Discord

App Instructions

To make a complaint about an image on Discord:

- Log into Discord
- Find the image or video you want to report
- Press and hold on the message where the image was sent
- Tap "Report"
- Select "Abuse or harassment"
- Select "Content targeting or involving a minor"
- Select the appropriate option (e.g., "A minor is posting or sending sexual messages"
- Tap "Submit Report"

Desktop Instructions

To make a complaint about an image on Discord:

- Log into Discord
- Find the image or video you want to report
- Click on the three dots and select "Copy Message Link!"
- Access https://support.discord.com/hc/en-us/requests/new?ticket_form_id=360000029731
- Complete the report form by selecting the most appropriate options
- Provide as much detail as possible, including the message link you'd like to report as well as any other information that may help the service review your complaint
- Click "Submit"

Facebook

App Instructions

To report a nude or sexually explicit image or video posted on Facebook:

- Log into Facebook
- Find the image or video you want to report in the app
- Tap on the three dots "••••" in the top right corner of the image
- Tap "Find Support or Report Photo"
- Select "Something Else"
- Select "Non-Consensual Intimate Images"
- Tap "Submit"

Desktop Instructions

To make a complaint about an image or video on Facebook

- Log into Facebook
- Click on the image/video you would like to report.
- Tap on the three dots "•••" in the top right corner of the page

- Select "Find Support or report Photo"
- Select "Something Else"
- Select "Non-Consensual Intimate Images"
- Click "Submit"

To report someone threatening to post exploitative images or videos:

- Open the conversation that you want to report
- Click on the user's name in the top left corner of the conversation
- Click "Report"
- Select "Sharing Inappropriate Things"
- Select most appropriate option (IE "Sharing Private Images")
- The report will be automatically sent after selecting the option.

For complaints about images/videos posted on an individual's Facebook profile:

- Log into Facebook
- Go to the post you want to report
- Click on the three dots "••••" in the top right corner of the page
- Select "Report Post"
- Select the most appropriate response (i.e. "Nudity or Sexual Content")
- Select the most appropriate response (i.e. "Involves a Child")
- Click "Next"
- Check the box "I believe that this goes against Facebook's Community Standards"
- Click "Report"

Facebook Copyright Infringement (DMCA):

- Access https://www.facebook.com/help/contact/1409697672616547
- Select the most appropriate response
- Read the information provided by Facebook and select the most appropriate response
- If you wish to move forward, fill out the information requested of you by Facebook

Google

App / Desktop Instructions

To make a complaint about images or videos from Google Image Results:

Images that appear on Google image results are actually hosted by a different company. In order to remove your intimate image or video that has been shared without your consent and is appearing in Google search results:

- 1. Determine where the image is displayed:
- Find the image on Google Image Results
- The hosting website will be listed under the image in small text
- Please see "Other Sites" for information on how to contact the provider to request the removal of your image/video
- 2. Submit a request to Google to remove the content:

- Access <u>https://support.google.com/websearch/troubleshooter/9685456#ts=2889054%2C2889099%2C</u> <u>9166584</u>
- Select the appropriate response (i.e. "Remove information you see in a Google Search").
- Select the appropriate response (i.e. "In Google's search results and on a website").
- Select the appropriate response (i.e. "No, I prefer not to.")
- Select the appropriate response (i.e. "Nude or sexually explicit items")
- Select the appropriate response (i.e. "A nude, sexual or intimate picture or video")
- Click "Yes or No"
- Click "Yes or No"
- Add personal information
- Add URLs
- Click Submit

To make a complaint about cached content on Google:

Once an image/video has been removed from a website, the content may continue to appear in Google search results. This happens because Google takes a snapshot of each page and caches (stores) that version. It may take some time for Google to revisit the webpage to update its cache which is why your image/video may continue to show up in Google results even though it's been removed from the website.

Submit a request to Google to have a cached page removed:

- Access <u>https://search.google.com/search-console/remove-outdated-</u> content?utm_source=wmx&utm_medium=report-banner&utm_content=removals
- Select new request.
- Provide the URL and click "Request Removal"

Other Google Products

To make a complaint about images or videos on other Google products (Google+, YouTube, etc.):

- Access https://support.google.com/legal/troubleshooter/1114905?hl=en (i.e. Google+, YouTube, etc.)
- Follow the instructions presented regarding removing the specific Google product

Instagram

App Instructions

To make a complaint about an image or video on Instagram:

- Log into Instagram
- Find the image or video you want to report in the app
- Tap on the three dots "••••" in the top right corner of the image
- Tap "Report" then tap "Nudity or Sexual Activity"
- Tap the most appropriate response (i.e. "Involves a Child")
- Tap "Submit Report"

