

VILLAGE OF BARTLETT

COMMITTEE AGENDA

DECEMBER 4, 2018

POLICE & HEALTH, CHAIRMAN CARBONARO

FRONTLINE Police Safety Solutions

POLICE DEPARTMENT MEMORANDUM
18-85

DATE: November 26, 2018
TO: Paula Schumacher, Village Administrator
FROM: Charles Snider, Deputy Chief of Operations
RE: FRONTLINE Public Safety Solutions

Within the past year, the police department began using a new software program called FRONTLINE, which DU-COMM offers free of charge to its member agencies.

According to Frontline Public Safety Solution's website, Frontline's goal is to simplify the means of collecting and disseminating information in a secure online environment. FRONTLINE's Mobile Tool-Kit software is a series of secure online databases that allow information to be entered and accessed from a secured environment on the web. Information can be taken and entered by officers, records clerks and supervisors and is available to patrol officers in real time. There is a public portal where citizens can request an overnight parking pass as well as get reports when requesting vacation watches. We have included the FRONTLINE web link on our Village web page in the "How do I request" section.

FRONTLINE's point and click technology allows officers the ability to access the data from their laptops while on patrol. The Tool-Kit allows management to access, view, print and present reports within the individual modules of the tool-kit, thus allowing for more up to date accurate data with simple search functions.

Our department has been utilizing FRONTLINE to log and monitor patrol activities such as overnight parking enforcement, vacation watches and directed patrols. It lets officers know where extra attention is needed, assists supervisors in monitoring officers' response to those patrol activities, and data gathered from the documented activities can be used to show citizens our officers' efforts in response to their concerns and complaints. FRONTLINE has proven to be a useful tool for both residents and police department staff.

A demonstration of the FRONTLINE program will be given during the Committee of the Whole meeting on December 4, 2018.