities for my young children. I feel the budget is well balanced.
- I feel safe in Bartlett.
- I feel safe in this village.
- I feel safe walking by myself/safety in my town. Police response is excellent when I need. I am proud of Bartlett's low crime rate.
- I feel safe, I am proud to live here, the neighborhoods are nice, the facilities and local events are great.
- I feel safe.
- I feel safe.

**Q30. Residents that rated their quality of life in Bartlett as a 10 (Excellent):**

- I feel safe/heard/informed. Most basic needs are taken care of by services within a ten-minute drive. It's a caring community - family oriented, diverse, friendly/helpful. It's clean/attended to. Park system and library are tops! Municipal is tops!
- I feel very safe here and my kids/grandkids are able to walk and bike ride safely.
- I feel very safe here, love my friendly neighbors and have most of what I need nearby.
- I feel we are a safe community. Police involvement is good. We need more options to shop especially grocery.
- I find everything I need within 10 miles.
- I have been living in Bartlett for 47 years and am glad I picked it, for all it has to offer.
- I have enjoyed living here for 50 years. It was a good place to raise my children.
- I have lived here for 29 years and I feel safe even though my wife is 78 and I am 80.
- I have lived here over 20 years and have no complaints or regrets.
- I have lived here over 4 decades and have observed the continuous growth during those many years. The Village has done a great job of managing the things that are most important to the residents and meeting and/or surpassing expectations. Good work.
- I have lived here over 40 years and have watched Bartlett grow. I feel safe here and like the people here.
- I have lived in the Village for 28 years. It's a great community and the police work diligently to patrol neighborhoods and enforce traffic laws. They are always professional and kind. Going above and beyond for their community.
- I have wonderful neighbors and friends that I know from this town. It is a great place to raise my kids.
- I like living in Bartlett.
- I like my neighborhood and feel pretty safe here.
- I like the fact that even with the size of the village, our Village personnel, police, fire etc., are all personable and approachable. They are visible throughout the community and provide wonderful support to several Volunteer organizations in our village.
- I lived here 20+ years and have found no reason to leave.
- I love and have loved being a resident of Bartlett for over 30 years. Keep up the good work.
- I love Bartlett, bought my house in April 1991 been here ever since.
- I love Bartlett. Raised two boys here using Family programs and sports. I feel safe here. Police presence is good. Friendly village hall staff. We need an Aldi.
- I love it here.
- I love it here. The community is quiet and friendly but near enough to bigger cities if we need to venture out for entertainment or shopping.
- I love living in Bartlett.
- I love living in Bartlett - have been here since 1988. Great neighbors. Excellent Police and Fire Departments and great Village Hall and wonderful Library. The only thing I am sometimes disappointed in is the U-46 School District.
- I love living in this town. I feel safe with our police and fire department. It has a small town feel to me.
- I love my town.
- I love this town.
- I never thought I'd live in the area, and yet I've found myself here for the last 10 years. It's in great proximity to many things my family and I do, and I appreciate the effort being poured into building the downtown and nearing areas.
- I recently moved to Bartlett from rural Pennsylvania and the quality of life has been elevated exponentially mostly for the convenience of everything.
- I truly enjoy living in Bartlett. The village is now a part of my family.
- I'm very happy living in Bartlett.
- I've lived here for 44 yrs., raised 2 children here, began my retirement here, and plan to live out my golden years here. I, now, have grandchildren living close by because their parents saw Bartlett as a place they wanted to raise their family. It's home!
- I've lived in Bartlett for nearly 20 years and all of the changes and improvements I have seen have all been for the better.
- In the past 27 years, we have been able to live in our community with pleasant neighbors, great city services and a quiet environment. Our only

**Q30. Residents that rated their quality of life in Bartlett as a 10 (Excellent):**

- concern would be the additional train traffic with the merger.
- It's a great family town.
  - It has been a great place to raise my family.
  - It is a great community-clean, safe.
  - It is a safe community.
  - It is the best place I have ever lived other than the arborist. Building department is tough to work with too.
  - It is what you make it.
  - It may not have true downtown setting like Naperville but it has a fantastic community that prides itself as a great place to raise a family. And as a senior citizen I've enjoyed all the available service the village has offered.
  - It's a friendly area, with shopping etc. nearby
  - It's a great place to live.
  - It's a nice safe town with great community involvement.
  - It's a pleasure living in Bartlett for now. However, I am very concerned about the recent uptick in crime.
  - It's a wonderful town to live in. All the services of a large village with a small-town feeling. My home for 35 years!
  - It's affordable for me. I like the park district and the library. I enjoy walking on the paths and sidewalks. So far, it's a peaceful community.
  - It's a great community.
  - It's a wonderful place: community center, nature center, parks/rec, sports, schools, greenspaces, family owned business, friendly neighbors, PD/FD. Except the property taxes, those are high, but I understand they go to support the things listed above.
  - It's not congested.
  - I've lived here for well over 30 years raised my family here good schools, even though the town has grown since moving in to my home in 87 still have a good feeling about the town. Very happy with our police dept. and fire dept.
  - Just have always been happy living here.
  - Just moved from Hanover Park. Feels about the same so far.
  - Just moved into Bartlett, been here 8 years. Peaceful, friendly community. Everything close at hand. Felt very welcomed.
  - Lived here for almost 30 years and like the community involvement and area.
  - Living in Bartlett is a very positive experience. The Village has terrific public services (library/park district), approachable police/fire departments, a strong sense of community and safe living environment. Real estate values confirms these attributes.
  - Love all the community events and there is plenty to do in Bartlett without leaving town.
  - Love Bartlett.
  - Love Bartlett.
  - Love Bartlett, feel safe and secure living here.
  - Love it here. Beautiful and safe and friendly.
  - Love living in Bartlett.
  - Love living in Bartlett. Charming, friendly, safe and clean.
  - Love my neighborhood and friendly people. Feel safe.
  - Love our house and location.
  - Love the community. Safe, beautiful, quiet. Perfect for families.
  - Low crime.
  - More community events - weekly summer events.
  - Moved here 2 1/2 years ago after living in Itasca for 41 years. Only reason that I would decide to move is weather, and being part of Cook County.
  - Moved here in 1982. Raised two children who now are married and have children of their own. Both my son and daughter bought houses in Bartlett. What we like is the small-town atmosphere and the convenience of shopping and eating out.
  - My daughter grew up in Bartlett, the parks, the pools, Park district is the best! I was pleasantly surprised how good, Centennial Grade school, Eastview Middle school, and Bartlett H.S. were. I heard all these horror stories about U-46.
  - My husband and I feel that our property value reflects the quality of life here. We have excellent services in the fitness center, public library, golf courses, as well as the police and fire departments. We feel safe here.
  - My neighborhood reminds me of small-town America. I hear the train bells and horn and I hear the church bells. I can hear music from events in the park. I think I'm in the most perfect part of town!
  - Nice Neighbors.

**Q30. Residents that rated their quality of life in Bartlett as a 10 (Excellent):**

- Our area has been safe, quiet and easy to access all parts of the Village quite easily.
- Our family has had every opportunity here in Bartlett. Education and related resources are top notch (despite some perceived negatives). Likewise, for Library and park district services.
- Over 40 years
- Overall great safe community.
- Peaceful area.
- Peaceful town, nice outdoor pool.
- Peaceful, safe neighborhood, police actively cruise through Bartlett. (Visibility is important)
- People are great and location is close to other areas that have plenty to do (or shopping and restaurants).
- People here are friendly. Most everything we need is here."
- Pretty easy to live here and fairly crime free and safe.
- Quality of life is great in Bartlett. I work 70 miles from Bartlett since my employer is in Byron, IL but I choose to live in Bartlett since it's a great city.
- Quiet and safe Outstanding job of keeping village grassy areas cut and maintained The Streets of Bartlett variety of shops, responsiveness of Streets & Sanitation services, the recent "Touch A Truck".
- Quiet and safe, clean and attractive.
- Quiet neighborhood and close to family.
- Quiet neighborhood, helpful neighbors.
- Quiet neighborhood, no crimes in my new.
- Quiet neighborhood. Friendly people and police/fire personnel. Safe Town.
- Quiet, very clean town, safe, no or low crime, police present on foot patrols, roads are decent, close to major highways, train station in town. quick response of police and emergency services.
- Raised a great family in Bartlett Everyone generally cares and helps each other. Close knit community, Bartlett little league sports, walking to grammar school, finally have a downtown with restaurants
- Reaching out to residents like this questionnaire shows commitment to improving the village of Bartlett.
- Really have all we need here and if not, something is close. U-46 the one exception of needing a change.
- Safe & friendly village.
- Safe, clean and a reliable city.
- Safe, clean, good Bartlett schools, good programs, friendly staff, good parks. The Vibrancy has also increased.
- Safe, clean, schools. The development has also seen so much positive growth. Good businesses are coming to town.
- Safety.
- Safety and Friendship.
- Safety important. Streets and plowing maintained.
- Safety is excellent.
- Safety, clean water, parks, streets, bike paths, library services, some shopping, and adequate restaurants.
- Safety, well-maintained, affordable
- Satisfied with services.
- Thank you for all you do.
- The longer I live here, the more I find to like about living here.
- The longer I live in Bartlett the more I enjoy it. The community is great.
- The village offers what I need and I have wonderful helpful neighbors.
- There are a wide variety of businesses, we can walk or bike to anywhere we need to go in town, the village services are great. The village has run well without drama or controversy.
- Things are close for me. You have everything I need.
- This is the calmest, most peaceful place I have ever lived.
- This town is amazing! Great community relations, responsive to needs and real effort is noticeably! The leadership here deserves a lot of credit and I'm proud to be in our town!
- This town is fantastic. It has truly become "hometown" for my family and me.
- Very happy with my neighborhood.
- Very nice community. Good for families and children, great park district.
- Very nice living in Bartlett. I do object to such high taxes and the sewer bill charge.
- Village is very responsive.

**Q30. Residents that rated their quality of life in Bartlett as a 10 (Excellent):**

- We are proud to have lived in Bartlett for 35+ years. We love seeing the plaza growth!
- We believe it is a safe environment the village cares about residents and listens to them.
- We feel safe and enjoy the village.
- We have a young family and we love having our family here.
- We have always felt safe. Public Works does an amazing job.
- We have been here for over 20 years and enjoyed our time here.
- We have lived comfortably and safely for over 40 years. Five children and grown and prospered.
- We have lived here 35 years!
- We have lived here for 39 years and raised our family here. Good schools, good locations to access almost any directions, good neighbors.
- We have lived here over 40 years and have been very happy here.
- We have lived in Bartlett for 28 years owned 2 homes in Bartlett. We feel safe and are grateful for both our police and fire department.
- We have lived in Bartlett for 38 years and never moved. Traffic is not heavy. Bartlett is centrally located, easy to get to other places. Taxes are too high!
- We have not had any issues since moving here. It's the perfect place to raise a family. We are overall happy here.
- We have retired here, love the area, and everything we need is close.
- We love Bartlett. Raise 4 kids here. Just wish the school would be better.
- We love Bartlett and the sense of community here.
- We love Bartlett! We've been citizens since January 1996!
- We love Bartlett. The people are great and the police department is the best. I feel safe in the community and never see my family moving out of Bartlett.
- We love it here. I would love to see it blossom into something more like St. Charles that brings revenue but we don't have a river. The neighborhood is diverse. My only beef is the terrible waste that is past the train tracks in unincorporated Bartlett.
- We love it here.
- We love living here and being a part of a community that we are proud of. Kind people, lots of community relationships and opportunities, and the perfect mix of suburb and forest preserves.
- We love living in Bartlett. Only downfall is high taxes.
- We love living in Bartlett. We love where our house is and like our neighborhood. Services are close and we love the biking trail access.
- We love our community and love community activities. We do struggle with speeders on Prospect and have called about the problem (by the trail) and have not seen any changes. Dangerous for kids crossing at the crossing.
- We love the community and the Woodland Hills subdivision. It's pleasant, quiet and a very good place to raise a family. The schools are great. There is not enough of a retail base to attract us spending our money here.
- We loving living in the area
- We moved here 5 years ago and are very happy with the neighbors, neighborhood, services and businesses available to us. The city is clean and safe.
- We really enjoy living in Bartlett!
- We've been living in Bartlett for 45 years. We see no reason to move. We raised our children here and are very happy.
- We've enjoyed living in Bartlett for 25 years love our Apple Orchard neighborhood and seeing younger families with kids moving in. We know the owners of several restaurants and shops in town of which we frequent. We're huge promoters of shopping local!
- We've lived here a long time. We love our small town feeling with festivals and activities. The responsiveness of our fire and police make this a great place to live.
- We've lived here for 59 years and I only have good things to say.
- We've lived in Bartlett since 1978 - Excellent "hometown"
- Wonderful community to live in. I've lived in St. Charles, Batavia and Carol Stream. This one ranks up there with St. Charles.



**Q30. Residents that rated their quality of life in Bartlett as a 9:**

- Absolutely 1 grocery store in Route 59.
- After 51 years, I guess I better rank Bartlett on the high side! Through many years, the village has done a good job.
- Although I have only lived in town a year and a half, I have great neighbors and enjoy my surroundings.
- Bartlett feels safe and it's a great place to raise a family. I feel there is a strong sense of community and people take care of each other here.
- Bartlett has been our home for 27 years and have had an excellent experience for the most part. School districting has been one area of complaint where we see a need for improvement. Rail tracks get in the way many times on way to schools.
- Bartlett is a good place to live, just need a little more entertainment
- Bartlett is a great place to live. Wonderful library and service center. My only fault would be the high taxes.
- Bartlett is a great place to raise a family. The quality and diversity in restaurants have definitely improved since I moved in 2009. I always feel safe and informed of upcoming events.
- Bartlett is a great town with lots of charm! Love it here plenty of open space and a friendly people.
- Bartlett is a great town. Only concern is that it keeps up with the growth it is experiencing.
- Bartlett is a little bit country and a little bit city. Love my neighborhood.
- Bartlett is a nice place to live.
- Bartlett is a nice, family friendly community.
- Bartlett is a safe, quiet community that I enjoy loving in.
- Bartlett is a safe, quiet, friendly community the has been very convenient and comfortable in which to live.
- Bartlett is nice place to live.
- Bartlett is peaceful and quiet with less crime.
- Bartlett puts on many events for their residents that are enjoyable
- Because Bartlett has afforded many opportunities for community involvement and offers many family friendly activities. Plus, it is very easy for travel with access to the train and many major roadways. It has something for everyone.
- Because I have no children in the school district. All else is pretty good.
- Because it is a true statement.
- Been here a long time and the only down side is the taxes, especially for the school district. Enrollment is down but the taxes keep going up.
- Being a 44-year resident, I'm glad that my wife and I decided to move to Bartlett. It's been a great place to live and raise a family. My daughter and her family live here now too.
- Enjoy life here - nowhere is perfect.
- Enjoy our neighborhood and neighbors. Taxes haven't choked us yet. But it's close.
- Enjoy the people, the safety, and the ease of quick shopping and food, and the local organizations. Also, the train station is nicer than other villages.
- Enjoyed my years living here.
- Excellent community setting.
- Excellent. Great place to live and we have lived here 20+ years.
- Feel safe and at ease.
- Feel safe in our community.
- Feel safe, amenities, close proximity to schools.
- Feel safe, most needs are conveniently located, great neighbors.
- Feel very safe and happy, lots of places to visit, just could use better sidewalks many are cracked or very badly angled from age.
- Feel very safe and love my surroundings. Plenty of shopping and dining where we love to go as a family. Streets are clean and well-manicured.
- For the most part I have enjoyed living in Bartlett for 17 years. Some services offered I have not used but it is nice to have them.
- Generally, a nice, safe place to live. Had a rash of late-night car break ins in our neighborhood, though, which was unsettling. Fourth of July is a signature event. I like the painted fire hydrants.
- Good.
- Good community services through park district and law enforcement and fire department. Fun community events.
- Good location stores to different towns, access to 390. Quiet and safe place.
- Good people, friendly, feel safe.
- Good place to live.
- Good Place to raise a family outside of that it's pretty boring.
- Good schools, good park district, great neighbors.
- Grateful for services provided by the village
- Great place to raise a family.

**Q30. Residents that rated their quality of life in Bartlett as a 9:**

- Great police, nice neighborhoods, safe.
- Great quality of life but we need better schools and much more economic development downtown. Nicer restaurants!
- Great safe place and areas. Has good places to shop and eat. Things are close by. Good community events.
- Great town.
- Great town to live in. My family is very happy.
- Happy to reside in Bartlett. Wish my property taxes and water bill were lower.
- have always enjoyed the relatively small-town feel. Also used many of the Park District programs as the kids were growing up.
- Have lived here 42 years and enjoyed it very much.
- Have lived in Bartlett 38 years; best aspect is the range of forest preserves & nature areas. Worst aspect; accidents at Bartlett Road & 59.
- Having lived in the village a little over 31 years, we are for the most part very happy with the village. As a walker, perhaps more attention & finances could be directed to the maintenance of the various neighborhood sidewalks.
- I like living here because I feel safe.
- I am happy and proud to be a Bartlett resident.
- I enjoy living in Bartlett.
- I enjoy living in Bartlett and have had no complaints.
- I enjoy living in Bartlett, I always have.
- I enjoy this village.
- I feel Bartlett is a very nice place to live; it's quite safe and I appreciate the services offered. I think the village does a great job of community events. The only downside is the school district does not offer many services for struggling kids.
- I feel pretty safe in my neighborhood. Easily accessible from most highways. Convenient Metra station. A good selection of medical services. Even though the price went up, the recent conversion to Lake Michigan Water was a good thing for all residents.
- I feel quite safe in Bartlett, and enjoy the community and upkeep of the town. I feel the quality of the town is better than other suburbs I've seen. I do enjoy the family owned businesses downtown, but would like to see more grocery options near 59.
- I feel safe here. I enjoy the neighborhood.
- I feel safe in Bartlett and it has been a great place to raise my family. Great library, park district, and schools with bike paths and sidewalks to get there. Also love the 4th of July festival, parade, and fireworks. Could use more shopping options.
- I feel safe in Bartlett. I think village is fiscally responsible and keeps the taxpayers in mind in village matters.
- I feel safe raising my kids here, and there are sufficient services to keep my family educated, working, and entertained.
- I feel that living here in Bartlett I am safe; the people are friendly and it has a small-town feel.
- I feel that overall Bartlett is a safe, friendly village.
- I grew up in the area and insist on raising my children in the same place.
- I have been happy here for 30 years and feel safe living here.
- I have friends who live in Winfield. They come to Bartlett because we offer so much more.
- I have lived in Bartlett for 30 years. We have a nice balance of family friendly community and business. Other communities have overstepped on the business side to bring in revenue at the expense of the community, way too commercialize, e.g. Carol Stream.
- I have lived in the area for a few years and I'm happy I moved here. Convenience of surrounding shops and dining. Great people.
- I have not had any negative issues in dealing with the village.
- I like Bartlett
- I like Bartlett, and the city services are pretty good here. So far, it has been a safe environment for our family.
- I like it here but I have legitimate health concerns smelling the sewage smell from bittersweet plant.
- I like living here.
- I live Bartlett and enjoy life here. This is a great village for families and everyone. Our complaint is snow plowing and cleaning garbage pick-up at train station.
- I love Bartlett! I think it is a great town. I think they need to make it easier for businesses to thrive to make it even better. I would also like to see more community events.
- I love Bartlett. I love the events, police department is very involved in community and