To make a complaint regarding a user threatening to post sexual images on Instagram:

- Log into Instagram
- Find the user you want to report in the app
- Tap on the three dots "••••" in the top right corner of the image

- Tap "Report"
- Tap "Report Account"
- Tap the most appropriate response (i.e. "It's posting content that shouldn't be on Instagram")
- Tap the most appropriate response (i.e. "bullying or harassment")
- Tap the most appropriate response (i.e. "me")

OR

- Access https://help.instagram.com/contact/584460464982589
- Complete the form to report images, videos, comments, or profiles on Instagram that are bullying or harassing others by selecting the most appropriate options
- Click "Send"

Instagram Copyright Infringement (DMCA):

• Access https://help.instagram.com/contact/552695131608132 for more information.

Desktop Instructions

To make a complaint about an image on Instagram:

- Log into Instagram
- Access https://help.instagram.com/contact/504521742987441
- Complete the form to report photos or videos on Instagram that violate your privacy
- Click "Send"

To make a complaint regarding a user threatening to post sexual images on Instagram:

- Access https://help.instagram.com/contact/584460464982589
- Complete the form to report images, videos, comments, or profiles on Instagram that are bullying or harassing others by selecting the most appropriate options.
- Click "Send".

Instagram Copyright Infringement (DMCA):

- Access <u>https://help.instagram.com/contact/552695131608132</u>
- Select "I found content which I believe violates my copyright"
- Read the information provided by Instagram and select "Continue with my copyright report"

If you wish to move forward, fill out the information requested of you by Instagram

Imgur

App Instructions

To make a complaint about an image on Imgur:

- Tap the "•••" on the top right corner of the post
- Tap "Report"
- Tap "Report" again

To make a complaint on your intimate images on Imgur:

- Go to your profile
- Tap the gear icon in the top right corner
- Tap "Help and Support"
- Tap "Removal Request"
- Select "Get Help"
- Tap the three lines on the top right, and select "Contact Support"
- Select most appropriate request (i.e., I need an image or post removed")
- Provide the Full Image or Album URL and a detailed reason why the images should be removed (i.e. nude or sexually explicit photo or video of you as a child that has been shared without your consent)
- Tap "Submit"

Desktop Instructions

To make a complaint about an image on Imgur:

- Access <u>http://imgur.com/removalrequest</u>
- Provide the Full Image or Album URL and a detailed reason why the images should be removed (i.e., nude or sexually explicit photo or video of you as a child that has been shared without your consent)
- Click "Submit"
- You can also report a post by clicking the "•••" on the bottom right corner of the post and following the report options listed above.

Imgur Copyright Infringement (DMCA):

• Access <u>http://imgur.com/tos#dmca</u> for additional information

Kik

App Instructions

To report a user on Kik:

- If you have received messages from them:
 - o In the chat, tap their profile picture or press and hold the chat bubble
 - o Tap "Report User"
 - Tap "This person is being abusive"
 - You can check off/on the option to include the chat history in your report
 - o Tap "Report and Block"
- If you don't have messages from them:
 - At the top of the chat, tap the "Display Name"
 - Tap the vertical dots icon in the top right corner
 - o Tap "Report User"
 - o Tap "This person is being abusive"
 - You can check off/on the option to include the chat history in your report
 - o Tap "Report and Block"

Kik Copyright Infringement (DMCA):

 Access <u>https://www.kik.com/terms-of-service/</u> and click on "6. COPYRIGHT, TRADEMARK AND LIMITED LICENSES" for more information

Microsoft Products

App / Desktop Instructions

To make a complaint about images or videos on Bing Image Results:

Images that appear on Bing image results are actually hosted by a different company. You can flag an image on Bing as inappropriate by clicking the "••• More" then "Flag as inappropriate". Select "Child Sexual Abuse" then click Submit.

In order to remove images that appear in Bing image results, determine where the image is displayed:

- Click the image in the Bing search results to view the full image
- On the right side of the image there will be a link to the website for the original image location.
- Please see "Other Sites" for information on how to contact the provider to request the removal of your image/video.

To make a complaint about cached content on Bing:

If the image/video has already been removed by the host but is still displaying on the Bing Image Results, you may submit a Page Removal Request.

- Access: <u>https://www.bing.com/webmasters/tools/contentremoval</u> and sign in to your Microsoft account
- In the Content URL input box, enter the exact URL you found in the Bing web results
- In the Removal Type drop-down menu select Page Removal
- Click Submit

When you click submit, Microsoft will run a check whether the page is actually no longer available on the web. If that is the case, Microsoft will submit the request and add it the Submission History table. However, if Microsoft detects that the page is still live on the web they will prompt that you can only submit an outdated cache removal.

