

Bartlett Sanitary Sewer Lateral Lining Program Frequently Asked Questions

What is the Sewer Lateral?

The sanitary sewer lateral is also known as the “sanitary service line” from a resident’s home, to the Village-owned sanitary sewer main. Sewer from a home travels through the plumbing of the home, down the sewer service, to the sewer main on to one of three different treatment areas, depending on the area of the Village the home is in.

How would I know if my home could utilize this Program or not?

While the only guaranteed way to know the condition of your sewer line is to have a contractor televise your line, there are some factors that would be important to note, and these include

- If your home is older, or you have knowledge that your service line is Vitrified Clay Pipe (VCP), then you may have small cracks in the line due to age and deterioration that cause leaks to get in.
- Large trees on the property or in the parkway that may have roots that penetrate the service line.
 - Please Note: The Village will **NOT** remove a healthy parkway tree because your sewer line has tree roots and/or cracks.
- If you have experienced a basement backup during a relatively dry period that was not due to a blockage in the sanitary sewer main.
- If you are aware of small disconnections within your service line.
- The Village notified you after the Village performed Sanitary Smoke Testing in your area.

I believe I qualify, and am interested in the Program, what should I do to start the process?

If you are interested in pursuing the Program, and have not received written notification of an issue from the Village, call the Village of Bartlett Public Works Department at (630) 837-0811, and the Sewer Division, with assistance from the Building Division, will confirm the eligibility of your residents, and if sewer lining is the best form of action. If sewer lining is the proper action, you will be issued a Program Packet with all pertinent information including: Program details, a cost-sharing application and letter of agreement. At that point, you must decide if you wish to join the Village-Wide Cost Sharing Option (A), or (B), act as a stand-alone project for the details on how to move forward based on your preference.

Do you recommend any contractors to perform the work?

The Village does not recommend any specific contractor. In the Village-wide Option, the Village shall conduct a public bid opening and select the lowest, responsive bidder. For Option B, the Village requires that any contractor providing an estimate (minimum of 3) be licensed and bonded within the Village. A list can be found on the Village website or with the Building Division at the Village Hall.

How does the cost-sharing work?

For Option A, the residents will be notified of the contractor and provided with the unit cost and length of their private service outside of the Right of Way (ROW), the Homeowner at that point shall elect to have the contractor to line the entire service, and will be responsible for 15% of the cost.

For Option B, the resident must pay for the entirety of the work, and the Village shall reimburse the resident 50% of the eligible costs (up to \$10,000.00). The Village may also pay for their portion separately based on circumstances agreed upon with the resident and Contractor prior to the commencement of the work, and will vary on a case-by-case basis.