**Q30. Residents that rated their quality of life in Bartlett as a 9:**

- nice, clean safe town. The only 2 things I would change is the speed limit on Devon; 20 mph? Too slow. And we need more stores and restaurants.
- I love Bartlett. I feel safe.
  - I love it here, great community, great people, low crime.
  - I love it here.
  - I love living here! No major issues. I feel safe living here.
  - I love living here, but there might be a problem once in a while.
  - I love living in Bartlett (Safe; quiet; community centered spirit; etc.) I didn't give an Excellent rating because we NEED more quality dining (plenty of hamburger/hot dog places. The few quality dining establishments are very good, we just need more.
  - I love living in Bartlett but the shopping and dining could be better.
  - I love living in Bartlett. I have young kids and I am happy with the activities offered for them. I have been happy with our elementary school. We have great neighbors and community.
  - I love my cute house and the proximity to the downtown area. There isn't any crime and I feel very safe living here.
  - I love the community aspect of Bartlett. I would like to see other businesses go up like a grocery store besides Jewel. I would like to bring back outdoor dining again as well.
  - I love the downtown area. It's starting to get that entertainment center vibe, but doesn't stay open late enough to attract the wrong element. I feel safe when walking or bicycling. Bike paths need repaving, but they are numerous.
  - I love the town and the community. The village as well as the park district offer wonderful programs and services.
  - I really don't have any major complaints.
  - I think 9 is good rating. We can still do better.
  - I think it is a good community and a great place to raise a family.
  - I think that Bartlett does an overall great job. I would love to see more shopping options though. I know that we have a large industrial presence, but would like to see more focus put on bringing in additional shopping options such as grocery.
  - I think the redevelopment or the Streets of Bartlett have helped. Also, the development of the industrial area off of Stearns has helped bring jobs to the area.
  - I wish there were more options for dining entertainment in the downtown area.
  - I would like another grocery store. I have to shop in other towns because we only have Jewel.
  - I've enjoyed living here so far.
  - I've lived here 44 years. My family moved here. My daughter is now raising her family here. It is a great family community. I'd like to see downtown developed more.
  - If we had a decent grocery store, it would be an excellent rating.
  - I'm happy here.
  - In my 20 months in Bartlett, I have very much enjoyed living here. Friendly community with good shops and good people.
  - It is a nice place to live with opportunities to get out and do fun things. The number of people enjoying Gazebo Park is a strong indicator of a happy town.
  - It is a nice place to live. There just needs to be more restaurants and shopping.
  - It's a safe & quiet neighborhood.
  - It's a great little friendly and pretty. The library and schools are very nice. Its location is centrally located to many good things.
  - It's a great place to live. Only reason I didn't give it a 10 is because a majority of my shopping and spending is outside Bartlett. But I still love the area.
  - It's a very nice place to live.
  - It's great, so far!
  - I've been here less than a year and the community feels like home. Reminds me of when I lived in Niles. My family works for the village and it has a big family feel. Everyone in the community is so nice in Bartlett and I felt welcomed when we moved in.
  - Just a good community to raise a family.
  - Like my neighborhood.
  - Lived here since 1986 - pretty happy with the town.
  - Living in Bartlett is very good, but always room for improvement.
  - Love Bartlett!
  - Love it here. I would rate this attend if I was able to do more biking. The lack of a bike trailer long Route 59 really limits using your bike is a motive

**Q30. Residents that rated their quality of life in Bartlett as a 9:**

- of transportation. Also, I drive an electric car in there are few if any charging stations in Bartlett.
- Love living in Bartlett.
  - Love my neighborhood.
  - Love our town.
  - Love the location.
  - Love the quietness of the neighborhood. Accessible to businesses and services to banks and pharmacies.
  - Low crime, good infrastructure, quiet neighborhoods, library, community center.
  - Low crime, good neighbors, clean city.
  - Many services and activities available if I choose to use them. Safe, clean, family friendly environment.
  - Moved here in 1979 for space, expansion of school system, quality of life.
  - My neighborhood is so friendly and people look out for each other. The trees and surrounding Forest Preserve make it feel really special and cozy. It's just a really nice place to live.
  - My wife and I enjoy raising our 4 small children here.
  - Neighbors are friendly, couldn't ask for a better environment. I feel secure and at peace since I've stayed for 31 years.
  - Never had a problem here in Bartlett.
  - Nice community, local businesses.
  - Nice town.
  - No issues, just the Trump flags are mind numbing.
  - No main problems.
  - Not perfect.
  - Not much help for seniors.
  - Other than lack of ability to easily travel by foot or bike, Bartlett is a wonderful place to live.
  - Overall extremely happy here in Bartlett except for library.
  - Overall, I think is an excellent suburb that I feel safe in.
  - Overall, I'm happy with Bartlett, but Bartlett is not perfect.
  - Overall quite happy and satisfied with quality of life by living in Bartlett. A lot of people make this happen on a daily basis, we appreciate efforts of many people behind the scenes that make this happen. Not perfect but very good, people & staff, care.
  - Overall, we are extremely happy living in Bartlett. There are always small areas for improvement in any community. I think that this is a town that everyone takes a lot of pride in and that is important.
  - Overall, I love the Village. I am not fond of the state of Illinois. So, since I have no choice living in this state Bartlett is by far my number 1 choice. Very clean and I feel safe. Aside from the car break ins.
  - Peaceful place to live in.
  - Peaceful, safe, diverse, pleasant.
  - Progressive updates and businesses over time.
  - Property tax too high, downtown not thriving hub of activity.
  - Quality of life is very good. It's quiet and well cared for. Real estate taxes way too high but really that's the school district issue. Village taxes appropriate for services. High school rating dropped, concerning U-46 has too much overhead.
  - Quiet and peaceful.
  - Quiet neighborhood, interesting downtown, friendly people.
  - Raised my family here
  - Safe and Bartlett Cares.
  - Safe, great neighborhood for families.
  - Safety is my main concern. As an aging adult, I'm always aware of my environment when I go out. I have never felt uneasy being out and about in my neighborhood or around Bartlett.
  - Satisfy don't know.
  - School district is an issue, but otherwise like living here. Would like to see another major grocery store -- quality and prices at Jewel have deteriorated since there is no competition.
  - So far it has been free of problem through all these years.
  - Still new to Bartlett but I am overall happy with the community.
  - The only reason I didn't give a higher rating is the outrageously high-water bill, and brush pickup used to be better. I gave a high rating because I feel Bartlett is a very safe and well cared for town.
  - The traffic on W North Ave is loud and dangerous. Speeding, Semi traffic and large volumes.
  - The village is safe and well managed. It is also very clean and litter free.
  - There doesn't always seem to be a direct connection by the village mayor and trustees to

**Q30. Residents that rated their quality of life in Bartlett as a 9:**

- the residents. There are certain events but don't always seem approachable. The police and fire departments are out in the community and enjoy interacting with people.
- There's always room for improvement.
  - This is why I have lived here for forty plus years.
  - Traffic and fireworks are a very low priority.
  - very friendly town with more than adequate services.
  - Very happy with my neighborhood and good neighbors who watch out for each other.
  - Very high quality of life.
  - Very safe for seniors.
  - Very safe, family friendly community
  - Very satisfied living here, wish downtown had shops.
  - Very, very good, but not perfect.
  - Village provides a wonderful place to raise our family.
  - Village's services, downtown area is like a small town and low crime.
  - Walkable community, living near downtown.
  - We are really enjoying living in Bartlett since we moved here last year. This is a great community where we feel safe. Looking forward to going to more Bartlett events and continuing to frequent the downtown area regularly.
  - We are very happy living here.
  - We enjoy living in Bartlett because of easy access to common things like grocery, library, walking trails etc.
  - We feel safe. We like our mayor. We respect our Police and First Responders. We like Bartlett.
  - We have enjoyed living in Bartlett.
  - We have lived in Bartlett for 36 years and enjoyed raising our family here. Our children were part of Bartlett's sports teams, worked at the community pool, enjoyed library programs and made lasting friendships. We enjoyed this part of Bartlett.
  - We have raised our children here and it has been wonderful.
  - We like Bartlett but traffic and taxes are becoming a problem.
  - We like our home and love our neighbors
  - We love living here.
  - We love our neighborhood especially and Bartlett generally. It's been a great place to raise kids.
  - We love our town- families are hard-working and we appreciate the economic/service development. There is a lot to do in our community- it is nice to support local businesses.
  - We love the people in Bartlett - everyone is so nice. Feel safe. So nice to have open areas that are not developed with businesses. Feel like we're living in the country but with so many conveniences close by.
  - We moved to Bartlett in 1991 from Schaumburg. The big news here was the new stoplight by the Jewel (the old Jewel!) The town was quiet, County Farm did not go through at Lake Street and most of the subdivisions here did not yet exist. It is a lovely town.
  - We really like living in Bartlett, but there's always room for improvement.
  - We've been overall very happy in Bartlett in our 29 years here.
  - We've lived here for over 33 years. Love the connecting bike paths and walk ability anywhere near our home.
  - When I moved to Bartlett, there were fewer than 10,000 people. I've loved watching Bartlett grow, as my family grew. Now my children live here, I can't think of a better place to live and grow old.
  - Wonderful green spaces - stores and services are near at hand - especially emergency services.
  - Wooded green space, walkability, golf courses, horse stables, library, Life center, Bartlett Aquatic Center, charming downtown, grocery stores, pharmacies, post office, dentists, Wheaton Eye, AMITA Health, and bike paths.
  - Would love the bike paths leading to/by the library and community center to be fixed. They are horrendous to ride, especially with children or a stroller.

**Q30. Residents that rated their quality of life in Bartlett as an 8:**

- 8 is a good rating. Just wish there was more shopping and dining options.
- A great neighborhood community.
- A little harder to afford based on our income.
- A nice place to live.
- A nice town with everything I need.
- A quiet lifestyle and low crime, but lacks in variety of shopping and restaurants. Usually go to Bloomingdale for that. Real estate taxes too high and U-46 is a money pit.
- Additional high density residential in central business district near METRA Station
- Affordable housing, good neighborhoods, adequate shopping.
- A lot of people on my street have come down with cancer, suspect old water system or dump.
- Always room for improvement.
- Bartlett is a nice place to live and it is community friendly.
- Bartlett can be very frustrating. Why is the Target in Streamwood and why is there a Chipotle going in in Streamwood? We have 42K people and one lousy grocery store. Aldi is not the answer to a second store.
- Bartlett could use better grocery options and some retail. The school qualities and rating have gone down over the last couple of years due to bringing students in from out of Bartlett and changing the teaching structure. Very disappointing.
- Bartlett has been a great community to live in! Not 100 percent happy with school district (wish schools rated a bit higher) and property taxes are high because it's Illinois.
- Bartlett has been a great place to live and raise children. It is mostly a quiet, peaceful town with friendly people.
- Bartlett has been a great place to raise a family as it has always been safe.
- Bartlett has grown tremendously since we moved here 25 years ago and life here has improved where some towns have declined with growth.
- Bartlett is a generally safe and quiet place to live with a good environment.
- Bartlett is a good place to live. We've been here 24 years and I have no complaints. Good community.
- Bartlett is a good place to live. It is safe, and there are very walkable areas. Some of the services offered are within walking distance of my home. People with school-age children or involved in sports, can get a good community feeling.
- Bartlett is a great and safe place to live. I feel the biggest downside is the lack of quality high speed Internet services in the area. Family's, Companies and Individuals working from home need access to high speed fiber internet.
- Bartlett is a great place to live. It lacks in some aspects but overall, I'm happy with the community.
- Bartlett is a great town to live in, has good places to eat and is pretty safe. Lacks a 2nd grocery store (Trader Joe's please) but has lots of great community events and great parks.
- Bartlett is a nice place to live with decent amenities and close to a lot of things in the area for shopping, entertainment and medical services.
- Bartlett is a nice place to live.
- Bartlett is a safe city and great for raising a family. Things to improve: Code / Law enforcement (people parking over sidewalks not obeying stop signs etc., Streamlining process for example paying bill online or tree program request, Reducing taxation.
- Bartlett is a safe place, clean, good schools,
- Bartlett is a wonderful city. I love that we have cornfields and open space in addition to shopping, dining, and beautiful homes.
- Bartlett is great, despite it being in Illinois.
- Bartlett is quiet, safe, affordable, and nicely maintained.
- Bartlett is very livable with good streets, clean parks, varied options, an excellent fitness center/pool and library. Plus, there are many other options in nearby communities in easy reach.
- Bartlett is very safe and family-friendly. The village has made great strides in expanding its retail and business (i.e. Brewster Creek) footprint which provides residential tax relief and employment opportunities.
- Bartlett still has the small-town peace and quietness that we found when we moved here 45 years ago. The downtown area is hard to

**Q30. Residents that rated their quality of life in Bartlett as an 8:**

- maneuver. East/West stop lights need to be adjusted. With the addition of More Brewery congestion may be an issue downtown.
- Bartlett is ok.
  - Beautiful area.
  - Because it could be better but dealing with bad crossing areas, trails and bicycle trails in poor maintenance stop me from rating it better. Crossings around Bartlett high school are poorly marked and the traffic their speeds and don't respect stop signs.
  - Because that is what I think.
  - Better than it was 30 years ago. Permits are somewhat challenging.
  - Businesses available.
  - Can always need something, golfer speeding.
  - Cars go to fast on residential streets and through intersections.
  - Clean, safe community
  - Cost of Utilities and Taxes are the only negative to our family.
  - Could be better, taxes could be cheaper, communication could be better.
  - Decent area.
  - Despite the lack of a bustling local downtown area, Bartlett has great residents and is a safe community to raise children.
  - Diversity, Schools ratings.
  - Don't have many complaints.
  - Enjoy living here.
  - Everything in Bartlett is very good but the school system is bad. We had to look elsewhere for private schools for our daughter which affected our quality of life. Also, the property taxes are exorbitant.
  - Fact.
  - Family friendly.
  - Feel our police always ready to assist & protect residents. Village staff are available & very helpful. We have a great high school, parks, open green areas.
  - Feel safe, friendly neighbors and business owners.
  - Feel that Bartlett is a vibrant safe community.
  - For the most part it is a great place to live.
  - Friendly people and atmosphere. Safe environment.
  - Good community. Relatively safe, access to highways and METRA. Excellent local events.
  - Good family atmosphere.
  - Good neighborhoods. Good people.
  - Good neighbors, low crime.
  - Good quiet place to live and to raise family. Many activities to do in the village.
  - Good residential community, good quality of life. Not many shopping options, and we don't feel as safe as we once did.
  - Good schools, walkable and safe.
  - Good village trying to continually improve.
  - Great library, amazing park district. Too many car accidents due to the way the roads are set up. Lack of shopping beyond fast food and chain stores. Heavy focus on nursing homes and urgent care, rather than businesses that will grow the community.
  - Great place to live but could have better shopping and restaurants.
  - Great place to raise a family. Not so great for running errands such as grocery shopping.
  - Great quiet town.
  - Grocery shopping is inconvenient seeing as I don't shop at Jewel often.
  - Happy with our decision to move here.
  - Have been here for a few years and need to have better school districts.
  - Have enjoyed the last 32 years that we have lived in Bartlett.
  - Have lived here my whole life. No complaints really.
  - I am happy
  - I believe that Bartlett is a quiet and safe community. Too many people who have moved in the last 10 years or so seem to want the hustle and bustle of a Schaumburg or a Naperville, yet they want to maintain the quiet almost bucolic nature of Bartlett.
  - I enjoy Bartlett. It is quiet and peaceful, yet there are still some things to do.
  - I enjoy living here.
  - I enjoy living in the town and feel safe.
  - I enjoy the amenities, restaurants and special events we have.
  - I feel comfortable.
  - I feel quite safe in my home. I love the beautiful trees in my backyard. I appreciate the library and places to walk.
  - I feel safe here.

**Q30. Residents that rated their quality of life in Bartlett as an 8:**

- I feel safe here. People are friendly. Taxes are too high.
- I feel safe here. Would love for the downtown to be more attractive like others such as Geneva, St. Charles, Naperville, etc. Also, why did we name the area near downtown "Streets of Bartlett"? Sounds like no creativity and we copied "St. of Woodfield.
- I feel safe in my community.
- I feel safe in my neighborhood and far enough away from the dangerous city of Chicago.
- I feel safe living here, but unfortunately not in walking distance of downtown.
- I feel safe, the community has a lot to offer.
- I feel that Bartlett is a good community to live in and enjoyed living here the last fourteen years.
- I feel that Bartlett is a safe community where homes are reasonably priced. The schools are not highly rated but our sons had an excellent experience.
- I have lived here a long time and enjoy it here. Taxes are too high including the Village levy. Eliminate the real estate transfer tax...it is insulting to owners.
- I have lived here for less than a year but am impressed with the friendliness from everyone. I also like the small town feeling of the downtown area.
- I have lived in a quiet neighborhood in Bartlett for 23 years. There have been few issues in this area over the years.
- I have lived in the village for over 30 years. it just seemed right.
- I like Bartlett but the town house I'm living in with the Home Association isn't the best and doesn't do anything about complaints I send them and actually their voicemail is full so it is hard to get ahold of them.
- I like Bartlett. I feel comfortable raising my kids here. It is a good community. My score is not a 10 because of the cost of services: taxes, water, trash, etc. I have lived in many states and IL is almost double than MI, WI, WA and MN.
- I like Bartlett. I like living here. I like the neighbors I know.
- I like living here, but some things could be improved.
- I like living in Bartlett. I like my neighborhood. I feel safe here.
- I like my neighbors.
- I live in and appreciate my quiet neighborhood. I dislike the heavy truck traffic on Naperville Road and Bartlett Road.
- I live in Cook county Bartlett-many services are skipped in our area. Example-mosquito control! Also, kids that live in Bartlett don't only attend Bartlett High School! South Elgin Bartlett students are often overlooked in village functions!
- I lived in Bartlett for 20 years then moved elsewhere. I came back 4 years ago. I feel safe in Bartlett and enjoy the town. I wish there was more development.
- I love Bartlett.
- I love living in Bartlett.
- I love living in Bartlett. I just wish there was a safer way to cross 59 allowing more people to walk to downtown and other areas.
- I love my home.
- I love my neighborhood, it's ideal for raising a family, friendly, quiet, and beautiful to walk around in. I wish we had more popular and a better variety of businesses downtown in walking distance.
- I love our community and the collaboration of building more businesses and activities downtown Bartlett. It is a growing community, however, still has a small town feel to it. I feel safe living here and know that we all look out for each other.
- I love the town, but wish the downtown area was more attractive. Not much there and if it's there it doesn't stay. I'd love more shops.
- I really do enjoy living here, but typically travel to nearby towns for entertainment, shopping, and dining. I also feel that village communication could be a bit better.
- I really enjoy living in my neighborhood in Bartlett. However I would like to see on a regular basis police driving thru the neighborhood. Also, the water bill is due too soon after receiving the bill.
- I really like Bartlett for the size of the town and people seem to be very friendly.
- I think Bartlett needs to keep up the good work of growing the downtown business.
- I used to live in Chicago for years. Bartlett is not only a village but also a community. People are



**Q30. Residents that rated their quality of life in Bartlett as an 8:**

overall very friendly and willing to help if needed. Also, at least in my area it is relatively quiet and peaceful with lots of trees.

- I want to feel safe; I want to see that if someone (no names) does something wrong that there is a consequence (I'm a fan of community service.) Water and sewer prices are too high. If I go somewhere (dine or shop), I want there to be ample parking.
- I wish Bartlett would break away from U-46 and the bad reputation it has. Add a grocery chain in town. Jewel is terrible! Service and quality are poor. We have great restaurants but building up retail around Bartlett Plaza & downtown would be great!
- I wish we had a few more upscale restaurant choices downtown, but More Brewery will be a great addition. I love the biking/walking options provided in/near Bartlett. Though there's been a rash of car break-ins overnight lately, overall Bartlett is safe.
- I'm enjoying Bartlett, but there isn't a lot to do here.
- I'm happy here.
- It can always improve.
- It has grown nicely over the last 40+ years. Still needs a better mix of retail/restaurants to attract people to downtown.
- It has neem a good place to raise a family and commute from. I'm okay with the town.
- It is a pretty good place to live because of police and fire. If you could drink the water I would give it a 10.
- It is a very safe community and lots of great small business we love to visit frequently.
- It would be excellent but my 2 biggest complaints are the brush collection, and the trains that stop/get stuck constantly on Route 59.
- It would be good apart from the odor coming from the drains.
- It would be nice to see more businesses in the area that are not healthcare or retirement communities. Currently the downtown offerings are not enough to draw people to the downtown area and the parking doesn't support that either.
- It's a great place to raise a family.
- It's a safe community with nice people.
- It's a safe town with good schools and some entertainment options for families and adults.

Can't wait to get More open and see what they bring to the community themselves and hope they bring other business.