Other Microsoft Products

To make a complaint about images or videos on other Microsoft products (OneDrive, Xbox Live):

- Access <u>https://support.microsoft.com/en-us/getsupport?oaspworkflow=start 1.0.0.0&wfname=capsub&productkey=RevengePorn&wa=wsignin1</u>.0&ccsid=636119840033448632
- Complete the form, including providing your name, a link to the content, and your email address.
- Select the most appropriate response to listed questions (i.e. "have you ever agreed to the distribution of the photo or video?").

Microsoft Copyright Infringement (DMCA):

Access https://www.microsoft.com/en-us/concern/dmca and provide the requested information.

Reddit

App Instructions

To report a nude or sexually explicit image or video posted on Reddit:

- Log into Reddit
- Find the image or video you want to report in the app
- Tap on the three dots "••• " in the top right corner of the image
- Tap "Report"
- Select most appropriate reason (i.e., "Non-consensual intimate media")
- Hit "Submit"

Reddit Copyright Infringement (DMCA):

- Log into Reddit
- Find the image or video you want to report in the app
- Tap on the three dots "•••" in the top right corner of the image
- Tap "Report"
- Select "Copyright Violation"
- Tap "Next"
- Select most appropriate response (i.e., "Yours or an individual or entity you represent")
- Click "File a Complaint"
- Fill out all requested information on form
- Hit "Submit"

Desktop Instructions

To report an explicit image or video on Reddit:

- Log into Reddit
- Tap on the three dots "•••" in the bottom right corner of the image
- Tap "Report"
- Select "Sexualization of Minors"
- Click "Next"
- Select who the image or video is about
- Hit "Submit"

Reddit Copyright Infringement (DMCA):

- Log into Reddit
- Find the image or video you want to report in the app
- Tap on the three dots "••••" in the top right corner of the image
- Tap "Report"
- Select "Copyright violation"
- Click "Next
- Select who's copyright it is
- Hit "Submit"

OR

- Access reddithelp.com/hc/en-us/requests/new
- Select "Copyright Infringement / DMCA"

- Fill out the form with all available information
- Hit "Submit"

Snapchat

App Instructions

To make a complaint on a Story or Snap:

- Press and hold on the Snap until a list of options appear
- Tap on "Report Snap"
- Select the appropriate reporting option (i.e., "Nudity or sexual content")
- Select the most appropriate reason (i.e., "it is an inappropriate snap of me")
- Submit your report
 - o Once submitted, you will have the option to block the user

If you don't have a Snapchat account or are unable to report a safety concern in-app, you can report any issue on the Snapchat Support site

TikTok

App Instructions

To make a complaint about an account on TikTok:

- Go to the profile of the account you want to report
- Tap the "••• on the top right corner
- Tap "Report"
- Tap "Report Account"
- Select the most appropriate response (i.e. Posting Inappropriate Content)
- Select the most appropriate response to what was posted (i.e. Nudity or Pornography)
- Press "Submit"

To make a complaint about a video on TikTok:

- Open the video and tap the Arrow icon in the bottom right OR Tap and hold on the video
- Tap "Report"
- Select the most appropriate response to what was posted (i.e., "Pornography and nudity")
- Press "Submit

To make a complaint about a comment on TikTok:

- Tap the comment you'd like to report
- Tap "Report"
- Select the most appropriate response to what was posted
- Press "Submit"

To make a complaint about a message on TikTok:

- Open the conversation and tap the Arrow icon
- Tap "Report"
- Select the most appropriate response to what was sent
- Click "attach messages" and select the messages you want to report
- Press "Confirm"
- Press "Submit"

TikTok Copyright Infringement (DMCA):

• Access https://www.tiktok.com/legal/copyright-policy for additional information.

Tumblr

App Instructions

To make a complaint about images or videos posted on Tumblr:

- Tap the "••• " in the top right corner of the post
- Tap "Report"
- Tap "Report adult content"

To make a complaint on your intimate images on Tumblr:

- Tap the "•••" in the top right corner of the post
- Tap "Report"
- Tap "Report Something Else"
- Tap "Harm to Minors"
- Tap "Is the content you are reporting suspected child sexual abuse material"
- Provide a detailed reason why the images should be removed (i.e. nude or sexually explicit photo or video of you as a child that has been shared without your consent)
- Tap "Submit"

To make a complaint regarding a user threatening to post sexual images on Tumblr:

- Tap the person icon on the bottom right
- Tap the gear icon in the top right corner
- Tap "General settings"
- Tap "Report Abuse"
- Tap "I'm being harassed"
- Select yes if you are the one being harassed
- Tap "My privacy is being violated (e.g. explicit private photos or personal contact information)."
- Tap "My explicit private images".
- Provide the Full Image or Album URL and a detailed reason why the images should be removed (i.e. nude or sexually explicit photo or video of you as a child that has been shared without your consent)
- Tap "Submit"

Desktop Instructions

To make a complaint about images or videos posted on Tumblr:

- Access https://www.tumblr.com/abuse/privacy
- Select who's privacy is being violated
- Select the most appropriate response (i.e. "my explicit private images")
- Provide the URL of the post containing the image/video, or private information, your name and email address
- Click "Submit"
- You can also access <u>https://www.tumblr.com/abuse/minors</u> and click "Harm to Minors" then "Is the content you are reporting suspected child sexual abuse material?" On the last page, provide the URL of the post containing the image/video, or private information, your name and email address

Tumblr Copyright Infringement (DMCA):

• Access <u>https://www.tumblr.com/dmca</u> and provide the requested information.

Twitter

App Instructions

- Log into Twitter
- On the tweet you want to report, tap on the three dots "•••" in the top right corner of the post
- Tap "Report tweet"
- Tap "It's abusive or harmful"
- Tap "Includes private information"
- Select "Other"
- Select the relevant option depending on who you are reporting on behalf of
- You can add additional tweets to the same report
- Tap "Send report to Twitter"
- You can also report the entire profile by tapping the "•••" on the profile page and following the steps above

Desktop Instructions

To make a complaint about images or videos posted on Twitter:

- You can report using the same steps taken on the app or you can access https://help.twitter.com/forms/private_information
- Select the most appropriate option regarding how you are involved (i.e. "Me")
- Select the type of information being shared (i.e. "An unauthorized photo or video")
- Complete the form, including providing a link to the content, the individual's username, Twitter username, and email address in the appropriate fields
- Fill out the questionnaire based on information about the reported content
- In the field marked "Further description of problem", provide the information outlined below
 - Your age at the time the image/video was taken as well as your current age
 - That you did not post it, did not agree to it being posted, and want it removed.
- Tap "Continue" then "Submit"

To report multiple tweets, use https://help.twitter.com/forms/moment_reporting

Twitter Copyright Infringement (DMCA):

Access https://help.twitter.com/forms/dmca and provide the requested information.

You can also make a complaint regarding child sexual abuse at <u>https://help.twitter.com/forms/cse</u>. Include the link to the profile and links to any relevant tweets displaying the content. Also include information such as your name, current age, age at the time the image was taken, that you are the person in the image/video, that you did not post it, did not agree to it being posted and want it removed, and if the image was sent to someone else.

YouTube

App Instructions

To make a complaint about a video

- Log into YouTube
- Find the video you want to report in the app
- Tap on the "••••" in the upper right corner of the video
- Tap "Report"
- Select the reason you are reporting the video (i.e. Sexual Content)
- Tap "Report"

Desktop Instructions

To make a complaint about a video

- Log into YouTube
- Find the video you want to report
- Click on the "•••" located to the right below the video
- Click "Report"
- Select the most appropriate issue from the options provided (i.e. Sexual Content)
- Select more appropriate reason (i.e harrassment or bullying)
- Click "Next"
- Provide any additional details
- Click "Report"

A YouTube privacy complaint may also be submitted when:

- Your image is shown
- Full legal name is shown
- Your voice is being broadcasted
- Your child is shown

To make a privacy complaint:

Access https://support.google.com/youtube/contact/privacy2/

• Enter your contact information and select the most appropriate responses. Please note, the uploader of the content will receive the complaint from YouTube; your name and/or contact information will not be provided to the uploader without your consent.

YouTube Copyright Infringement (DMCA):

Access <u>https://www.youtube.com/copyright_complaint_form</u> and provide the requested information

Other Sites

To make a complaint on an image/video on a website not listed

Determine where the image is hosted

- Obtain the image location of the image/video (To obtain an image location: right-click on the image and click "copy image address" or "copy image location" depending on your web browser)
- Paste the image location into a Whois generator such as <u>https://whois.net/</u>
- Locate the "Registrar Abuse Contact Email" in the Whois result

Contact the Provider by emailing the "Registrar Abuse Contact Email"

- Include your age: it is important to tell them if you are a child/youth. Include your age at the time the image/video was taken as well as your current age.
- Say that you are the person in the image/video. If you are recognizable in the image/video, include this as well this may give your report a higher priority
- Say that you did not post the image/video, did not agree to it being posted and want it removed. They need to know that you object to the continued posting of the image/video.