VILLAGE OF BARTLETT COMMITTEE AGENDA DECEMBER 4, 2018

POLICE & HEALTH, CHAIRMAN CARBONARO

FRONTLINE Police Safety Solutions



Agenda Item Executive Summary

Item Name

FRONTLINE Public Safety Solutions

Committee

or Board

Committee

BUDGET IMPACT

Amount:

\$0.00

Budgeted

\$0.00

List what

fund

N/A

EXECUTIVE SUMMARY

FRONTLINE Public Safety Solutions has a software program called FRONTLINE that is being offered to DU-COMM member agencies free of charge.

FRONTLINE is a public safety tool to assist agencies with directing and monitoring patrol activities like overnight parking enforcement, vacation watches, and directed patrols. It assists supervisors in monitoring officers' responses to these types of patrol activities and the data can be used to document enforcement efforts as well.

The FRONTLINE system allows citizens to request overnight parking permission and vacation watches, which can either be entered by police staff or requested by a citizen over the phone or online.

Directed patrols are entered by police department staff to guide patrol officers' enforcement efforts in order to address a specific concern or complaint within a designated patrol area. These concerns can be initiated by supervisors, officers or citizen requests/complaints.

A demonstration of the FRONTLINE program will be given during the Committee of the Whole meeting on December 4, 2018.

ATTACHMENTS (PLEASE LIST)

Memo

ACTION REQUESTED

For Discussion Only

Resolution

Ordinance

Staff:

Patrick B. Ullrich, Chief of Police

Date:

11/26/2018

Charles Snider, Deputy Chief of Operations

POLICE DEPARTMENT MEMORANDUM 18-85

DATE:

November 26, 2018

TO:

Paula Schumacher, Village Administrator

FROM:

Charles Snider, Deputy Chief of Operations

RE:

FRONTLINE Public Safety Solutions

Within the past year, the police department began using a new software program called FRONTLINE, which DU-COMM offers free of charge to its member agencies.

According to Frontline Public Safety Solution's website, Frontline's goal is to simplify the means of collecting and disseminating information in a secure online environment. FRONTLINE's Mobile Tool-Kit software is a series of secure online databases that allow information to be entered and accessed from a secured environment on the web. Information can be taken and entered by officers, records clerks and supervisors and is available to patrol officers in real time. There is a public portal where citizens can request an overnight parking pass as well as get reports when requesting vacation watches. We have included the FRONTLINE web link on our Village web page in the "How do I request" section.

FRONTLINE's point and click technology allows officers the ability to access the data from their laptops while on patrol. The Tool-Kit allows management to access, view, print and present reports within the individual modules of the tool-kit, thus allowing for more up to date accurate data with simple search functions.

Our department has been utilizing FRONTLINE to log and monitor patrol activities such as overnight parking enforcement, vacation watches and directed patrols. It lets officers know where extra attention is needed, assists supervisors in monitoring officers' response to those patrol activities, and data gathered from the documented activities can be used to show citizens our officers' efforts in response to their concerns and complaints. FRONTLINE has proven to be a useful tool for both residents and police department staff.

A demonstration of the FRONTLINE program will be given during the Committee of the Whole meeting on December 4, 2018.