- It's become horrible over the past 10 years with all the truck traffic and congestion.
- It's safe for the most part, schools good, people nice.
- It's a safe place and close to a lot of things but there are areas for improvement. Restaurant options, grocery (big), entertainment. We don't usually seek Bartlett specific restaurants.
- It's a great community.
- It's a great town, but expensive.
- It's a nice community.
- It's a nice place to be in. We've had our share of nice people, rude neighbors, gangs, caring neighbors too. We keep to ourselves. Just us 2. There have been many kids that don't obey the bylaws. Kicking soccer & footballs, jumping on the utility box,
- It's a nice village to live in.
- It's a quiet, small community with a reasonable amount of services.
- It's an expensive place to live. Otherwise, I like it.
- It's not what it used to be but it's home.
- It's safe, but I do have to go elsewhere for most everything.
- I've lived here for many years and have been happy.
- I've lived here so long.
- I've lived in Bartlett for more than 40 years and would still recommend raising a family in Bartlett. Would do it all over again if I could!
- Just concerned with my safety due to residential traffic concerns/issues
- Lack of activities i.e. concerts, Farmers market, other activities/events to bring people into Bartlett. High real estate taxes.
- Lack of police visibility, lack of grocery store and high prices cost to use the gym and other facilities. Can't take your grandchildren to par facilities if they don't live in the village.
- Like our subdivision and village services.
- Like the Village and the reputation. Good job of promoting community. Wish roadways (especially Route 59 and Schick) were in better condition. Would be nice if Village sections of Route 59 were visually more appealing.

**Q30. Residents that rated their quality of life in Bartlett as an 8:**

- Live in a quiet residential area without crime. Village services meet my expectations.
- Live on cul-de-sac so traffic good for kids. Moved in in 1978 so got used to travel for shopping/dining (other than the Tap and Village Pizza) very poor planning on the village hall/police. Destroyed any chance of developing downtown business.
- Lived here for 31 years. Nice small town. Police are excellent. Mayor is pro-business.
- Lived here for 34 years. Like the size of the town. Pretty town.
- Lived here for 44 years, raised 3 children, was great in the past, but has gone downhill in recent years.
- Living in Bartlett for the past 6 years I have lived in two houses, I have loved both areas and have children who have made friends. We love our neighbors and the community.
- Living in Bartlett has been great. Just wish there were more restaurants and shopping stores.
- Living in Bartlett has been quite satisfying.
- Location close to highways, and the future planning and building. Roads/intersections have not been improved enough to handle the large amounts of traffic. The infrastructure has not grown at the same pace as the industrial and commercial in the village.
- Looking for more senior housing and really hope the development goes through at 59 and Bartlett Road.
- Love Bartlett but live in a house with stairs. We are in our 70s and 80s so stairs are the enemy. May need to move and Bartlett may not have what we need. Very sad.
- Love the neighborhood.
- Love the walk ability from my area, however facing being on a fixed income in retirement and the school district I reside in make it difficult to continue to live here.
- Low crime rate, affordable housing, and a sense of community in the neighborhoods.
- Low crime rate, proximity to services. (shopping, hospital, etc.)
- Low crime, good access to amenities, low child rate in neighborhood.
- Many community activities. Police officers are second to none. Very visible. (Fire could be more visible in community). Love the playgrounds, splash pads (could use an upgrade). Restaurant options but not many fine dining. More visibility with education.
- Modern Community.
- More opportunities to spend money on the village world be nice. I feel safe here.
- Most of all, I and my family/friends nearby feel safe. we feel a real sense of community. We feel Bartlett is a great town to raise a family in
- Mostly good, but I have drainage issues in my backyard and the streets and curbs need attention.
- Mostly happy.
- My experience.
- My home is located at the intersection of Route 59 and West Bartlett Road. We have lived in our home since 1978. The noise level, shaking of the ground as trucks break for the stoplight and smell of exhaust has downgraded our quality of life.
- My neighborhood is nice but the taxes are high here in Bartlett. I really wish there was a sidewalk on Quincy Bridge Road to get my daughter safely to daycare and also to be able to walk to Culvers and Goodwill.
- My quality of life in Bartlett is above that of surrounding communities, but it is not excellent.
- Need another grocery store
- Need lower taxes
- Need more downtown but the traffic lights need to be better around the train tracks. Too long for some directions with seemingly no sensors for traffic.
- Need more grocery stores.
- Need to connect those west of 59 to the rest of Bartlett.
- Neighborhood is nice. Feels generally safe as a community. Nice walking path and parks But really has lacked a downtown area for all these years. Seems to be picking up though hopefully.
- Nice and quiet community.
- Nice community but could increase services to seniors.
- Nice community, but high taxes with ok schools.
- Nice mix of services with small town flavor.
- Nice Neighborhood, close proximity to major roadways, shopping and doctors.
- Nice size town, close to highways, good police presence, newer schools. Like having the smart 911 app.

**Q30. Residents that rated their quality of life in Bartlett as an 8:**

- No community can ensure 100% safety and security of its residents. That said, I am proud to live in a community with so many opportunities for residents to get involved and connect with each other. The Streets of Bartlett improvements are wonderful.
- No shopping, no restaurants!
- Not enough businesses, or restaurants in downtown area compared to other towns along the Milwaukee West line. Jewel-Osco only game in town for grocery shopping which causes leaving Bartlett for shopping."
- Not much shopping choice.
- Not too many complaints in my 26 years as a resident.
- Nothing is perfect. It is good.
- OK.
- Only lived in Bartlett townhouse for 1 year. Need more time to assess.
- Over all the city is a good place to live in if I have to live in Illinois. But because of Illinois, I want to leave the area and move to another state soon.
- Overall Bartlett is a lovely area to raise your family. Taxes are high and that can be hard to continue living with as you move towards retirement
- Overall Bartlett is a nice community.
- Overall enjoy the village. Semi hesitant of schools being part of such a large district. Feel like schools might rank higher if no longer apart of U-46.
- Overall estimate
- Overall it very good, the only real blemish is the village board takes so long to get anything accomplished. The board members seem willfully unprepared for the discussion at hand by not doing their homework beforehand.
- Overall, it's really good. The trails near my home seem to need repair or repaving.
- Overall safe and content. Would like more options of shopping and dining. Would love a farmer's market.
- Overall safe to live here and there's lots to do nearby. Convenient shopping and parks.
- Overall, very nice.
- Overall, we love Bartlett.
- Overall, we're pleased, but there's always room for improvement.
- Overall, safe and friendly. High taxes, School district needs improvement.
- Poor air quality, West Bartlett Road required repairs (urgently), no good grocery stores (Jewel significant overpriced compared to other stores in the area), not many dining options.
- Pretty good so far.
- Pretty happy.
- Pro: Timberline subdivision has less crime, quiet neighborhood. Con: No walking to shopping, very little local stores/shops.
- Quiet neighborhood.
- Quiet, safe environment. Attractive surroundings. Well maintained properties. Convenient schools. Good school district standings. Well maintained roads.
- Quite neighborhood. Burglary is a problem. My house was burglarized back in 2018.
- Raised children here, both kids are now doing really well financially and raising their own children. Sports opportunities were great. Even though U-46 gets a bad rap, kids got a real good education.
- Really enjoy the community, services and utilities are great, lots of bike trails and other outdoor activities, and not far from other metropolitan areas that one might want to visit.
- Relatively safe, clean, and quiet.
- Safe and clean.
- Safe community but not a lot going on- especially for teens. Bartlett is a bedroom community.
- Safe neighborhood. Local owned businesses. Could improve senior services. Could add another grocery store.
- Safe place to live.
- Safe quiet area, services are good.
- Safe, clean, good schools, parks, great library and bike trails. Love having the barns in town, good police.
- Safe, clean, village is very maintained.
- Safe, quiet, adequate retail and dining.
- Safety.
- Safety, good community services, good schools excellent park district and village offerings.
- Satisfied but can always make improvements.
- School ranking needs improvement. Need more free programs for seniors and senior services for safety and wellness checks.

**Q30. Residents that rated their quality of life in Bartlett as an 8:**

- School system is too large. Bartlett kids should go to Bartlett schools. Get out of U-46.
- School system not working to properly educate kids. Yet taxes continue to increase every year!
- Services are excellent. I feel safe in the community. Real Estate taxes are too high.
- Sidewalks blocked by parked cars, overhanging trees and branches. Sidewalks are blocked by snow plows. Resident have pool drainage on to sidewalks. Parkway trees need more trimming. Need more free brush pickups. Stop speeders without bump outs.
- "So many car burglaries! Unbelievable! Plus, after so many disastrous gun shots at schools I would love to see a retired police officer or a guard at every school in Bartlett! More trees by playground (Sunset Park) and possibly splash pads. And gazebo!
- Stearns Road is now awful to drive on. people act like animals the way they drive. Biggest mistake was putting in more warehouses. Truck traffic is horrendous and they need to give a lot of tickets to truckers and car drivers. Speeding is unreal.
- Still p\*\*\*\*d about brush collection service changing.
- Stores keep closing and having to go to other towns that have better shopping. Have lived here a long time - the village and people are great.
- Tax Burden.
- Taxes are too high.
- Taxes are too high and exit tax stamp is way too much.
- Taxes could be better.
- Taxes high. Feels safe.
- That's it.
- The Bartlett Police and Fire Departments are second to none. Great job developing the downtown area by Pasta Mia. I would like to see more shopping/dining options in the downtown area. Love all of the bike/walk paths and the many parks.
- The community and people of Bartlett have been welcoming not only in our personal neighborhood but with supporting our small business, as well.
- The police, Fire Dept., Water Dept. Building & Services have all been very responsive & proactive when possible. The administrative employees are always friendly & knowledgeable.
- The residents.
- The town has good heart but has an attitude problem.
- The village staff, businesses, and community volunteer groups make Bartlett a great place to live.
- The water and sewer bills are awful. We started off paying \$30 -\$40 a month now we are up to \$115+ a month. Btw that's at 275% increase. It is more than I pay for gas or electric sometimes. I will not water grass and other activities that require water.
- There are a couple things that can be tighten up: overnight parking, cars are on street 34 days each week and no tickets. I know a person that went on vacation for 7 days and parked car on street and did not get one ticket.
- There are a few issues I'd like to fix stated above.
- There are things that need improvement.
- There aren't enough ethnic restaurants in Bartlett. Also, Costco and the mall and other clothes shopping is done in Bloomingdale. Even Pizza Hut, McDonalds and Starbucks are far.
- There is now an uptick of crime. Bartlett police need to patrol during those hours.
- Things can always be improved.
- Though I have seen decline in services like paving of streets and sidewalks, increased accidents on main thoroughfares, drastic increases in taxes and water fees, I see attempts to pull the town together and to bring services such as dining into the town.
- Too many dump trucks and semi-trucks using Stearns Road and Bartlett rd. as a short cut to go elsewhere.
- U-46 continues to be a problem, otherwise Bartlett is great.
- Very good but minor improvements and innovations could be utilized.
- Very good. Nothing is a 10.
- Very happy with our choice to live in Bartlett.
- Very nice place to live.
- Village is safe, has services, we have business.
- We are generally happy here. We wish we could shop & spend our money in Bartlett. We do most of our shopping in South Elgin. The train delays & dangerous intersection at West Bartlett & 59

**Q30. Residents that rated their quality of life in Bartlett as an 8:**

- make it incredibly inconvenient to shop in Bartlett.
- We are near shopping, dining, parks, rec center and have great neighbors.
  - We are responsible for our own quality of life, but Bartlett offers a feeling of security above other areas. Area is convenient to highways, shopping.
  - We are very happy living in Bartlett.
  - We are very happy, but there is always room for improvement.
  - We enjoy living in Bartlett and love being so close to downtown. We like the businesses and restaurants that are within walking distance to us. You do a decent job of communicating through email and social media.
  - We enjoy our neighborhood and the downtown area. It is small and quant. I enjoy all the small businesses and restaurants.
  - We have always liked the community.
  - We have been pretty happy here for nearly 30 years.
  - We have enjoyed living here. There could be more things to do and see Bartlett at times seems resistant to change or has not been good at attracting new businesses to the area.
  - We have lived in Bartlett for 38 years. We're happy with our townhome and our neighbors. We enjoy the beautiful view from our door and windows.
  - We have lived in Bartlett for over 30 years. We love the community however the property taxes are too high. More needs to be done to bring the tax burden down on property owners. We don't need more car washes!
  - We have lived in Bartlett for over 45 years now and raised our children here. It has been a good community and neighborhood over the years and we have always felt comfortable living here.
  - We have lived in our Bartlett home for 37 years. Have raised 3 children and continue to see a vibrant neighborhood.
  - We have the majority of what we need at this stage of our lives within the town and/or within a 30 min drive. We love running into people from various activities all over town.
  - We live in a great spot- can walk downtown. Hoping to see even more development of shops/restaurants, etc.
  - We love living in Bartlett but not necessarily the state of Illinois.
  - We love living in Bartlett! Been here since 2005.
  - We moved from Hanover Park this year. We love our neighbors and the little area we live in.
  - We moved from Schaumburg because it was very congested and Bartlett is overall, is a neighborly, quiet, family-oriented community. With the development of Brewster Creek, truck traffic has increased tremendously, especially on Munger Road. Not good!
  - We need more shopping and restaurants
  - We often have to leave Bartlett for dining and shopping.
  - We truly enjoy living in Bartlett, having been here for 24 years. We chose to send our kids to a parochial school for two reasons, one being our concern for education delivered by U-46.
  - We've been happy in Bartlett for many years and expect to remain so.
  - We've lived here over 30 years, raised our children here and will likely retire here. There are many things we still love about our town.
  - Wish the schools were better. Especially the HS.
  - Wish there was better consequences of neighbors not properly taking care of their property.
  - Wish there was more grocery stores that would result in not needing to go to neighboring towns to do grocery shopping, one store isn't enough.
  - Would like more retail in our area.

**Q30. Residents that rated their quality of life in Bartlett as a 7:**

- 5 housing developments off of west Bartlett rd. and a number of industrial parks off of Munger in the last 27 years. In peak traffic times I have to wait for the traffic light to turn through 3 or 4 cycles to turn to go north on Route 59.
- Above issues with services.
- As a senior it is important to budget - water and trash seem to constantly be going up could a discount be allowed in our age group?
- As a whole decent, more businesses to increase tax revenue would be nice.
- As I age Bartlett is a community that meets most of my changing needs. Everything I need (grocery stores and doctor are close by. It will allow me to remain independent longer.
- Ask more specific questions.
- Bartlett could be amazing if we stop putting up car washes and focus on mixed use, walkable plans. Stop the "Not in my backyard" thinking and put up apartments and condos that have shopping and dining included in the plans. Bring another grocery store!
- Bartlett has nice family neighborhoods. The people are friendly. Rates for the park district and other services are high. Taxes are very high too.
- Bartlett is a good place to live, but the taxes and the added sales tax hurts my want to spend here. I used to not go to HP because of the added sales tax, but it is now the same here in Bartlett, we need to keep this village cheaper and not match others.
- Bartlett is a great town, there is always room for improvement. I believe there are neighborhoods better taken care of than others, sidewalks, snow removal, road improvements etc. This is not a complaint but a real observation.
- Bartlett is a nice place to live and the bike paths are great.
- Bartlett is a quiet community that provides good family events, but poor traffic enforcement with no concern for safety and excessive brush collection requirements.
- Bartlett is a very good town to live in but the development of commercial and businesses and restaurants is poor.
- Bartlett is nice, but it's far from attracting the business and community activity of towns like St. Charles, Geneva, Schaumburg, Hoffman Estates, and South Elgin. And why do we only have one grocery store, a lack of dining, entertainment, and shopping.
- Bartlett would be better with improvements /eliminations/changes alluded to above but it's easy enough to go elsewhere.
- Because Bartlett is in the terrible state of Illinois, If and when I move I would be moving away from the State not the beautiful Village of Bartlett.
- Because of the U-46 school district.
- Chill / peaceful.
- Code enforcement is overdone and inconsistently enforced. Library is poor compared to nearby towns. But Community Center is good as are a few of the local businesses.
- Could use some improvements.
- COVID Health guidelines ignored (Masks, social distance not enforced).
- Crime is getting worse, taxes are high
- Don't like that part of Bartlett must go to Hannover park and the very sketchy Streamwood school. Thinking of moving but would like to stay if it weren't for the schools. Redraw the lines please.
- For as much as we pay in taxes other villages provide more programs, greater waste removal services, better tree trimming (my home hasn't had the parkway tree trimmed). I'd expect us to get more programs from the village.
- Good for raising family. Not much crime. Taxes high. Would like more businesses in town.
- Good neighborhoods and services provided by the village. Need some additional businesses to help with the downtown area.
- Good people.
- Good schools, parks and services. Lack of shopping and quality restaurants. Board's decision making holds back village growth (e.g. initial refusal to allow cannabis dispensary).
- Great place to raise kids and has community feel. But many streets are not cleaned, bike paths are unmaintained. Services have declined over the last few years. Board minutes are posted many weeks after meeting. Not much communication or transparency.
- Great town, worried about train issues (crossing blockages, potential for train merger to exasperate traffic stoppages).
- Have enjoyed living here for 38 years

**Q30. Residents that rated their quality of life in Bartlett as a 7:**

- Have had a good life.
- High taxes.
- High taxes high taxes high property taxes! Did I mention high property taxes?
- Homes are being rented Vrbo.
- I am overall happy with my experience, but get frustrated with the increases in water, taxes, lack of communication at times.
- I am very pleased with my neighborhood. I like the downtown area, it is just lacking more stores and I wish it had a year-round farmers market.
- I considered Bartlett a safe place to live.
- I don't think Bartlett is consistent when it makes some zoning decisions, there is a perception. Of favoritism or its only about the money. I wish there were more and more varied dining options, and not fast food.
- I feel safe and overall, it's a nice family area.
- I feel that driving on Lake Street and Route 59 dangerous due to excessive speeds. Jewel is the only grocery store. Not enough done to encourage residents to go to local restaurants.
- I just feel for the amount of taxes we pay, there is not enough amenities or fun to be had in our town compared to many other towns.
- I just moved back in with my parents from living in Orlando. I feel like there's not much to do around here.
- I like living in Bartlett. It seems that the west side of town is forgotten. Bike paths/sidewalks aren't complete. At WBR and 25 there is the new gas station and a new path that literally ends in the grass on both sides of the street.
- I like my neighborhood and municipal services, but there is not much retail/restaurant choice in Bartlett. There is no express train to the city - takes a whole hour. Property taxes are so high, I might move to another state when I retire.
- I like my neighbors. Property maintenance is good. Stores/shopping convenient to my address.
- I like the subdivision we are in I like that we are close enough to busier areas but not in the middle of it. I like our access to highways. Woodland Hills is nice because we are our own area not a through area.
- I love Bartlett for raising a family, but our taxes are really high, there are many parks and entrances into subdivisions that are not welcome, and it there not good ways to travel around Bartlett via bike or walking. We need to connect east and w of 59.
- I love living here in Bartlett. it's not crowded, people are friendly, love my kids' school.
- I love this town! Like any town or place it needs work. I've lived here since 2013. I feel the town is going in the right direction.
- I really like our subdivision but Bartlett as a whole doesn't have a lot of retail or dining to attract people or to entice people to spend their money within Bartlett.
- I really wish the downtown was better. We often go to Geneva or Naperville in order to get a cute downtown experience. I also wish we had more food & shopping options in Bartlett. We often travel to neighboring suburbs for dining, groceries, etc.
- I think Bartlett is a great place to live and raise a family one day. I do wish there were more businesses, restaurants and general feel of downtown was updated so more people come to visit. I also wish the existing bike paths were improved and add more.
- I think overall the village does a good job. Downtown area still needs some more businesses so people want to stay in town.
- I think too much focus in placed on "downtown". It is a joke! Have you seen downtown St. Charles or Geneva? Much better than Bartlett.
- I worked nights for 30 years, wasn't really involved.
- I would like to see enhanced options for walking and biking.
- I'm up in age so I get out a lot.
- I'm so concerned about Elgin's new policy with the police. Are they nuts about cutting back on arresting for minor offenses because it offends certain people? The law is the law. We are right next door and if it gets worse I'll move out of Illinois.
- In the past 50 years that I have been in Bartlett there have been many changes. It is no longer a small community
- It is a somewhat safe community. Low crime rate.
- It's a good place to live for the most part. I'm worried about the train situation on the west side, the lack of a good grocery store in town, and changes in the school district boundaries.
- It's a nice chill neighborhood.

**Q30. Residents that rated their quality of life in Bartlett as a 7:**

- It's a nice community to live in and raise a family. The community planning is geared towards only that. The rate you turn away big business it's detrimental to the downtown. Bartlett will never be a community outsider come to visit like Geneva.
- It's good but not great.
- It's just ok. Not much here Housing is affordable but town is lacking decent place to simply purchase quality groceries and food.
- It's ok and fairly safe place to live.
- It's a nice quiet community.
- It's ok.
- Lack of amenities in the village.
- Lack of options for grocery shopping and sit-down restaurants. Parking enforcement.
- life is good but we need better and safer access to downtown. Marked and better crosswalks. better bike paths, that connect to something. how do you ride a bike to the train station? Or cross the tracks.
- Live in a nice neighborhood with good neighbors. Bartlett needs a grocery store(s) and additional retail stores. Truck traffic on Naperville Road is unacceptable. The Bartlett downtown has an awkward layout making it not inviting.
- Live in quiet Sub division for the most part-but we live right near the Hanover Park Service area Lion Park (repossessed cars, construction) that can be very loud while moving rocks/road debris, and the constant back-up beep beep has started earlier than 7:30am.
- Lived here a long time, things could be better but could be a lot worse definitely could use additional retail business especially grocery store traffic improvement 59/Bartlett Rd.
- Local retail costs are a bit more expensive, does not have the retail I prefer, but close to other communities that have the retail I prefer. But it is a visually appealing and safe place to live.
- Low crime.
- Mainly way too high taxes in Bartlett. Bartlett residents, especially seniors, should not have to pay the high prices to join the health club.
- More noise from airplanes.
- More services for seniors e.g. transportation for a reasonable fee.
- My curb is horrible. Only certain streets had them cut and then you stopped. Taxes are unaffordable.
- My family feels safe and welcome here, and we enjoy living in Bartlett. The downtown area could be improved, though, with more appealing restaurants and entertainment.
- My quality of life is good, I don't know if that can be attributed to the village though.
- Need better and more bike paths and improve sidewalks (downtown bricks are difficult to walk on and not well maintained)
- Need better communication when a person calls. Frustrating when no one knows what's going on. Need better road enforcement. Red light cameras at 59 and Stearns would be a start. Not to punish, but it would get people to stop. Get out of U-46
- Need to develop downtown especially near the train. We are way behind other towns. Need more restaurants, stores and condos. Get rid of manufacturing in downtown. Really looking forward to MORE brewing opening. This is a step in the right direction.
- Needs a grocery store badly. Tired of driving ten miles to a store.
- No decent grocery stores. No residential tax relief despite all the industrial development.
- No threats to life or property, all seems good.
- Not a lot else in Bartlett. Need more grocery options. Travel to Bloomingdale for everything.
- Not enough shopping available, truck traffic and gas prices too high. Taxes too high.
- Not much stuff close but still a nice area.
- Not that crowded, active community, safe
- On the whole it's a nice place to live. Too much emphasis on trying to be what it isn't.
- Our neighborhood is safe and a nice place to walk around. I like being able to walk to Jewel and the downtown area. The reason I didn't give it a 10 is because the bike paths are incomplete and there aren't enough facilities for hobbies for adults.
- Overall, it's good.
- Overall quality is fine. Don't believe there is anything that I think is completely out of control.
- Questions about upcoming law changes will determine future in Bartlett and Illinois.
- Quiet neighborhood, but speeding is an issue and dangerous.



**Q30. Residents that rated their quality of life in Bartlett as a 7:**

- Quiet town, few problems, nice people, great parks, well located to Chicagoland
- Room for improvement. Also, the village needs to fix up Ruzicka. Lots of other towns come to watch football and baseball there. And that place looks terrible.
- Safe community.
- Safe neighborhood and lots to do especially dining.
- School system is poor.
- Sewer system is awful. My house along with neighbors' homes smell like sewer inside and outside! It's awful.
- Still a lot of crime in the area. Living on North Oak Ave is not pleasant at times. Everyone speeds down Oak all the time and it is not enforced by the police at all. The speed limit should be reduced to 20 MPH before someone gets hurt or killed
- Still wish U-46 wasn't such a huge district, budget is tight and wish there was better quality technology in the schools. Our family loves the community, we have made a lot of new friends, overall enjoy raising a family here!
- Taxes and need to go out of Bartlett for shopping.
- Taxes are high and the water bill is a lot now, but overall, the neighborhoods are safe and well maintained and I feel safe having my family in Bartlett.
- Taxes are so high and will continue to increase. Not sure we will be able to stretch the dollar any further between taxes and inflation.
- Taxes are too high.
- Taxes are very high and there are some nice features but not enough to justify the taxes for the average resident.
- Taxes are way too high.
- The lack of grocery stores, U-46 schools, etc. love being able to walk to local restaurants
- The number of businesses has improved over the years in Bartlett. I like the industrial areas. More small business would be nice. There used to be a few small gift shops. I always tried to shop in them. There are none now.
- The town is quite safe and offers activities and programs for children. Water quality seems poor. More businesses targeted towards a community-feel and get together spots should be prioritized. We also need a large selection of grocery store.
- There has been an uptick in crime and theft recently but that's not Bartlett specific that's happening everywhere, only other issue prices are usually higher here, water bill is high.
- There is a different breed of people living in Bartlett. I moved here 38 years ago. People were considerate. Now there are loud parties and people who let their dogs bark uncontrollably for hours although it's getting better.
- There needs to be more support of seniors in the village.
- Too many speeding vehicles going down my street. They are almost drag racing!
- Too much traffic, especially on Route 59. Sometimes it is outright dangerous. I encounter speeders, tailgaters and reckless drivers almost every time I am on Route 59. Major backups when freight come through.
- Trucks on Naperville road make it difficult to sit out on your patio and sleep. They start at 5am and go until 6pm at night.
- Unfortunately, my HOA deals with things that the Village handles in other areas and I am not satisfied with them. It has nothing to do with the Village. Taxes and road safety are also a big concern. 59 and 20 are disaster areas.
- Village needs to do something to improve quality of School District. Property values are not appreciating because of lower rating of School District as compared to Bloomingdale and Naperville.
- Village roads and services were much better in 2006. More truck and freight train traffic. O'Hare Airport noise is getting louder from the airport expansion.
- We are living here from 21 years and Bartlett has developed a lot with better community system.
- We are retired and so far, this is a nice place to live but the problem is high taxes, especially property tax.
- We are west Bartlett residents, still our children have to go to Elgin High School, whereas Bartlett High School is in walking distance.
- We have lived here 27 years. Overall a decent place to live. Definitely some decline in parks, snow plowing and village street maintenance since we have lived here. Weeds in the street, especially main roads. really?
- We live on the west side off Naperville. We're not connected by sidewalks or bike paths. The

**Q30. Residents that rated their quality of life in Bartlett as a 7:**

truck traffic and traffic from Lake due to accident shut downs is dangerous. Half the students in town attend SEHS but are not celebrated the same as BHS.

- We love living in Bartlett, but because of the high taxes in the County and State, we will be relocating to another state in the next couple of years when we retire. Also, traffic in the town has become very heavy, especially west of Route 59.
- We need more dining and a walkable town that keep the residence engaged, spending money in the town and keep us safe and healthy. Please add sidewalks and a bike lane to Lake Street so we can ride bikes to downtown and train station safely.
- We need more restaurants, bars, shops.
- West Bartlett road is full of dump trucks making noise and dropping stones and rocks all over the

road. The village keeps adding warehouses crowding the roads with more trucks. You can't even make a turn onto Rt. 59. Not to mention trains. Very industrial.

- Westridge does not have a safe path to walk / bike to connect to downtown. Truck / speeding on West Bartlett is out of control.
- We've had some rough years due to flooding problems, which we hope have been taken care of. We have had many good years otherwise.
- While I love Bartlett, it lacks the downtown and walkability that I desire.
- Would like a more appealing downtown area.
- Would like to have more things to do in Bartlett.
- You're doing better encouraging business in town, but there is still room to grow. Keep moving in a great direction.

**Q30. Residents that rated their quality of life in Bartlett as a 6:**

- A lot of car break ins and more police issues but the actual town itself is beautiful.
- As a recent widow, I'm home more. I have lived in Bartlett for 46 years. I love it.
- Average town.
- Bartlett just doesn't have enough to offer in the way of shopping & dining. The town center is not an attraction & too small to be a draw. Window posters are ugly & not a draw. We only have Jewel, we need a good competitor.
- Bartlett only provides a safe community but no other luxuries that want you to stay local. We should be like a Glen Ellen downtown area for what we pay in taxes. No more gaming cafes also!
- Bartlett provides basic goods and services to its residents, which is good, but we typically travel elsewhere to spend our recreational dollars, primarily dining and shopping. We don't eat "fast food" so options are few for dining. Shopping: Home Depot.
- Bike path brush between Leiseberg Park and Hillandale Road is never cut. Main bike path from south Bartlett Road to prospect by bridge is always overgrown. New signage at Bartlett Plaza is a joke; which city inspector approved this design?
- Convenient location in regard to highways and expressways, but school system is a disaster.
- Decent childhood and decent adult night life. (starting to get better)
- East Harbor Terrace has a high percentage of rentals with parents who do not supervise their children resulting in kids under the age of 18 being out on the street and extremely noisy after curfew. Patrols should be increased here during those hours.
- Government focus is catered to young families. No events or programs or services for seniors.
- Has potential to increase opportunities for reasons on why people should move/visit Bartlett.
- I am happy in Bartlett but I do wish there was more here. More shopping or entertainment to draw more people and create more jobs.
- I came to Bartlett in my early 20's thinking that the town would become more economically developed. While I've living in Bartlett for 25 years - I feel I've enjoyed my home & neighborhood, but very disappointed at the economic development for growth.
- I do like this town. But in my area, there are some questionable acts from people in my area being loud. Racing cars all hours of the night. It would be nice to move to another part of town.
- I don't have anything to compare to.
- I don't know why.
- I feel like the west side of Bartlett is always forgotten. We have no grocery stores or stores and restaurants in general. We have to drive at least 15 minutes to get to anything.
- I gave it above average mostly because of our neighbors and location of our home. The school district is a disaster, our downtown area is boring, parks are outdated and roads/sidewalks need improvement. Also...the train blocking our roadways is BS!
- I live by the tracks, so I can't get anywhere without a freight train delay, causing stress and burden on my family. There is only 1 expensive grocery store, so I have to drive over 20 minutes for my needs. I have to drive to Elgin for my library.
- I love living here but the daily fireworks from May through August are really out of hand and have gotten worse ever since 2020. She is getting older and cannot handle her heart racing 90+ nights of the year here. & if she doesn't sleep, I don't either.
- I wish the west side of Bartlett could connect to the west side easier. More bike paths and options for crossing over 59 and west Bartlett rd. via bikes.
- I wish we had more retail (shopping, dining, bars) in the downtown area. Especially a grocery store besides Jewel.
- In the past issues with the helpfulness of police or getting them to respond in a timely manner. Issues with teenagers causing problems & no manner to resolve. Worst is zoning department giving conflicting information to residents.
- It is very expensive to live in Bartlett. Property taxes are very high. Services like water and garbage continue to go up. We could also use more street lights on main roads. Very unsafe, especially when raining.
- It's good, but not perfect.
- It's a great town but with lack of dining/shopping, lack of grocery store choices and the horrible train traffic and accidents on 59 it reduces my rating. Also, would not have moved into a U-46 district in hindsight.

**Q30. Residents that rated their quality of life in Bartlett as a 6:**

- Living quality is above average compared to surrounding communities.
- More awareness programs are required to attract new residents and keep current happy.
- My neighbors constantly poison the air, land and water around me. The proliferation of landscaping companies constantly mowing everyone's lawns with industrial machines that can be heard for blocks even through closed windows.
- Need more traffic enforcement. Newport Blvd. is a race track and sometimes is not safe to cross as a pedestrian
- Need solar planning for village properties and residents. Need better ordinances and controls of rental properties. In our neighborhood garbage cans are almost always stored in front. No one enforces anything anymore.
- Neighborhood changes, especially noisy neighbors/ Loud music for hours! Higher Taxes-U-46 is out of control. More air traffic overhead, aware that is not your fault.
- New poles are coming up and not sure why - are they license plate readers or what, traffic count?
- Newer to community and having a difficult time finding welcoming neighbors and fellow parents.
- Nice neighborhoods but terrible shopping options, nothing to do for entertainment, poor restaurant choices/low restaurant quality.
- Noisy traffic near home. Some areas are not clean or overgrown with weeds. Traffic can be bad at Stearns and 59 every day. Bike paths need to be connected so we can get around more easily. Lived here 22 years. Overall happy but lots of improvement needed.
- Not sure that our quality of life has anything to do with the Village of Bartlett specifically. Probably no better or no worse than any other area community.
- Property taxes are keeping us from retiring and staying here. Our property taxes are way more than principal and interest on our mortgage and once retired, no way could I afford paying the property taxes on my paid off home.
- Schools are lower performing & underfunded giving less opportunities. Residential areas being built beside industrial with no retail to support residents. Amount of trucks on West Bartlett makes travel a nightmare. More under/overpasses needed for trains.
- Taxes are really high.
- The sewage smell on my block. U-46 school district is subpar. And the athletic facilities are terrible. I feel like I pay a ton of taxes and it has no benefit to my family. The gravel lot at Ruzicka is an embarrassment. The smell in front of my home!
- The Village of Bartlett does not do anything for the west side of Bartlett except add more truck traffic up and down Naperville Road. Bartlett makes the east side look nice, but west side looks dumpy. Stop adding business Brewster creek as it adds traffic.
- There are not enough sidewalks for people who get to places by bicycle to go biking at.
- There is a Super Target in Streamwood and not in Bartlett. There are not enough things for Millennials to do in Bartlett.
- There are some crimes but for the most part BPD does a good job. We'll lit street could help prevent some theft.
- There are some things that I do not appreciate living here. First and most important the railroad that is interfering with daily life every day. High property taxes. Lack of grocery stores.
- This used to be a very peaceful place. Now it is getting very noisy, planes, trains and road noises from the bigger roads.
- We like Bartlett but it can't keep up with other suburbs for dining or recreation (Barrington, Geneva, Wheaton, North Shore). We moved from the city; there is a lack of trendy activities and restaurants for working thirty-somethings and their families.
- We like it here and it feels relatively safe, but there are significant businesses that are missing from the community, and taxes and fees on water, community services, etc. are high for what we get.
- We liked it better before we lived in a landing pattern for O'Hare.
- We live west of Rt.59. This area is not served well by the village. Substandard attention is given to parks, bike paths, beautification, police presence, zoning regulations, land development adjacencies, traffic impact to residential areas in our area.
- Where I live, there is barely any grocery store and the train crossing is a nuisance.
- Would be nice if there were some actual retail stores like Walmart, shoe stores, etc. We only have boutique type clothing stores.

**Q30. Residents that rated their quality of life in Bartlett as a 6:**

- You keep increasing the water costs, lied about the street flooded in the entire Heartwood Farms subdivision because it flooded all weekend and until someone from the village opened up the floodgates Monday morning and the water was gone in 2 hours.

**Q30. Residents that rated their quality of life in Bartlett as a 5:**

- Alone.
- Article X of IL State Constitution: "The State shall provide for an efficient system of high quality public educational institutions and services." Our children are failing. Just because students graduate does not mean they are educated. They are not!
- Average community. Not enough businesses to help alleviate taxes for seniors.
- Bartlett needs a more diverse and resident friendly downtown. More family/casual dining. less gambling in restaurants.
- Bartlett needs another grocery store - more restaurants.
- Bartlett used to be really good, but its fallen. Glad I raised my kids here when it was decent, but they moved out away from Bartlett.
- Bartlett lacks cohesion, the division of the residents making their kids attend south Elgin was a bad move. Those kids know no one in their own community so they don't go to the carnival or hang out downtown they don't know anyone.
- Because of the small downtown.
- Because the taxes in this state are ridiculous if I can move tomorrow I would.
- Better communication.
- Cleaning the streets is very poor. Debris clog the manhole especially during fall. Village should go around to improve this.
- Don't always feel safe in neighborhood due to various cars with people (mostly men) in them sitting too long without getting out.
- Excessive feral cat "pets" in the neighborhood increases animal damage to property including carcasses attracting other wild animals, increasing fesses droppings and destroyed property such as decks. Dog owner are charged at the first drop, not cats?
- Getting closer to retirement. The taxes are too high for fixed income people. How can people retire in their homes with such a high U-46 tax rate?
- Have lived here for 40 years - not much has changed except business park. Leaders involved in village for their own interests, not people who aren't their cronies.
- I don't feel enough is available for seniors. The downtown lights keep us from going there. There are 3 lights just to get through.
- I pay high taxes and as many in the Westridge subdivision feel forgotten.
- I think Bartlett is a nice area to live, however the school ratings are below average and we don't have enough restaurants and stores in the downtown area when compared to other nearby municipalities.
- I think property taxes are extremely high and we have to travel a distance for grocery shopping.
- I've been here over 25 yrs. My area is declining quickly, cars parked all over sidewalks/driveways/streets, speeding, cars/motorcycles revving engines, Christmas decorations up all year, unkept owner property, unkept landscaping on Villa Olivia Golf Course
- It is a safe & peaceful place to live but I find I have to go out of town for most of my shopping/dining & entertainment.
- It is an average suburban community & can be more progressive in its policies.
- It's average. Tax is ridiculous yet there's not much in the town. I'll follow suit of friends and head to St Charles where there are things to do
- It's quiet, too quiet since no police presence. Is our area a target for robbery, etc.?
- Lack of shopping, more options for groceries. The downtown area is depressing compared to other towns downtowns. Wheaton, St. Charles, Geneva, Naperville. It's dead, dark and nobody enjoys going there. Police/fire/ safety, Great. Bartlett HS zoning Bad.
- Lived in Arlington Heights prior. Village has a lot to live up to when compared to other local areas. Lack of restaurants, gas stations, grocery stores, and entertainment district. It's pretty pathetic which is why on weekends I leave the area.
- My condo backs up to Devon. Too many excessively loud vehicles drive by late hours and wake me up. Any laws about that?? Very frustrating.
- Neighbors are not inclusive. Not enough shopping or dining.
- No help for senior citizens.
- No stores, minimal things to do.
- Not bad or good.

**Q30. Residents that rated their quality of life in Bartlett as a 5:**

- Nothing new, noting fresh. Major asleep at the wheel. Parks are terrible condition.
- Nothing special about living in Bartlett anymore.
- Only one grocery store, library does not have outdoor seating, no retail shopping in downtown area. Majority of restaurants are pizza, fast food, fried food, bar food.
- Overall Bartlett seems like a safe. neighborhood, but our street is like a drag strip all day and cars speed down our street. There is zero police presence or remedies to this issue. Bartlett is more concerned with the trash cans on the side of the house.
- Planes, trains and traffic. Village amenities are good.
- Quality of Life is okay but it is not vibrant like other similar suburbs.
- Quality of life living in Bartlett is just average compared to other nearby communities such as St Charles.
- School system would be better if it was not attached to U-46.
- So little done for seniors.
- Taxes are astronomical. Water/sewer - higher than any surrounding area.
- Taxes are too high.
- Taxes are too high. Downtown needs more upscale dining and free parking, less bars. Village should shed a few police officers and government staff.
- The downtown area is not much of a draw - the restaurant scene is below average compared to other communities, community events in the area are average. There isn't a lot of creativity in the business sector/public engagement/community-building.
- The trash pickup vendor is poor and charging for lawn waste bags is uncalled for.
- This is a wonderful community for young families but I am now a senior citizen and find there are not enough services or opportunities.
- We love the town and people in it, but despise the school district! U-46 would be the only reason to make us move out of Bartlett.
- We need another grocery store. Feel that was not pursued as should have been.

**Q30. Residents that rated their quality of life in Bartlett as a 4:**

- Because it is difficult to get cooperation from the village.
- I am very frustrated with the village board. They act like they care about the residents, but they don't follow through with what they say they will do. We also have video gaming at every strip mall. We also could use noise ordinance.
- I feel like Bartlett is lacking a lot. We moved from Des Plaines and I'm starting to regret it. We have 1 grocery store for the entire city of Bartlett there is not a single fruit market in Bartlett. Limited number of restaurants and downtown is a joke.
- Just average at best!
- Not a lot of diversity and seems to Foster a certain type of community that I don't fit in. I only live here for the schools. There are 4 places to eat and entertainment here is a joke. Groceries force us to go elsewhere as well.
- School district.
- The sewer system is old in our area, we get flooding during heavy storms and the sewer cover in our drive will come open which creates a driving hazard.
- They do nothing to attract new businesses. They always blame it on IDOT or the county! Always! They ignore the residents on the west side.



**Q30. Residents that rated their quality of life in Bartlett as a 3:**

- Currently with no kids in school anymore.
- Poor plowing, don't keep up bike path near our home needs paving
- Quality of local services such as the public library and park district and severely lacking. There are not enough stores in the area. We only have one grocery store. We have to drive a town over to get anything.
- Still no bike paths to Amber Grove connecting to the village. Always felt like the red headed step child of the community here.
- Village meeting minutes skip important details and don't keep us informed or give us an opportunity to discuss changes. The village has no environmental task force or support for those doing something right, and punishes us instead with fees & red tape.
- Water bill keeps increasing. Not sure we were getting it cheap from Elgin. Outsourced tree shrub collection it was more work to pile up when I'm paying. Bad governance. May be visit our downtown it's old and there isn't anything fun to do.
- We live in a loud, noisy neighborhood of Stearns and prospect. It's disappointing that we have to call because music & yelling is happening throughout the night. An ordinance on backyard lights on all night to shine in others homes should also be reviewed.

**Q30. Residents that rated their quality of life in Bartlett as a 2:**

- I have lived in Bartlett my entire life and used to love living here. Now I don't feel safe in my neighborhood and feel as though the police do nothing about it.
- Police and village don't bother to stop speeding or address the high amount of blowing through stop signs and speeding that takes place downtown. There is zero reason to be downtown because there is nothing of interest there. No real coffee shops.
- Starting June 2018, O'Hare decided to put the 24h runway of flightpath "10C EAST FLOW" right above my home Apple Orchard (So no sleep). Numerous times I went into village, spoke to someone, showed my complaints of O'Hare, Bartlett never followed up with me.
- The east side of Bartlett, east of 59 is wonderful. The west side is being turned into an industrial wasteland. If you bring up anything about this at a village meeting you will be told, you should have researched before you bought. I'd just like a sidewalk.
- There is nothing here shopping wise and the trains make traffic annoying. Plus, there seems to be a lot of alerts of "shady" people in the neighborhoods.
- When I have called the village to complain about something that is not right I am ignored.

**Q30. Residents that rated their quality of life in Bartlett as a 1 (Poor):**

- Horrible services compared to other towns.
- I can't think of any positives outside of snow removal and trash. Otherwise it's a complete disaster. It's a socialist corrupt police program that is entirely ineffective.
- I live in amber grove. The village does not care about our neighborhood. Entryway lawn is out of control. Numerous houses are in disrepair. There are almost no shopping options nearby and we have to travel to other towns for everything.
- Our street suffers from an awful sewer smell. We have been told over & over it coming from industrial park. The infrastructure of the sewer system can't handle the waste anymore. We are worried about the health of our children from breathing this in.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- A better way to advertise local events. Better and other grocery stores. I have not shopped in Bartlett 4+ years because the Jewel is poorly stocked at times, I don't have time to shop at multiple stores. Little children's play place/space downtown.
- Continue to bring more businesses to Bartlett.
- I would like the Bartlett Library to offer access to LinkedIn Learning.
- MORE Brewing will be a popular destination. Make it easy to cross the street and the tracks A well-marked and well-lit crosswalk between the train platforms. People will take the train to downtown if access is simple, safe and signs to restaurants.
- Need Sidewalks along 59, people can't connect to other parts of town, basically stuck in sub divisions. Train horns 59/Struckman sounding all night.
- High School zoning terrible. kids shipped all the way out to South Elgin when they live a few blocks from Bartlett HS.
- We need more grocery stores in Bartlett we live in a food desert! I have to go to other towns to be able to grocery shop is ridiculous. How does Jewel get away with having a grocery store monopoly?
- 1) Better street parking control when it snows. 2) Wild animal control. 3) Better competitive pricing for cable and utilities.
- A better / more robust downtown. More dining and retail options. A downtown like Wheaton or Glen Ellyn.
- A traffic light at Schick and Fairfax rd. would also be great.
- A better downtown area.
- A better vision to mimic what other active towns do well.
- A bigger post office would be nice.
- A bigger PUBLIC WORKS so there is no need to contract snow plow routes, our own mechanics adding under plows and more trucks to do snow routes. There's a baby dump that does Morning Glory area that could do a better job We have to have the smallest PW around.
- A decent grocery store!
- A downtown with more activities. It's great that Midway Landing came in but it's a little outside the downtown area.
- A family restaurant such as Mayfield's that did not rely on alcohol sales.
- A few more chain type places, Chipotle, Trader Joe's, etc.
- A few more sit-down restaurants to choose from would be nice. Otherwise, continuing to draw businesses to the industrial area west of 59 just makes sense.
- A full-scale grocery store other than Jewel.
- A grocery store like a Trader Joe's!!!
- A grocery store near 59 & West Bartlett Rd
- A grocery store! Yes, we know we have Jewel but enough is enough, we need something closer to the west side and better, newer! I'm giving my money to St. Charles and Bloomingdale.
- A grocery store(s) to provide competition for Jewel.
- A little more diversity in offering events that will inspire people to try new things. Art shows with classes, how-to events, family nights out. Also, I could not answer the "drag the items" questions. It would not work on my device, so they aren't done.
- A lively downtown and another grocery store.
- a major brand in the downtown area.
- A more developed downtown would be nice.
- A more modern downtown, more rooftop type of places.
- A much better entertainment district. There's legit nothing worth writing home about when it comes to this area. Nothing that even brings a sense of community either unless it's a major event. Take notes from areas like Schaumburg, AH, MP, Rosemont.
- A much-improved downtown business and restaurant area, like Naperville or LaGrange.
- A revitalized downtown similar to Arlington Heights, Glen Ellen, or Wheaton.
- A second grocery store to compete with Jewel. Competition is good.
- A sit-down restaurant - not fast food for breakfast/lunch. A steak house type of dinner place.
- A tournament viable baseball/softball/soccer complex would be heavily utilized and could provide revenue.
- A well-known restaurant or department store would be nice.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- According to social media, a Trader Joe's. Continuing to work with businesses to bring products and services that residents want and need.
- Activities to encourage or promote interactions between the community. Promote local business.
- Add a dispensary.
- Add a more "downtown" area. Something similar to Saint Charles or Geneva.
- Add more fun events for our community.
- Add more restaurants downtown.
- Add more shopping centers.
- Add some senior activities; combined golf passes for Apple Orchard, Villa Olivia, and Bartlett Hills. Better communication about golf events. No one even knows about the senior league at Villa. Enhanced communications about all events.
- Additional development of downtown to attract business and dining.
- Additional restaurants.
- Additional retail and dining establishments (getting better for sure, so keep going). Also, continued educational advancements in U-46.
- Additional sit-down restaurants and grocery store
- Advertise to live and do business here.
- Again, enhance senior services.
- Aggressively market the myriad of options and services that residents don't know about.
- Aldi, or some other grocery store than Jewel that is closer to the west side.
- Allow for more internet service providers. Both AT&T and Comcast are horrible. Also, grocery store.
- An actual coffee shop and not the joke in that weird barn that is barely open.
- An additional grocery stores.
- An occasional dinner/dance for seniors. Putting in a sidewalk on south side of Stearns between Nicole Drive and Redford Lane.
- Another grocery store. The bike path by the funeral home extending down to Sycamore Trails needs lighting and some benches. Overall more Street lighting would enhance the area some neighborhoods are just too dark
- Another alternative to Jewel! I don't like them since they kept other grocery store opportunities out of the community so they could rise prices at will!
- Another event during Christmas by gazebo with police handing out what is needed.
- Another grocer and Popeyes & Little Ceaser's?
- Another grocery store.
- Another grocery store, we only have the Jewel. More restaurants/shops.
- Another grocery store option, for sure! I am not a Jewel fan so it forces me to go outside the village to shop.
- Another grocery store, a gas station on the north side of town and a few more. non-chain restaurants, offering Italian, Korean or South American fare.
- Another grocery store.
- Another grocery store.
- Another grocery store. Enforcement of backflow preventer. I pay annually for this but I would guess that more than 95% of residents with sprinkler systems haven't been approached by the village to have this preventer installed. Not fair.
- Another grocery store. Fun places for kids/teens to go. Again, we go to other towns for that.
- Another local grocery store would be nice.
- Another option for grocery shopping.
- Any other grocery store. Maybe Trader Joe's
- Arrange but do not finance activities for seniors
- As a former regular user of Metra, the dual train station pick-up/drop/off points need to be corrected. For 15 years I went to the Hanover Park train station as it was much more convenient to park and ride.
- As a runner it would be nice to have more bike/running paths west of 59. Downtown has such a good system, I have to run on the roads to get into town just to enjoy them.
- As above- improve education quality.
- As mentioned above, more restaurants. Perhaps beautify the downtown and make it more attractive.
- As time go by, we are getting more retail and restaurants in town that's good make sure you make it easy for those business to locate here I would like to do more shopping and business in town.
- Attract a high-quality grocery store. Jewel is not appealing. We spend \$150/week on groceries, driving to Streamwood or Schaumburg. That's \$7,800 from just one family. Getting a high-

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- quality grocery store would keep citizens shopping in Bartlett.
- Attract more dining options similar to brewery coming to town. Clean up the corner and other business in downtown to find more appealing shops, dining and bar options in downtown near train station on both sides of the track.
  - Attract more entertainment.
  - Attract some good restaurants.
  - Attracting more dining/shopping options to the downtown or other areas. Less vape stores/gambling places! Enhance the downtown/gazebo park to make it more of a destination and draw people in to spend time there. (i.e., bocce ball courts, other things to do)
  - Bandshell in the park for Friday night and/or weekend concerts. higher quality restaurants to attract more of our village & surrounding area residents. More attention to Villa Olivia as an attraction for improved dining. It used to attract good crowds.
  - Bars/restaurants, more kid friendly places.
  - Bartlett food festival.
  - Bartlett has grown substantially since 1977 when we moved here. For some reason, we have not been able to attract and retain small businesses and services on a consistent basis, especially in the downtown area. The long-term strategic plan should help.
  - Bartlett has started to have better restaurant/bar options but our downtown is not a place you can go to just hang out or walk around. You go to the restaurant and go home.
  - Bartlett is really 3 communities. West of Route 59, East of Route 59 & north of Stearns, east of Route 59 & south of Stearns. Someone has to develop an idea about how to unite all 3.
  - Bartlett residents attend Bartlett High School.
  - Bartlett students should be all accommodated in Bartlett High School.
  - Be more inclusive.
  - Be more tolerant of new businesses. Don't over regulate them, don't put so many obstacles in their way to keep them from prosperity and staying here.
  - Be nice if there could be a food store closer to our location as well as a bike path along Naperville Road between Spaulding and Stearns.
  - Be on the cutting edge of solar programs for the village and residents as a whole. Look to help residents to become less dependent on utilities and to improve the older neighborhoods.
  - Beautify the village and more funding for the police.
  - Better advertise events in advance. I often find out about them as I'm driving past the events already in full swing.
  - Better and more connected bike paths.
  - Better bike paths and recreation.
  - Better bike pathway system on west side of town to connect to the trails in south Elgin.
  - Better bike-ability! Improve safety of pedestrian crossings and maintain bike paths. Let's be better than the average car centric town. Make downtown bike friendly.
  - Better business such as shopping and dining.
  - Better businesses downtown.
  - Better communication between police and residents and improvements to Neighborhood Watch.
  - Better communication of events through text.
  - Better communication on jobs available in the business park.
  - Better communication, improving sidewalks, repairing sidewalks, widening sidewalks
  - better communication.
  - Better dining. Accessible bike traffic across Lake Street.
  - Better directional signs off of US20 and IL59 indicating the direction of downtown Bartlett!
  - Better diversity of business for better lively downtown atmosphere. Invest & grow the areas west of Route 59 example - use West Bartlett road wisely by promoting new business, reduce truck traffic & bad noise. It's taking too long!
  - Better downtown advertising.
  - Better downtown area.
  - Better family restaurants & a decent place to buy groceries.
  - Better gourmet dining instead of pizza & sandwich places.
  - Better grocery options. Attract a competitor to Jewel.
  - Better grocery store.
  - Better grocery store options.
  - Better grocery store or more retail chains.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Better grocery store other than Jewel. Target Mariano's Meijer etc.
- Better grocery stores and restaurants.
- Better infrastructure in the downtown area. People not used to our weird crossings in downtown get confused and go the wrong way. Make the train entrance and exit at the same spot.
- Better money management for U-46 school district. Our tax increases out of control and a deterrent for people moving here or staying in Bartlett.
- Better options downtown think St. Charles Geneva. Nothing makes it here as seen with the many past attempts of business. Put a Panera or Starbucks by the train or a quality coffee shop and healthy salad & deli & have a vibe that will bring in better.
- Better our downtown, better shops and more variety of restaurants, better Christmas traditions and lighting, better entertainment more for kids. Look at towns like Glen Ellyn, Wheaton, St. Charles. Do something no one else does, a wine and shop evening.
- Better park paths and sidewalks. Better choices for restaurants. Need another grocery store in town Downtown Bartlett will never look like other towns, unless it's reconfigured. The train station wasn't built logically and is a big waste of space.
- Better parking (off road) for the many trails and play fields in town.
- Better parking arrangements downtown. Better planning and prices at community events. There was an event at the community center this summer that was charging parents \$40 per kid for them to jump in a bouncy house. That's ridiculous! It should be free.
- Better patch or maintenance of sidewalk.
- Better patrol & cracking down on fireworks.
- Better police watchdog services.
- Better public transportation in addition to METRA.
- Better restaurant/bar options in downtown area
- Better Restaurants - Higher quality of food. Art Fairs.
- Better restaurants and stores.
- Better restaurants and trendier shops.
- Better restaurants in the downtown.
- Better restaurants on 59 and then army trail otherwise Bartlett supports almost everything. The train tracks are not going anywhere.
- Better restaurants! Liven up our downtown area with shops and restaurants.
- Better retail in downtown Bartlett.
- Better school district officials and admin. Widen sidewalks in downtown to better accommodate bikes with trailers and wheelchairs. Better grocery options that support local farming.
- Better Schools.
- Better shopping and commerce.
- Better shops in the Bartlett area.
- Better upkeep of paths.
- Better village services. Garbage men looking in leaf bags for grass clippings after October 1st not cool! Scheduled chipping service from village instead of garbage pickup would be much better and easier for residents.
- Better water quality and more places to eat without gambling.
- Better water, making all of Bartlett feel your wanted here, enforce parking over sidewalks not just when convenient, remove large boats trucks and trailers from driveways, Town just gone down looks and feels like no one cares but charge a lot fir everything.
- Better web site info
- Better, safer walkability/bike-ability from my neighborhood (Walnut Hills) to downtown Bartlett.
- Big Box Store. (Not Target)
- Bike path along Naperville/ Munger road to the tracks. And that path ends well before the tracks. I would like to see it extended. It is very dangerous for runners and bikers. We have an excellent nature trail system. So, ability on foot or bike.
- Bike paths - the bike in the wood make me nervous. 59 and West Bartlett - the trains in West Bartlett and Stearns.
- Bike paths need to be improved, there are many cracks, holes, etc. that can damage wheels or if running can be a tripping hazard.
- Block Party Organization.
- Break away from U-46 so Bartlett kids will be with other Bartlett kids.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Breaking down the school district into more manageable segments to budget better/lower taxes/ enhance overall education.
- Bring a Trader Joe's.
- Bring back more of the neighborhood events, like Heritage Days.
- Bring back street fest.
- Bring in a grocery store.
- Bring in another grocery store and more local businesses. Host more and bigger events at Stearns and Bartlett Road.
- Bring in another option for grocery shopping to compete with Jewel.
- Bring in more well-known businesses on Rt 59 and Lake Street, less vape and gambling shops. Bartlett plaza remodel is great.
- Bring in shopping/dining and services that will attract a younger demographic to Bartlett.
- Bring more activities/business to downtown. People generally cut through our neighborhood to avoid downtown stop lights.
- Bring more attention to your downtown area.
- Bring more grocery stores in the area and reduce truck traffic.
- Bring more life to the downtown area. This would include a better array of merchant, fun places to go and better retail offerings. The village could really use more grocery store offerings such as Whole Foods, Trader Joe's, Mariano's, etc.
- Bring more restaurants and entertainment places. Plan more community events similar to the 4th of July carnival.
- Bring more shops in to our downtown area.
- Bring more stores to the community.
- Bringing in new entertainment businesses or expanding the shopping areas would be great.
- Build a stage in a main park and offer weekly music concerts.
- Build out the downtown. Reduce the ridiculous taxes. Increase nonresident prices for activities.
- Building a sense of community downtown where people would want to spend time.
- Building and horticulture teams are hard to work with.
- Business' that generate sales tax for the village. Gas prices are \$0.40 higher in Bartlett than in Carol Stream or Bloomingdale. Is Bartlett adding a tax on gas?
- Can't think of anything, a great community. On my Second home. 40 plus years here.
- Cannot recommend living here. Too many young families. It may be time to move.
- Car shows.
- Chatter: 1. Need a 2nd grocery store (not a priority for me but would be nice.) 2. The traffic accidents at intersections. 3. Traffic delays due to train crossings (can they become elevated?) 4. Water bills too high. Stay good, fix these = better.
- Children's museum.
- Clean the pond on Ford Lane/Bartlett Hills.
- Cleanness.
- Close off downtown streets. More outdoor music fests and dining downtown. Go look at, Wheaton, glen Ellyn, Arlington heights, St Charles.
- Communication.
- Community mixers to meet and get to know neighbors and local businesses.
- Community swim nights for free that could get people excited about the aquatic center that don't normally visit.
- Complete the bike path on West Bartlett Road so residents west of the tracks can easily and safely bike downtown Bartlett.
- Completed bike paths, better options downtown.
- concerts
- Connect the bike path, let this area be a part of things.
- Connect the bike paths.
- Connect the west side with the rest of Bartlett. Put retail on the west side.
- Connection to bike path, between Eastern part of Bartlett to Western part of Bartlett, toward the prairie path (by middle street, South Elgin)
- Consider allocating some resources for the senior population. Outdoor exercise equipment for those who cannot afford a gym membership as well as senior activities within the Park District programs would improve our quality of life.
- Continuation of current policy.
- continue bringing in new business and additional police driving around.
- Continue developing the commercial area around Bartlett Plaza.
- Continue developing the Village with businesses and restaurants as well as the downtown area.



**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Continue development of the area near O'Hare's pub and downtown. O'Hare's, the bowling alley and other new business near Pasta Mia have been awesome.
  - Continue doing what you are doing.
  - Continue downtown development, with parking improved.
  - Continue efforts for quality restaurants in the downtown area.
  - Continue efforts to attract businesses downtown.
  - Continue improving the downtown area making it a destination.
  - Continue on the path that the village has been on; growth and excellent management direction.
  - Continue to advertise what is here for the community such as the Dine Out Guide.
  - Continue to build on the success of new, incoming businesses like MORE Brewing to expand and modernize the downtown area.
  - Continue to develop the downtown area and make it more walkable.
  - Continue to enhance the downtown area with restaurants and shopping.
  - Continue to get more restaurants and businesses in Bartlett so we can shop/dine more here.
  - Continue to improve downtown. Increase occupancy.
  - Continue to improve the downtown area making it the hub of activity similar to Naperville or Geneva.
  - Continue to keep cell towers away from schools, parks and residential areas for health & safety reasons. They are also an eye sore. I study Electromagnetic Radiation at the Building Biology Institute and would be happy to present on this topic.
  - Continued addition of quality retail and entertainment. Please discourage the vape shops and video gaming if we want this to be more like Geneva and less like West Chicago.
  - Continuing to attract small businesses, especially to the downtown area.
  - Continuing to develop the downtown area. So much has been done in the past couple of year, but keep it going.
  - Continuing to enhance the downtown area.
  - Could use more choices for grocery stores. Work on 100% occupancy rate of downtown. Although excited for More Brewing Co coming to Bartlett,
- I'm nervous on what it will do to the smaller restaurants.
  - Court an Illinois winery to have a tasting room in Bartlett.
  - Create a better downtown area - shops, restaurants, bars. Maybe have live music events downtown like Roselle or Elk Grove has
  - Create a downtown that models Geneva or St Charles. We need more small businesses, not gambling and bars.
  - Curb appeal for strip malls - more garbage cans - nice looking better parking lots. More greenery.
  - Customer service improvement.
  - Deal with the Route 59 Bartlett Road safety hazards - turning on green arrow only!
  - Decent restaurants/bars. Grocery shopping, like a Trader Joe's. We went from 3-1 grocery options. Better enforcement of owner property and maintenance of the golf course property and not just at the lodge.
  - Definitely need more businesses, especially grocery stores.
  - Develop a master plan to handle traffic, both car and truck traffic as the village continues to grow, especially with the development of the 59/West Bartlett Rd. corridor. Get a grocery store on the west side of town.
  - Develop downtown area - kind of missing the boat there - better restaurants would help - needs to be more diverse.
  - Develop downtown area.
  - develop more variety of retailers.
  - Develop the downtown area as a destination for food and drink.
  - Develop the downtown area with more restaurants, shops, dining, entertainment, and decor.
  - Develop the downtown. Enhance the shops and dining. Provide more marketing for the businesses to help support that goal. Make it an attractive town where people want to come and enjoy themselves, hang out and come back.
  - Development of the downtown area-more restaurants, walking/jogging path.
  - Did restaurants have a restaurant week?
  - Direct communication to residents of upcoming events. Again, a platform that residents can sign up to receive thru email to promote events and involvement.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Dispose of the 1% tax for moving out of Bartlett. This is particularly unfair to the disabled, & retired senior citizens,
- Diversity.
- Diversity away - from just sports for creative and artistic kids and young adults.
- Diversity dining, have fun events in the downtown area during summer.
- Diversity.
- Do away with the separate entity Bartlett Fire District. It is unbelievable that we pay so much for their services vs what we get for the village, it seems we pay them more than half of what it costs for the village services. Why can't we have our own.
- Do their job!
- Doesn't need to be exciting, just consistently deliver services that are cost effective.
- Don't allow pot to be sold here.
- Don't really need anything.
- Downtown Bartlett is getting better. Need to figure out how to attract businesses to grow and prosper.
- Downtown Car Shows.
- Downtown options compared to St Charles or Geneva or other downtowns.
- Downtown people do not know where to park if they go downtown and they don't want to walk blocks to get to their car.
- Draw in retail and restaurants.
- Drop charging additional tax fee when people sell their home.
- Drop National Night Out and use the money for more tangible things that benefit the community on a long-term basis, i.e. better walks, bike paths, parks equipment and so on. It seems Bartlett just likes to pat themselves on the back and get news write-up.
- Easier walking areas, repair of the concrete curbs in Fairfax commons-these were marked earlier this year, and never repaired! I have huge chunks of concrete missing at the start of my driveway as do others. Safety for bikers. Better communication with residents.
- Elgin O'Hare extension completed.
- Encourage more community involvement like the fire hydrant painting challenge or block parties.
- Encourage more restaurants.
- Enforce bicyclists to use bike paths and sidewalks that cost the village a lot of money to build and maintain and not ride on streets especially at night, when you can't see them. The cyclists and dog walkers are an accident waiting to happen.
- Enforce laws that protect the residents the right to use sidewalks without navigating around trees or vehicles blocking sidewalks.
- Enforce leash laws. Maintain bike and sidewalk paths. Teach people what a bike path is for and why many should use the sidewalks instead. Police attn to overnight parkers on street blocking snow plows and thinking it's just another place to park regularly.
- Enforce the laws that are on the books. Specifically, fireworks and the excessive use of them at almost any time of the year. And start citing those who block sidewalks with their cars, unless this has changed.
- Enforce traffic laws and related ordinance. Get rid of U-46.
- Enforce traffic on Rt. 59 and US 20.
- Enhanced bike paths across rt59 and connecting the various subdivisions.
- Enhancement of downtown area.
- Establish a policy to never sell guns here. Not to go overboard with "slots" and cannabis dispensary.
- Events/activities with good prizes. Bartlett resident lottery kind of thing that pays all your bills for a month. Limited only to Bartlett residents. Bartlett Bill Pay or something like that.
- Everyone should do their job.
- Expand the current bike trails, there are a few locations that would be easily done. For example, connecting the existing trail at Rukas to the trail end park! Do better maintenance on the bike trails, vegetation is taking over the trail in many locations.
- Extra grocery store!
- Family style restaurant. Walmart style store.
- Family style restaurants, free brush pickup over summer.
- Family's, Companies and Individuals working from home need access to high speed fiber internet.
- Farmers market and food truck events.
- Farmers Market.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Farmers' market, small grocery store near downtown.
- Festivals! The downtown area is such an untapped resource with so much potential to bring people together and provide enrichment.
- Fiber Internet - need a provider for better quality and can stop the price gouging by Comcast.
- Figure out how to attract people to Bartlett. We don't have focus areas. Optimize the 59 corridor, give downtown some character for nightlife, have events that are marketed across the burbs, add more characters to your boxes for answers, get creative.
- Find a way to keep taxes low.
- Find a way to make WH a part of Bartlett. Having the Harvest Fest displayed last year was good. Also, Bartlett is happy to bring the bike path into the community, but no one wants to help with funding our bike path repairs.
- Find more development residents interested are in that would help lower costs. Great that Culver's is here now. Also, some of the food places on 59.
- Finish the sidewalks get rid of brush pickup stickers, improve traffic jams on the 59.
- Firing a lot of old people that inflated the budget and didn't even think of a football field at BHS until like 5 years ago. Current leadership is at least 2 decades behind the times.
- Fix the bike paths.
- Fix the intersection at 59 and w Bartlett rd.
- Fix the METRA train station the current setup is horrible in inclement weather, the split station needs to be consolidated, improving the quality of the layout and shelter might actually bring more people by train, particularly when MORE brewery opens.
- Fix the tracks on Prospect, they're so bad and have been for over a decade.
- Fix the train station. It is ridiculous that the arrival and departure are so far apart. I have never seen this anywhere else and it's very inconvenient to the daily parking.
- For events like the Art Festival and Oktoberfest, less advertising and more sellers, unique food trucks/vendors and activities.
- For the Fairfax Ln neighborhood, more police patrols and visibility. People like to use Fairfax to get from Army Trail to Schick and drive way too fast. There is a park, kids playing, and school buses picking up and letting kids off.
- Free lawn service and snow removal for all senior citizens, like Cicero.
- Freight trains are horrible! Has the village explored a train overpass, especially just west of Munger on West Bartlett Road? Another great location for a train overpass would be at Stearns but that one doesn't seem to be as bad as WBR.
- Fully utilize the downtown area for shopping, dining, and entertainment. I love the recent addition of One Twenty Live.
- Further development of downtown. Business incentives.
- Get a major retailer. I have to go to Streamwood or Glendale Heights to go to Target. Bloomingdale for Costco.
- Get another grocery store — Whole Foods or Mariano's, add a couple higher-end restaurants, add elevated community days, add more to Bartlett near Villa Olivia.
- Get another grocery store other than Jewel.
- Get another grocery store! Why you allow Jewel a monopoly on Bartlett is beyond the comprehension of most of the residents. We're all sick of saying this.
- Get our own Walmart or grocery stores.
- Get out of Cook County!
- Get out of U-46. Create a first-class local school district. This will bring in families to buy homes and increase property values.
- Get rid of the freight trains. Very intrusive.
- Get rid of the massive wasted space and parking/bank lot by the railroad and put in some more restaurant or green space. Build out the proposed condos/retail space from the Village development plan.
- Get rid of the pavers in the sidewalks. They're not walker or stroller friendly. Forever tripping on uneven bricks.
- Get rid of the stop lights in downtown Bartlett. I avoid driving down town because I cannot stand the stoplights. Four way stop signs or maybe only one stoplight would make driving downtown better. I drive around downtown to go to any place north.
- Get rid of those gambling places.
- Get rid or redesign the Frisbee Golf park at sunrise park. Make a parking lot where cars can park

**Q31. What is one idea that you think could enhance the excitement or better our community?**

rather than in the neighbor hoods where sometimes it is impossible to drive down the street or get out of your driveway. I constantly pick up garbage.

- Getting more attractive businesses, more restaurants for different purposes, and some night life as well as promoting local organizations.
- Getting more restaurants and an Aldi.
- Getting out of U-46 and non-chain restaurants. Less gambling establishments.
- Go back in time to design a better plan. We don't really have a, "downtown" and do we need another place with slots, hotdogs, or pizza? none are in an attractive building.
- Golf course looks terrible. Just pulling up in the parking lot it almost looks abandoned with all the weeds and the big pile of sand dumped in parking spaces. I would never consider an event there because the grounds are not well kept. Need more restaurants.
- Good question but I'm just fine.
- Good shopping.
- Grocery shopping alternative i.e. Trader Joe's.
- Grocery store in downtown - Aldi was rumored - Jewel is great but prices are high.
- Grocery store on 59.
- Grocery stores other than Jewel, retail clothing stores Walmart target etc.
- Grocery stores. More Retails & Restaurants.
- Have a better downtown feeling of community and develop the rt 59 corridor with more shopping and service like the Randell Road corridor.
- Have a dumpster in neighborhood events to encourage proper recycling, garbage, large item disposal, neighborhood community clean up. Can enlist teens who need community service hours to assist, as more hands make for light work & resources.
- Have Bartlett join Wild Ones and support its mission. Stop punishing native gardeners for doing what's right. Discourage pesticide use. Help residents identify noxious weeds vs. beneficial species. I can't save Earth with Bartlett fighting me.
- Have more adults only activities.
- Have more events, festivals and a farmer's market in the summer.
- Have regular concerts in the park events.
- Have residents feel safe. Secure schools.
- Have the police department do a door-to-door introduction and then open the police and the fire department to a week-long open house, not just a few short hours for one day once in a while.
- Having a "destination" "downtown" like a St Charles, Glen Ellyn, Wheaton or Geneva.
- Having a block party downtown with all the vendors.
- Having good quality businesses in the village, especially the downtown area. And having a more extensive downtown in terms of size.
- Having more night out events. We LOVE National Night Out but maybe we could do a movie in the dark event once a month? Hanover and Elgin, do it, so it would be nice if we did it here.
- Having rules/regulations about too many things accumulating on backyard.
- Having younger people get involved with government and on the board of the village wants to attract younger people to Bartlett. Some of the industries in Brewster Creek should be allowed outlet stores to the public to enhance that area.
- Healthier fast food restaurant. A teen center for kids to go to.
- High end restaurants. Bartlett cannabis dispensary downtown or in Bartlett Plaza.
- Hold all public village meets through "zoom".
- Honestly, I have no idea what the younger families in town require. My biggest suggestion is to make the indoor walking track free for seniors like the one in the Roselle Park district is to everyone! We're on a fixed income.
- How about a grocery store? Jewel is only for emergencies and we support grocery stores in surrounding towns. Better restaurants. Do not enjoy going to "restaurants" that are only to entice gambling.
- I am pretty satisfied.
- I appreciate the parks, bike paths, and open land - would appreciate expansion or further development of open spaces.
- I believe we need to show that our school system is much better than what people see overall. Because we are part of U-46, that scares people away from raising their family and purchasing homes in Bartlett.
- I can't think of anything additional we could do.
- I do not know.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- I do think Bartlett could use marketing/PR services to improve its public image. The village staff is very financial responsible, this is important, but equally important is marketing the Village benefits to residents and potential residents/businesses.
- I don't need the village to provide excitement, but I do wish we had more options for public transportation.
- I feel we need to focus on appeal, tree trimming is so poorly done. As every town surrounding us, it should be outsourced to a company and not done in house. Appeal down south Bartlett Road- look into burying the wires and add street lighting and landscaping.
- I haven't given it much thought.
- I honestly cannot think of anything in response to this question.
- I just want to sleep. I have jets 24 h a day over my home. No other runways are open form 8pm-7am. we have 24 hours. It's 1 jet every 1-2 min above my home. I have lived here for 45 years. This is unbearable. Please contact me I would like to talk further.
- I know this is a tuff one, but the freight trains are getting really long.
- I love all the community festivals that are constantly happening in Bartlett! More restaurants more variety.
- I love taking my family to the community events. I wouldn't change anything.
- I miss Dominick's. I drive to Jewel or grocery in South Elgin, basically the same distance. Since I can also go to many other places in S.E., I usually shop there.
- I think Bartlett is "Exciting" enough.
- I think brining in another grocery chain would be exciting, something like Trader Joe's, I would shop more for groceries in Bartlett instead of having to leave town.
- I think everyone would say more shopping, another food store, that's pretty common knowledge that that's what we all want.
- I think getting a handle on speeding would better our community.
- I think it is already well done. Many dining places Pizza places.
- I think it is fine the way it is.
- I think it would be great if there was a team of employees whose sole job was to clean up the litter on the streets and sidewalks and edge the grass everywhere. The trash company isn't so careful and things fall out of people's garbage cans.
- I think More Brewery will bring about a nice liveliness downtown. A farmer's market would be amazing!
- I think the village was much better in the past. (about restrictions price of the state)
- I think there doing a great job.
- I think we could use some more shopping and a grocery store perhaps.
- I think you are doing a good job with lots of activities and fests for all ages.
- I truly feel that the Bartlett schools are ignored by U-46. Bartlett is a great place to live but I think people sometimes avoid a home purchase due to the district's reputation.
- I wish I could walk to stores or schools without the fear of being hit by a car. My part of town requires I drive to the store or to my kids' school.
- I wish I had an idea. I would certainly share it if I did. I don't need any more excitement though.
- I would change a few things for the bicycling community.
- I would like improved brush pickup.
- I would like my block to not smell like rotten onions. I would the athletic fields to be up to par!
- I would like to see a more vibrant downtown. Businesses that are more fun! Music at the park! More shops! More dining! Wine Bars! Make it like Geneva!
- I would like to see pickle ball lines on the public tennis courses.
- I would like to shop at a Trader Joe's nearer to my house. Also, can the village enhance the program of fall leaf pick up with blowing during fall?
- I would love to see a park in Bartlett with paddle boating, a nice park, something different for people to enjoy.
- I would love to see an improvement in bike trails, sidewalks, and I hear a lot of complaints about train delays. I stay mostly on the east side of Bartlett so I do not go over the tracks often.
- I'd like to see more street light on cul-de-sacs.
- I'd like to see more traffic enforcement at the schools during drop off/ pickup times. Each year

**Q31. What is one idea that you think could enhance the excitement or better our community?**

it is an issue where hurried parents cannot follow posted signage and it's not until it is a nagging problem and creates a safety issue that it is enforced.

- I'd never leave Bartlett if the downtown be like Naperville. Because we- as young -people who married and have job sometimes get bored because of the quiet places. the nature and people are excellent here, but sometimes we miss city life.
- I'm a big proponent of youth sports to feed athletes into our high schools, so better support of various programs (ex: Bartlett Raiders football) would help attract families with kids (and likely strong finance potential) to the area.
- I'm a dog walker. The west bike path in Sunrise Park needs to be replaced.
- I'd like to see some more bike trails connecting up parts that you have to road bike between.
- If Bartlett was not in the U-46 school district that would be exciting. Otherwise many people buy here and then sell/move out after seeing how behind U-46 is in education. Have less medical offices, instead open up fast food chains that people like.
- I'm a senior citizen and quite happy with what exists. The build-up of businesses in Bartlett Plaza is stellar. I appreciate the fact that bars/gaming is currently limited to a small scale. Bartlett maintains a family atmosphere. I value that.
- I'm sorry - I don't have any suggestions - I am very content with our community.
- Improve condition and connectivity of the bike path system.
- Improve on attracting more restaurants and shopping in the downtown area.
- Improve parkway tree services and take away the \$100. fee to replace a tree.
- Improve quality and rating of School district
- Improve retail/dining options for downtown.
- Improve the Bike Paths to make them safer and easier to ride on.
- Improve the district sports facilities, turf, mirror what they have in Bloomingdale, or Huntley.
- Improve the side work for the kids playing.
- Improve the west side of town and not be just a sea of warehouses that have no benefit to the public.
- Improve traffic flow through town. One accident incapacitates the town. It takes forever to get through town. Model towns like St. Charles, Naperville, or even the Randall Rd. corridor; many examples of what to develop from Algonquin to Batavia.
- Improve walkability in downtown. Many of the downtown businesses, including the village, do not clear their sidewalks after it snows, making walking in downtown in the winter impossible. Also, More Brewing project has blocked the sidewalk for a year now.
- Improved bike paths.
- Improved Town Square that features dining and retail. Does not have to be downtown.
- Improvement of common area and parks. Better signage. Make it look nice where when people drive through, they say "I want to live here".
- Improving and encouraging retail development here to increase the tax base and thereby be able to reduce property taxes. The revenue from this can also help offset capital improvement costs.
- Improving our quality of education and academic scores of our schools.
- Improving our schools and adding a little more retail to the downtown area.
- Improving the above.
- Include everyone in your activities.
- Inclusion of the neighborhoods west of the RR tracks along West Bartlett Rd. for improvements.
- Increase communication via village app and notifications.
- Increased entertainment options in Bartlett for families. Ex: movies, indoor climbing, laser tag etc.
- Install more street lights in residential areas. It is very dark at night and hazardous in some areas where people live and walk regularly.
- Invest in the infrastructure of the downtown area. Make it appealing for residents to use it as a social destination. Restaurant and social gatherings all year round. Especially since the train station is there and folks could got have a cocktail or dine.
- Is there 1 place/brochure for seniors? I'd love to know what's available.
- It looks like the new microbrew is underway and I see construction upstairs at Bartlett Tap. Once running, these businesses, added to JCs, 120 Live,

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- 4 Seasons, Still and Delicious could be built for Bartlett to be an entertainment destination.
- It would be great if downtown Bartlett could mirror St. Charles or Geneva.
  - It would be great to have more concerts in the park, especially of well-known entertainers!
  - It would be nice to have a basketball court at Koehler Fields Parking Lot. More music festivals
  - It would be very nice to have a side walk on west Bartlett Road west of the train tracks past the train station.
  - Just behave.
  - Keep doing what you're doing!
  - Keep fire hydrant painting going, love seeing all the talented artists work.
  - Keep growing businesses.
  - Keep parked cars off of Struckman Blvd, have soccer and baseball parents park on the side streets or install parking lots.
  - Keep people informed as to what is going on.
  - Keep promoting our village's activities to maintain and increase awareness.
  - Keep the kids and idiots on bikes, wheel chairs, feet from using the newly painted parking lanes as an extra wide bike path or walking path or wheel chair path. I have seen them three wide and as young as about 6. Someone is going to get hurt.
  - Keep up the good work.
  - Keep up the good work.
  - Keep up the good work.
  - Keep up the great work.
  - Keep working to attract business to the Village.
  - Keeping the laws enforcement about vehicles in the street and in driveways. Working on water.
  - Lack of affordable retail shopping.
  - Large venue summer concert series that is regularly scheduled to provide more entertainment options.
  - Leaf collection by truck that does not require bagging (have seen this in towns in other states)
  - Leave U-46.
  - Less dive bars which give the village a white trash feel. Little real acceptance of diversity in community.
  - Less empty retail space; More interest in bringing restaurants downtown; Better downtown parking; At Metra tracks traveling south, there is much confusion as to turn lane before tracks. Cones across from turn lane at tracks would be safer.
  - Less gaming cafes because it's trashy and ridiculous on the amount we have. More shopping, better walk friendly downtown area, restaurants and etc.
  - Less medical buildings and more retail.
  - Less taxes.
  - Less vacancies, more business that the community will support.
  - Library needs updating.
  - Like it just the way it is.
  - Like to see "farmers market" again.
  - Limit the blower fans from the Cheese manufacturer that operate at odd hours of the night. Recruit business like Trader Joes, Chick-Fil-A. Have community events like biking, 5k-10k races (beyond the Apple Blossom Rn), hiking in the Wayne trails, etc.
  - Live outdoor music on a regular (weekly) basis in the summer.
  - Living west of 59, it would be great to feel like more of a part of the Bartlett community. We often go west instead of going into Bartlett because it feels like we aren't connected.
  - Look at what types of events you can offer that no one else in the area does. For example, everyone has a summer or October fest. Carol Stream just did a Geek Fest this year and it was a hit because no one else in the area has that.
  - Look into the rates we are charged for water.
  - Looking forward to More Brewing!
  - Love the fire hydrant thing. Opportunities like that are great and maybe like a new family gathering annually to meet other new families. Developed downtown. Strong Farmer's Markets
  - Loved the fire hydrant decorating and would be fun to continue.
  - Lower our property taxes.
  - Lower our taxes.
  - Lower property tax, bring in more businesses, Improve the bike path and travel from east to west of 59.
  - Lower property taxes (cut spending?) and somehow slow down the hectic pace of living in Bartlett, especially the traffic.
  - Lower rates for park district community center for seniors.
  - Lower taxes.
  - Lower taxes and better school district.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Lower taxes and water. Also, more activities for children that aren't just through the park district.
- Lower taxes but I realize to live in such an excellent community as Bartlett that there are certain requirements that accompany higher standards.
- Lower taxes. No Vrbo rentals.
- Lower taxes.
- Lower the costs for the school district.
- Maintain the bike paths.
- Maintenance of public walks.
- Make Bartlett a destination!
- Make downtown area more efficient (parking, diversity of establishments) and cutdown the number of vape and gambling establishments. Make opening a business less cumbersome.
- Make downtown more exciting by attracting more foot traffic. We have a wonderful train station. Consider bringing class A apartments across the train station on the open land plot. Maybe the first floor of Class A apartments buildings can have retail.
- Make Lake Street quiet. it is too noisy. asphalt surface, sound barriers.
- Install traffic lights on Lake Street, west of Route 59. Provide more shopping opportunities along Route 59. We do have The Home Depot only and Jewel Osco in downtown - that's it?
- Make more events in the park district area instead of just at the gazebo park. There is more space and easier to park.
- Make residents aware of school happenings.
- Make sidewalks at ALL housing walkable. Some houses don't have sidewalks outside in the community. Provide more trails in Bartlett for running. Reduce water rates in Bartlett.
- Make sure elections signs are moved - immediately after elections.
- Make sure the train merger doesn't go through.
- Make the community friendlier and more attractive to pedestrians and bicyclists. Many neighborhoods are inaccessible/not connected via off-road routes. (sidewalks and trails) Connect up local forest preserves and open spaces. Make use of utility corridors.
- Make the west side of town just as great as the downtown area and other areas.
- Make Villa Olivia a family destination area. Imagine ski hill, ice skating nights, mini golf, restaurants, little shops, ice cream and a small hotel. Car dealerships and that huge church are a missed opportunity for this area!
- Making this a safer traffic town. We have children and elderly people on our street that are at risk of getting injured by the excessive amount of traffic on our residential streets.
- Maybe have more for seniors. For instance: Cards like pinochle.
- Maybe providing a shuttle for the Fests, from a parking area away from the festivities.
- Maybe weekly concert nights at gazebo such as other towns have. More than one grocery store in town other than Jewel.
- Meetings or open houses with our state and federal representatives. Now part of IL3, which is the west side of Chicago. Will our US Representative even know where Bartlett is?
- Mini local bus service, door to door, not other communities.
- More activities for senior citizens, such as a park/playground specifically for older people, like with swings for seniors only. Also, a day of the week for the pool just for seniors, not just 1 or 2 hours when most aren't available.
- More accessibility.
- More activities for seniors.
- More activities/functions (festivals, live music, beer or wine tasting,) and bring back the farmer's market. Like Geneva's services.
- More advertisement.
- More appealing businesses
- more appealing downtown area with more shops like the Elmhurst downtown area.
- More bakeries in the areas.
- More big box stores.
- More big stores. Grocery store.
- More bike paths.
- More bike paths to connect to other municipalities - most notably from Bartlett to the Great Western Trail/The Prairie Path.
- MORE Brewery to open.
- MORE Brewery was a good idea; however, it seems that this will be more of a restaurant than a brewery.
- MORE Brewing.
- More businesses.
- More business downtown.
- More Business/ Jobs/ Less Taxes.



**Q31. What is one idea that you think could enhance the excitement or better our community?**

- More businesses and less abandoned buildings.
- More businesses and restaurants.
- More businesses downtown.
- More businesses to attract younger people.
- More businesses, shopping and restaurants.
- More Businesses.
- More casual free experiences, such as movies and/or music in the parks.
- More choices for grocery and big box stores.
- More choices for grocery shopping, more dining options.
- More CIP for segregated bicycle travel. I would love a bicycle bridge over RT 59.
- More coffee shops, restaurants within the downtown & Streets of Bartlett area.
- More commercial development in the downtown area. Nothing to draw people to it. The restaurants are just so-so.
- More commercial/retail downtown. We need a grocery store - Aldi would be great!
- more common store selection off Rt. 59
- More communication through other means. Information can get buried on the Village Facebook page.
- More community activities.
- More community events.
- More community events - farmer's market, outdoor dining, food truck events with music.
- More community events or additional park district offerings.
- More community-wide events.
- More concerts in the park in the summer
- More cooperation between Village, Park District, Townships, Fire District, Library.
- More cultural diversity and uniform enforcement of laws. I get pulled over for speeding but nothing is done about the drunk parent's driving their kids for the ritual football TP of house and leaving their empty beer/truly cans where my kids play.
- More development of downtown area.
- More dining.
- More dining and entertainment.
- More diverse restaurants!
- More downtown businesses, restaurants, etc. more services for seniors.
- More engagement on social media, and you know I'm going to say it, bring back the bundle free brush collection!
- More entertainment (dining/bars) within downtown along with some walk-up shops as you would see in downtown St Charles or Geneva.
- More entertainment locations, dining and banquet type places. Doesn't have to be large scale just more event spaces. Baby showers or place to hold club/sport event meetings.
- More entertainment options downtown.
- More entertainment options for adults.
- more entertainment. more activities for adults offered at the park district, it is mostly for children.
- More event downtown and better communication of those events.
- More events.
- More events.
- More events at the park district where it's easier to park. Downtown has no parking and it's a pain to get to any event held there.
- More events like the upcoming Octoberfest.
- More frequent "non-bundling" brush pick up, especially for more wooded subdivisions (like ours which is really overgrown).
- More fun and diverse places like More Brewing that is finally coming to downtown. New restaurants and shops downtown that don't get rent gouged after a year and leave would be nice.
- More gathering locations / restaurants / activities like the new bowling alley.
- more good restaurants.
- more green/sustainable projects and involvement
- More grocery competition.
- More grocery shopping options.
- More grocery store choices.
- More grocery stores.
- More grocery stores.
- More grocery stores a better downtown for younger families. Something exciting to bring people actually there.
- More grocery stores and restaurants.
- More grocery stores, preferably Aldi.
- More grocery stores, not just Jewel! Nicer restaurants! Boutiques! Do not need any more Pizza places!
- More high-quality restaurants.
- More higher end dining options. Good bar food options in town but not a lot of great places for a higher end meal.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- More improvements for seniors with what programs are available to them.
- More info.
- More large brush pickup, than twice a year.
- More lighting in the residential areas, especially secluded areas will be very helpful in recognizing any potential incidents such as theft and burglaries.
- More neighborhood communication.
- More night life! Bringing more people from different towns to downtown
- More nightlife or things to do downtown.
- More notification on train delays.
- More opportunities for the Community Band. I enjoy live music at events.
- More options for grocery stores. Better choices of food.
- More options for restaurants than just pizza places--usually have to dine outside Bartlett for variety.
- More organized events, better crowd management flow at events.
- More outdoor dining options in the downtown area.
- More outdoor venues for eating and entertainment.
- More parking options around businesses.
- More parks, trails and bike ways.
- More patrols in areas.
- More places to go out/activities.
- More police presence at library as a walk thru from time to time. And also, around the stores like Jewel etc.
- More police presence in my neighborhood at night.
- More programs for youth at affordable prices
- More real retail options beyond restaurants and medical professional businesses.
- More resources for the school system. Would love to stay here longer than 5 years but do not want our kids going to Bartlett High School.
- More restaurants.
- More restaurants Better sidewalks and bike paths  
Bike paths from one end of town to other end.
- More restaurants & stores.
- More restaurants and attraction and those bike paths and place to lock up your bike.
- More restaurants and bars. There are 4 places we go and we often travel to other towns to go out for a week night dinner which shouldn't be the case.
- More restaurants and businesses downtown and improve current look of buildings so it is more inviting for people getting off train.
- More restaurants and choices of shops.
- More restaurants and entertainment.
- More restaurants and shopping. I have a boutique would love to put it in Bartlett but retail is not a thing here.
- More restaurants, bars, shops.
- More restaurants. Summer outside concerts. I have to go to other suburbs to hear outside summer music. Also let the police departments use drones to monitor the neighborhoods.
- More Restaurants/Boutiques.
- More restaurants/shopping.
- More retail and restaurants that aren't chains. Also, some decently priced new homes would be nice.
- More retail business open in Bartlett. More than one grocery store.
- More retail options.
- More retail shopping; better arts programs; activities other than sports for adults.
- More retail. More bike paths (you are working on this though).
- More retail. More attention paid to the west side of west Bartlett road area.
- More retail/dining downtown. Also, better library!
- More retail/restaurants on west Bartlett between Route 59 and 25.
- More retail/restaurants that would attract visitors. There are too many medical/bank/attorney type businesses occupying prime locations in town.
- More safety and more local events.
- More senior activities to include all of Bartlett's seniors and not just in what township you reside. A food market on the corner of West Bartlett Road and Rt. 25 to serve the people west of Rt. 59. Widen West Bartlett Rd. to alleviate long lines of traffic.
- More senior oriented programs and accessibility (Parking, curbside pickup/drive thru.)
- More senior services.
- More shopping.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- More shopping along Route 59 such as a Costco, Kohl's, Wal-Mart as you have to leave Bartlett for these services.
- More shopping and dining destinations.
- More shopping and fewer massage parlors.
- More shopping downtown, lower property taxes, bike paths for safety, especially along main roadways.
- More shopping options - no more gas station, car washes! More attention to needs of seniors, especially those who have lived here for so many years contributing to town financially.
- More shopping. A true Farmer's Market Downtown April-Oct with a variety of local produce, vendors, and handmade goods. It would also be wonderful to have an Aldi, Trader Joes, or another grocery store with quality whole food options priced competitively.
- More shopping/dining options in town. Concert series in the park during the summer.
- More shops.
- More shops & retail opportunities.
- More shops and bar downtown to bring more people in.
- More shops and restaurants in downtown.
- More shops and restaurants. And a Trader Joe's.
- More shops/restaurants.
- More sit-down restaurants!
- More sit-down restaurants.
- More small shops.
- More stores.
- More stores and dining.
- More stores and offices.
- More stores and restaurants.
- More stores and restaurants.
- More stores and shopping options.
- More stores!
- More street lighting is needed Better shopping options Mosquito abatement during the summer in wooded area. Snow removal schedule, salt is needed after snow removal, leaving mounds of snow at the end of driveway is not ideal for older folks.
- More street lighting. So many corners on main streets are totally dark. e.g. Stearns and Cuyahoga.
- More street lights on residential streets. Our block only has lights on the corners and the rest of the block is extremely dark at night. Thank goodness a lot of people leave on their outside house lights at night which does help a bit.
- More summer events and more options for groceries.
- More summer music events
- More than one grocery store
- More things to do
- More varied businesses
- More village fests - like Oktoberfest.
- More walking/bike paths. That gets people out.
- More weekend festivals, a farmer's market event at Apple Orchard Park, a permanent traffic light (pedestrian) at Stearns and Rosewood Ct. Live music at the parks, more outdoor dining, an organic grocery store.
- More/better restaurant options.
- Move it to Wisconsin, Texas or Tennessee
- Much more shops and restaurants. Walkable like Geneva.
- Music and plays in the parks like other local villages.
- My family has enjoyed the pools, parks and most of the activities over the years. So, I would say keep up the great work!
- My parents live with us... provide (or communicate about) additional senior services.
- Need a good family restaurant for breakfast, lunch and dinner. A model is Dino's on Lake Street in Bloomingdale.
- Need another grocery store.
- Need pickleball courts in the parks.
- Need some shops. A downtown somewhere to walk from store to store stop for food. It's too scattered.
- Need to bring more quality dining and entertainment. Also need another grocery store to have more options.
- Need to improve the quality and quantity of residents.
- New mayor.
- New restaurants/bars downtown. Coffee Shop would be great. Maybe there are several and I don't know of them. Thank you.
- News restaurants, a coffee hangout, a beer garden, a movie theater, live music/plays, etc.
- Nice town already.
- No exit taxes.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- No political signs allowed!
- No specific idea but thanks for asking.
- No suggestions.
- Not having to deal with the train every day. Good grocery store besides Jewel.
- Not letting one shop owner (Rockesh) kick out another popular shop owner (Good Bean) just to open his coffee shop. He leaves prior ventures a mess. \$50k to Banbury for his latest venture. What about the other businesses like Trackside Diner that closed.
- Not much you can do for a village known to be quiet.
- Not practical, but redo the town center. Townhomes should've been built further east. A town center plaza with a gazebo would accommodate more retail space. The Village Plaza would host exhibits, concerts, car shows, etc., and would draw more people.
- Not split village into so many high schools.
- Not sure, maybe a pub restaurant.
- Not sure. Maybe more social events.
- Not sure. More shopping would be nice but not sure it's sustainable with so much close by.
- Not within my realm of expertise.
- Nothing in particular comes to mind at this moment.
- Nothing, all is good.
- Obviously, new businesses. Planning is sometimes questionable, when dry cleaners were added on main street. How many car washes are visible (Lake Street) Restaurants have improved but more needed in village.
- Of course, taxes, taxes, taxes.
- Offer programs to assist the elderly who might be experiencing financial difficulties to due physical health disabilities.
- Offer rain barrels.
- Offer snow plow services to residents (for a fee, of course). I worry about my partner every winter and help is nowhere to be found.
- OK.
- OK, cheating, 2 ideas, interconnected bike paths with destination and quality restaurants.
- One good grocery store.
- One not so nice thing is in the amber grove subdivision is that a lot of people don't take care of their properties (front/back) Grass, sloppy backyards that others neighbors have to see, Knoll Crest behind cardinal lane.
- One thing frustrates & concerns me is traffic control, specifically speeding. This problem can be observed on every main road thru Bartlett. It is worse on Rt 59 and Rt 20. It amazes me that there aren't more accidents. Speed limits are not suggestions.
- One word or 2 safety or security.
- Open new shopping center.
- Other grocery options beside the 1 Jewel store! Decorate downtown area throughout the seasons. (like neighboring town Ontarioville/Hanover Park)
- Our downtown area needs to offer more restaurants and stores. We have to leave our town to shop for almost everything except groceries.
- Outdoor dedicated pickleball courts.
- Outdoor music event schedule in summer.
- Overall, it's a great area to live. I did not care for the village presidents letter a few elections back in regards to who to vote for during the election.
- Own school district.
- Paint bicycle lanes and markings throughout main roads plus crossings. People that see that the town is bicycle friendly has to see that you are serious about it. Not just creating a committee that does not provide any tangible results.
- Parking is important at this time. Been living here 30 yrs. No Overnight parking. It's old, why?
- Pay for more police and fire. Stop shortchanging our protection services.
- Pedestrian bridge across 59 at West Bartlett Road. Walking & bike paths Amber Grove. No truck traffic up and down Naperville road. Lights and hanging plants down west Bartlett Road and Naperville road. Police do a better job stopping residential fireworks.
- Permanent farmers market like Wheaton. Or turn the parking lot in front of the bowling alley into a lawn for outdoor events/movies.
- Plan ahead on infrastructure instead of waiting till it's a problem. Keep doing the many fests that take place. Maybe more in the winter time utilizing the golf courses.
- Please add curbside compost pickup service Thanks!
- Please fix Ruzicka Memorial park, the parking lot specifically needs to be paved!

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Please invest on your downtown and bring some good restaurants there.
- Probably out of village control, but redo high school boundaries so teens in downtown Bartlett go to BHS. Then partner with the high school to get involved with sports and homecoming. Business window decorating, a bigger homecoming parade, etc.
- Prohibit gravel truck & large truck traffic from passing thru the Devon/Main street intersection. In the past I have seen them drive thru red light at Library, and have difficulty making turns at Devon/Main St.
- Promote develop and outline the downtown area.
- Promote patriotism and civil activism.
- Provide an off-street multi-use path along north side of Stearns Road from Munger Road to James Pate Philip State Park.
- Public restroom downtown.
- Publish bike routes. No trucks on Naperville road. No more than 2 cars/trucks on a driveway.
- Quit developing strip malls. We have corned the market on pizza parlors, dry cleaners, gambling venues, bars and fast food outlets. Stop trying to be something you're not, you need to develop an identity. There is no reason to visit Bartlett.
- Quit trying to be a St Charles or Geneva. Just be Bartlett. We do not have a downtown type atmosphere. there is no river, parks downtown. Use that money to keep up parks and get weed off of curbs in the road.
- Ramp up the downtown area with better restaurants and places that can have live entertainment like Elgin or our neighboring towns.
- Really have no idea. I have lived here for over 40 years, can't say that we are overly in tune with all that happens in Bartlett, we are now in our 70's and stay pretty much to ourselves.
- Really, no complaints. Parks are nice, community center is exceptional, and Bartlett buying Villa Olivia was fabulous. Nice golf courses. Bartlett could use a killer restaurant; there's no Indian restaurant (the existing one is vegetarian only).
- Redo bike paths.
- Reduce late fees on water bills. 10% for 1 day late is a rip-off for citizens.
- Reduce school taxes.
- Reduce Stearns and Newport traffic.
- Reduce taxation.
- Reduce the cost for residents to use our facilities. Community center, golf courses, pool etc. Should be free!
- Reduce the speed limit on Munger road to 30mph. Truck traffic that has to rev their engines to get to 45mph wastes fuel and creates excessive noise pollution. Also, constant hot rodding and crotch rocket motorcycles speeding through for fun are deafening.
- Reduce water bill. lower taxes - Bartlett is the highest tax in the area.
- Refresh community knowledge/involvement of services, transportation, means of communication, village watch, volunteering, etc.
- Reimagine the train area from the factory through to the downtown for a campus like a technical/mechanical higher education for training post high school manufacturing base (Welders/CNC machine operators etc.) Bartlett Technical College.
- Repair all the cracked and uneven sidewalks so people can get out and walk more.
- Repave and smooth out the walking and bike paths.
- Repave the bike trails with concrete. Improved shopping with more than one grocery store. More community events with fair pricing like the Oktoberfest's. More concerts in the park. Better park safety with padded turf instead of mulch.
- Restaurant's that all people like.
- Restaurants, bars and shops in the downtown area
- Retail and dining that is more than small strip malls. Pick an area or two and model like Army Trail Rd. in Glendale heights or Golf Rd. in Schaumburg.
- Retail and entertainment spaces to keep residents local for those items.
- Retail development for residents in West Bartlett area.
- Revamp downtown bring more food businesses, add more walking paths downtown with some entertainment.
- Revitalize the downtown. It could be really cute and a destination. I go to St Charles for almost everything, especially small businesses.
- Right now, I can't think of anything. If I do. I'll let you know.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Rock climbing gym! This would be a great hub for adults to meet each other and enjoy a hobby. The closest gyms are in Glendale heights and Arlington heights— a climbing gym in Bartlett would bring money from many nearby suburbs.
- Roller hockey rink.
- Ruzicka being completely remodeled! For the youth of Bartlett!
- Safer communities, better restaurants, walking trails, public parks.
- Safer pedestrian crossing of 59.
- Safety of all Bartlett residents.
- Same answer as 31.
- Seceding from U-46. The district is a dark spot on our otherwise wonderful community.
- See above!!
- See notes regarding police presence.
- Sell Bottled water at a low price.
- Senior housing - range houses Road safety - too many speeders.
- Senior housing, ranch homes, 55+ communities. Raised our family here, now we want to downsize and there are very few options in Bartlett. We are charged THOUSANDS of dollars to leave. That is not the way to treat long term residents.
- Separate from U-46.
- Separate from U-46 entirely.
- Create our own school district exclusively for residents of Bartlett.
- U-46 is a total failure, and plan is for teachers to teach students 30% of class time. U-46 is planning for students to do 70% of the teaching! unacceptable.
- Shopping stores. Less bars.
- Shorter Surveys.
- Should have worked to enhance downtown area - parking garage did work to get restaurants and shops. St. Charles, Geneva, Wheaton.
- Sidewalks, more dining and bars so neighbors can meet each other. More events for families. I would love more 5k runs. Keep us engaged and not going to Schaumburg or St Charles.
- Since Bartlett is rather large and a bit disjointed some more signage to unify to village. Things like banners on light poles. I feel connected to my neighborhood but not the village.
- Since Mayor Wallace declared 2021 as year of bicycling I am disappointed that the section between horse farm and library hasn't been completely redone and possibly add some lighting along path since it is used so heavily and is a gateway to downtown!
- Slow traffic on 59 to attract more attention to businesses there. Beautify this area to give Bartlett some appeal to those traveling by.
- Social media advertising events.
- Solar energy "farm" in large open space.
- Some kind of outreach/connections group for new residents in Bartlett to connect. This could also expand through interest groups within the community. Our village, park district, and library can work to provide more of these opportunities for adults.
- Some rooftop restaurants!
- Starting to look run down and not taken care of around town. Simple things like cutting bushes along sidewalks and bike paths for walkers. More garbage cans along bike paths. More competition for groceries in town. Our Jewel is getting pretty bad.
- Stop allowing the ignorance shown by the majority to shape public policy. Consider the actual implications of your actions against the environment rather than mandating "feel good" solutions that just make things worse because they are "familiar".
- Stop building homes and bring in more industry to help with the taxes.
- Stop building new businesses, we have empty ones that should get used or torn down. They are eye sore. For example, the microbrewery going up downtown. We didn't need another bar downtown. It's now sitting half finished.
- Stop focusing on trying to revive the area around the Bartlett train station. Start thinking outside the box - other areas.
- Stop the industrial park from growing and not giving residents tax breaks and all to the commercial areas
- Stop trying to make the downtown a thing. Focus on bringing in more businesses besides gambling and vape shops.
- Summer and early fall outdoor concerts on a regular basis. A farmer's market on a regular basis. Another grocery store option like Trader Joes, additional restaurant.
- Summer concerts in a park. Connect west end of town better along west Bartlett Road. Continue

**Q31. What is one idea that you think could enhance the excitement or better our community?**

working on lowering trains in town. Safer pedestrian crossings over 59. Start branching out of U-46.

- Take lawn waste for free.
- Thanks streets of Bartlett great improvements! Advertising outside the community? Outside dinging has been good addition. Thank you, President Wallace and members of the board.
- The bike baths need to be maintained between. Trees and bushes are growing over the paths every year and the village needs to be told to maintain them. This is something that needs to be looked at on a regular basis.
- The bike path and the electric car charging station
- The bike path on Struckman needs resurfacing/fixing.
- The curbs should all be cut down for all homeowners at their driveways as promised! Not for just some! We all pay taxes.
- The downtown area is improving. Looking forward to Moore Brewing Company opening.
- The idea machine isn't working today, sorry.
- The lacking diversity of the Board of Trustees is very straight/white/male. There's more diversity in the town that isn't reflected on the board. It would be beneficial to the community to have a board that reflects the diversity of the residents.
- The new Christmas in the park event was really nice last year. I think it would be nice to do a fall hayride and craft event! With all things fall. Pumpkins and Carmel apples and fun things to do for kids.
- The obvious lack of traffic and firework enforcement only enhances the lack of respect for police in children. "Mom and dad don't have to obey, why should I?"
- The park district does not involve themselves in baseball and football, two highly populated youth sports within Bartlett. Our baseball fields and football fields are a joke and embarrassing when other towns come in to play.
- The police dept does an excellent job with social media interaction. Would love to see more information in this format from the rest of the Village.
- The promotion of "visit historic downtown Bartlett" Is old and tired. I have had people tell me "There is no there, there" Love the trend to attracting new bars/dining establishments. For

years we would lament, there is nowhere to go, now there is.

- The property taxes are too high. I know services cost money, but soon I will not be able to live in Bartlett because I can't afford the taxes.
- The red tape a person has to go through to make changes to their own property is ridiculous.
- The train track on Bartlett Road (nearby the spring lake mobile homes) is be a nuisance to the community when they need to go commute. I would like there to be a bridge over that track. This would help many of the commuters and high tax payers nearby.
- The Village should take into consideration when businesses want to build that the business does not adversely affect the residents living near the planned business. It appears at public hearings; the Village has already approved of the business.
- There is a need for all of Bartlett seniors to be able to benefit from all of the services of the Hanover Township Senior Center. At present some of these are not available to DuPage residents.
- There are more than enough bars and liquor stores in Bartlett. Focus on more nature preserves/walking areas.
- There should be an escape room and laser tag for Millennials to do in the town.
- There should be a Super Target in downtown Bartlett for people to shop at.
- There should be Ethiopian Restaurant in downtown Bartlett
- Though we know you try, better communications on services and how to get services.
- Trader Joe's, continuing to upgrade parks for children (similar to Gazebo park—this is bringing families from everywhere, great job!)
- Trader Joe's in downtown area. Restaurants not bars.
- Trader Joe's, Dispensary, Fun family friendly things to do.
- Train horn on Spaulding is still being heard occasionally despite "no horn/quite zone" being passed by the village and whole area been reconstructed for that purpose. Ordinance is not being respected by Metra nor being enforced by the village government.
- Train the arborist not to butcher mature trees.

**Q31. What is one idea that you think could enhance the excitement or better our community?**

- Training for Village/Police staff regarding dealing with the public and how to approach situation.
- Trucks on Naperville road make it difficult to sit out on your patio and sleep. they start at 5am and go until 6pm at night. and now you want to put another industrial park at the corner of Munger and west Bartlett road, right by a school?
- Try farmers market in Devon lot by CVS, invite local entrepreneurs.
- Try to better enforce speeding on Oneida and north.
- Try to connect with influencers in neighborhoods that don't already have NNO block parties to get more neighborhoods involved.
- Try to have a more diverse of group representatives. Have more community events. Maybe movies as the park or pool.
- Try to lower the prices of things - this was not the year to raise H2O, taxes, food, gas, Nicor, ComEd all at once, especially following COVID.
- Try to maintain the small-town feeling. Stay away from building multifamily condos and apartments.
- Until you figure out how to allow traffic into and out of "downtown", it will never self-invigorate. You want growth? Get West Chicago, Bartlett, Streamwood, Schaumburg and Hoffman Estates together and replicate the Randall Road Corridor.
- Update and expand the downtown area, add more businesses and restaurants.
- Upgrade library services, books and video/audiobooks. We moved from Wheaton, so Bartlett has been a culture shock.
- Upscale downtown area to attract young families
- Village needs a 2nd grocery store and a Portillo's.
- Visit Glen Ellyn, Wheaton, St. Charles, Geneva. Even on a week night, the night life and dining options are abundant. Ask their city planners how they created that environment and see if you can do the same for Bartlett.
- W59 Corridor fast food restaurant & grocery. Widen roads, now, that you've added more truck traffic due to Shell (which we didn't want, not that we count!) I wish you protested half as heartily when CN purchased from CJ&E as you are now against CP.
- Water is still awful.
- We are extremely happy here. Love the well-organized fests, pool, and library. This may seem silly, but we wish there was an excessive wind-chime ordinance. Neighbor windchimes keep us up all night, and we can never keep our bedroom window open.
- We are older adults, we are fine with what is good in our community as is.
- We can do more activities for children, also we can encourage our citizens for not throw garbage all over, specifically around on the North Avenue houses and near town house area in Bartlett Green.
- We do not have any good shopping at all. I do all of my shopping elsewhere. Let's build less houses and more businesses. Our taxes are too high.
- We focus too much on downtown and don't seem to have vision.
- We go to Schaumburg for outdoor concerts. Might be nice to have them in Bartlett.
- We live in a wonderful community and I can't come up with any suggestions on enhancing it, but maybe someone else taking this survey will.
- We miss the old way of tree branch collection. It was easy and convenient. Please bring that back.
- We need a better downtown. More restaurant options, (nice sit-down restaurants, not fast food) and actual retail stores. Maybe actually trying to get some chain stores. Everything does not need to be a mom and pop shop! Stores that will draw people here.
- We need a central hub of activity with shopping, dining, entertainment. Railroad kills current downtown. When Senior Flexonics sells or closes, use that land to develop a new downtown hub.
- We need a different grocery store other than the Jewel. We drive to Meijer's and Aldi.
- We need a Farmers Market and more downtown restaurants/businesses! We would love a more affordable grocery store as Jewel is super overpriced.
- We need a grocery store/gas station that are reasonably priced and a family friendly restaurant. I will drive to Woodman's and Costco because the prices especially for gas are \$1 more per gallon in Bartlett. Looking forward to More and the wine bar!
- We need a Portillo's.



**Q31. What is one idea that you think could enhance the excitement or better our community?**

- We need a Trader Joe's. Then I wouldn't have to drive to Schaumburg for my groceries every week.
- We need better grocery stores that have better options and prices.
- We need more businesses in our own community. I would love to see an Aldi or other grocery store closer to the downtown area. I spend most of my shopping dollars in Bloomingdale. I prefer to keep that money in our village.
- We need more shipping and entertainment options the zoning of 59 for residential was a mistake. Randall Road in South Elgin has brought so much to a much smaller community. Many of those areas need to be rezoned for retail entertainment.
- We need more stores. We end up going to other local towns for most of our shopping.
- We need new thinking that recognizes Bartlett is becoming a more culturally diverse community than it was 20 plus years ago.
- We need quiet hours for all train rails
- We need to fix the train situation. I don't know the answer, but it's not good. I avoid traveling west as much as I can due to this. Also, more access to budgets publicly would be nice to see where our money is spent.
- We need to lower the property taxes.
- We seem to pay for everything. A green recycling bin for yard waste vs buying paper bags and paying for a sticker. We already pay a lot for taxes so saving the environment and cutting more trees would be a big win.
- Weekend trolley - move people around, have a place for kids - family - seniors.
- Weekly concerts in the park during the summer months and replaced bike paths particularly along Stearns, West Bartlett Road, and Bartlett Road.
- Weekly progress reports that encourage residents that Bartlett is a great place to leave.
- Whatever you are doing is great.
- While we are a family focused town, at this time in life I would appreciate your looking at augmenting 'senior offerings' at the Park District. (Center classes especially)
- Why don't you pay attention to the Coledipietro guy and what he is doing in Bloomingdale? Why is there so much in Bloomingdale? Mariano's should have been in Bartlett. C'mon let's promote the town!
- Wider choice of restaurants. Something besides fast food.
- Wine/Beer/App walks downtown to draw business. Movies in the park / Drive in movies for younger kiddo crowd. (Encanto / Disney / Hocus pocus)
- With Bartlett being so large there needs to be more than 1 area of interest that could draw folks to Bartlett. Like an attraction for kids or revamp Villa Olivia.
- Work to get another grocery store in town to bring competition to make Jewel prices more affordable. They are ridiculously expensive compared to grocery stores in Bloomingdale which is where I shop & where most of my Bartlett friends shop too.
- Work together with other relevant governmental agencies to improve U-46 school district academic performance.
- Would like more frequent brush / yard waste pickups.
- Wouldn't mind a Whole Foods or Trader Joe's close by. I'm not a fan having to go into Schaumburg. More boutiques would be nice too similar to Banbury.

# **APPENDIX: SAMPLE SURVEY**

## Intro

The Village of Bartlett is committed to preserving the high quality of life enjoyed by its residents, providing fiscally sound, responsive municipal services and delivering those services in a professional manner with a high degree of integrity. Services provided by the village to accomplish this mission include police, water, sewer and street maintenance, planning, zoning and development and more.

In addition to the municipal services provided by the Village of Bartlett, residents receive services from other taxing bodies including, recreation (Bartlett Park District), library services (Bartlett Library District), fire protection (Bartlett Fire Protection District) and senior and social services (Hanover/Wayne Townships).

## Demographics

1. What street in Bartlett do you live on? \_\_\_\_\_
2. How long have you lived in Bartlett?
  - a. 0-4 Years
  - b. 5-10 Years
  - c. 11-20 Years
  - d. More than 20 years
3. What is your age?
  - a. 18-29
  - b. 30-49
  - c. 50-64
  - d. 65+
4. Do any children 17 and under live in your household? (Y/N)
5. Are you or anyone in your household 65 or older? (Y/N)

## Communication/Connectivity

6. How effective is the village overall at communicating its services, programs, issues and policies with residents?
  - a. Excellent
  - b. Good
  - c. Average
  - d. Fair
  - e. Poor
7. What source do you use to get your information about the village and its services and programs?  
(rank from 1 to 9 in importance, 1 being most important)
  - a. \_\_\_ Website
  - b. \_\_\_ Bartletter
  - c. \_\_\_ Social Media
  - d. \_\_\_ News Outlets
  - e. \_\_\_ Village E-Blasts
  - f. \_\_\_ Calling the Village
  - g. \_\_\_ Emailing the Village
  - h. \_\_\_ Word of Mouth
  - i. \_\_\_ Other

8. When you need information, how do you prefer to get that information? (rank from 1 to 7 in importance, 1 being most important)

- a. \_\_\_ Phone Call
- b. \_\_\_ Chat (Via the website)
- c. \_\_\_ Text Message
- d. \_\_\_ In-Person
- e. \_\_\_ Social Media Messaging (e.g. Facebook Messenger, Twitter DM)
- f. \_\_\_ Mobile App
- g. \_\_\_ Email

9. If you could sign up for alerts via text messaging, which alert would you like to receive? (select all that apply)

- a. Traffic alerts due to accident or construction
- b. Severe weather alerts
- c. Police activity in area
- d. Train blockages
- e. Upcoming community events
- f. Trash pickup delay, brush collection reminder
- g. I would not like to receive any alerts.

10. How could the village improve communications with residents?

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11. Would you recommend attending the following community events to a neighbor?

Event	Yes	No	Didn't Know About this Event
Bartlett Tree Lighting			
Memorial Day Walk			
4 <sup>th</sup> of July Parade			
4 <sup>th</sup> of July Fest			
National Night Out			
Police Open House			
Bartlett History Museum Events			

12. If you answered “No” on any of the events above, please explain why:

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**Economic Development**

**13. Economic Development (attracting and retaining businesses) is usually pursued for three primary reasons. (please rank the reasons below from 1 to 3 in importance, 1 is most important):**

- a. Provide shopping and services residents want
- b. Provide employment opportunities for residents
- c. Provide a source of revenue that can reduce the tax burden on residents

**14. What percentage of your shopping and dining do you do in Bartlett? \_\_\_%**

**15. When you do shop or dine outside of Bartlett, please rank the reasons below from 1 to 3 in importance (1 is most important)**

- a. \_\_\_Not available from a business in Bartlett
- b. \_\_\_Prices are cheaper elsewhere
- c. \_\_\_I prefer a specific business that isn't located in Bartlett.

**16. In what region of Bartlett do you shop or dine the most frequently?**

- a. Downtown
- b. Route 59 Corridor
- c. Lake Street Corridor
- d. Army Trail Corridor
- e. Stearns & Bartlett
- f. Other \_\_\_\_\_

**17. How often do you visit downtown Bartlett for shopping, dining or other businesses? (excluding Metra)**

- a. More than once per week
- b. Weekly
- c. Twice per month
- d. Monthly
- e. A few times per year
- f. Never

**18. If you don't visit downtown Bartlett often, what is the primary reason?**

- a. I don't like the businesses downtown
- b. Parking is too difficult
- c. Walking downtown is not appealing
- d. Other \_\_\_\_\_
- e. N/A (I visit downtown)

**19. How likely are you to...**

Recommend living in Bartlett to someone who asks?	Very Likely	Somewhat Likely	Not Likely
Remain in Bartlett for the next five years?	Very Likely	Somewhat Likely	Not Likely
Recommend doing business in Bartlett?	Very Likely	Somewhat Likely	Not Likely
Recommend visiting Bartlett?	Very Likely	Somewhat Likely	Not Likely
Recommend Bartlett as a place to raise a family?	Very Likely	Somewhat Likely	Not Likely
Recommend Bartlett as a place to dine or shop?	Very Likely	Somewhat Likely	Not Likely

**Infrastructure:**

20. How would you rate the following aspects of travel within the village? (If not sure, please indicate, N/A)

	Poor	Fair	Average	Good	Excellent	N/A
Ease of Walking						
Ease of Driving						
Ease of Bicycling						

21. How would you rate the following aspects of utility services within the village? (If not sure, please indicate, N/A)

Programs	Poor	Fair	Average	Good	Excellent	N/A
Roads and Streets						
Sidewalks						
Bike Paths						
Storm Sewer (System that moves excess rain water)						
Sanitary System (the system that handles waste water)						
Water (Drinking Water)						
Snow Plowing						
Residential Garbage/Recycling						
Residential Yard Waste						
Residential Brush Collection						
Parkway Tree Trimming Program						

22. If you indicated a score of fair or poor or lower on any of the topics above, please indicate why:

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**Public Safety**

The Village of Bartlett provides public safety primarily through two departments, the police department (prevention of crime) and Planning and Development Services department (building/property/zoning regulation enforcement). *Fire protection is provided by the Bartlett Fire Protection District.*

**23. Please rate the following public safety programs provided by the Village of Bartlett: (Please rate 1-5, five being excellent and one being poor. If not sure, please indicate)**

	Poor	Fair	Average	Good	Excellent	N/A
Citizen & Teen Police Academies						
Child Safety Seat Installation						
Neighborhood Watch						
Paws on Patrol – Dog Walker Watch						
No Solicitors Decal						
Vacation Watch and Overnight Parking						
Internet Purchase Exchange Site						
Directed Patrol Team						
D.A.R.E.						
Project Alert						
Police Department Tours						

**24. How would you rate the following aspects of public safety within the village? (Please rate 1-5, five being excellent and one being poor. If not sure, please indicate, N/A)**

	Poor	Fair	Average	Good	Excellent	N/A
Visibility of Police in Neighborhoods						
Visibility of Police in Retail Areas						
Efforts to Prevent Crime						
Police Safety Education Programs						
Enforcement of Traffic Laws						

**25. If you indicated a score of 2 or lower on any of the topics above, please indicate why:**

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**Other Questions**

**26. I am aware/have visited the village’s Bartlett History Museum or the Bartlett Depot Museum.**

- a. Yes
- b. No

**27. I am aware/have visited the village’s golf course, Bartlett Hills Golf Club.**

- a. Yes
- b. No

28. How would you rate the overall transparency and accountability of village actions?

- a. Excellent
- b. Good
- c. Average
- d. Fair
- e. Poor

29. Please rank how your household prioritizes the following Village Strategic Plan Goals by category (please rank the reasons below from 1 to 3 in importance, 1 is most important):

- a. \_\_\_Budget/Finance
- b. \_\_\_Communications
- c. \_\_\_Economic Development
- d. \_\_\_Services
- e. \_\_\_Transportation/Infrastructure/Capital Projects

30. Please rate your overall quality of life living in the Village of Bartlett on a scale of 1-10 (1 being poor and 10 being excellent) \_\_\_\_

a. Why:

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31. What is one idea that you think could enhance the excitement or better our community?

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32. **\*OPTIONAL\*** If you would be interested in being contact for more questions, or being brought in for a more detailed focused group, please list your contact information below:

- a. Name \_\_\_\_\_
- b. Email \_\_\_\_\_
- c. Phone \_\_\_\_\_